

PSSDC Information-Sharing Template – September 2020

Information Sharing is collected for the purpose of the PSSDC Meeting of September 2020.

Information contained in this document cannot be shared outside of the PSSDC without the approval of the member jurisdiction (author).

Jurisdictions are kindly requested to limit information sharing to a maximum of 3 pages.

Jurisdiction: Government of Manitoba	Contact
<p>1. <u>Priorities & Accomplishments:</u></p> <ul style="list-style-type: none"> Briefly describe what your jurisdiction sees as its top 2-3 service delivery priorities/initiatives over the next 6-12 months, and steps you intend to take to address these priorities. Briefly describe any significant service delivery accomplishment, progress, and/or milestone achieved in these priority areas over the last 6-12 months. 	<p><u>Supporting government's COVID-19 Response</u></p> <ul style="list-style-type: none"> New websites and applications for initiatives supporting the pandemic response, for example: <ul style="list-style-type: none"> Website to connect essential workers with available childcare spaces Web portal for PPE procurement Web application for frontline worker benefits Internal initiatives to expand government's remote work capabilities, including: <ul style="list-style-type: none"> Upgrading infrastructure to enable up to 10,000 staff to concurrently work remotely to meet evolving public health guidelines Implementing new tools like Microsoft Teams to enhance the productivity of staff working remotely and in-office <p><u>Digital Government Initiatives</u></p> <p>Digital Identity (ID) In collaboration with the Province of British Columbia, Manitoba is currently working on a proof of concept (POC) for digital ID to establish the foundation to offer more services online and eliminate the requirement for in-person visits to verify a person's identity. The POC is expected to be complete by September 2020.</p> <p>ERP Modernization Manitoba is in the initial stages of an ERP Modernization program that will see Manitoba's SAP software upgraded and expanded to support several core government business functions. This program will enable service delivery modernization by expanding Manitoba's ability to offer more digital services.</p> <p>Cloud-First Approach Manitoba has taken initial steps to adopt a cloud-first approach by embarking on a multi-phase, multi-year journey to implement Microsoft 365 and move existing infrastructure and business services into the cloud. The enablement of cloud-based services will reduce operating costs associated with current on-premise infrastructure, as well as rationalization of applications currently in use.</p> <p>Dennis Batacan – Executive Director – Digital Transformation, Central Services Dennis.Batacan@gov.mb.ca</p>

<p>2. Showcase Opportunity:</p> <ul style="list-style-type: none"> List any significant deliverable(s), resource(s) or application(s) that you would like to present as a showcase item at an upcoming meeting or teleconference. Please provide a brief description of the item(s) to profile, time required and any other relevant information. 	<p>Manitoba Job Restart Program</p> <p>In June 2020, the province introduced the Manitoba Job Restart Program (MJRP) to financially assist Manitobans returning to the workforce after being on the Canadian Emergency Response Benefit (CERB). The Manitoba Job Restart Program (MJRP) provided a taxable financial benefit to a maximum of \$2,000 to Manitobans safely returned to work on a part or full-time basis between June 26 and July 31.</p> <p>#RestartMB Pandemic Response System</p> <p>Manitoba recently implemented the #RestartMB Pandemic Response System to share information with Manitobans about the province's COVID risk and response, and provide direction for recommended actions. The system was developed alongside Public Health officials, who monitor key indicators and use the information gathered to guide their recommendations in setting each risk level and responses. Manitoba updates the provincial response level in response to the spread of the virus and other public health indicators.</p> <p>Creating Jobs for Students</p> <p>To ease the economic impact of the pandemic on students and recent graduates, Manitoba introduced and revamped a number of programs to support the hiring of high school and post-secondary students over the summer months. The Summer Student Recovery Jobs Program provided employers with a wage subsidy to support the hiring of summer students. To complement the program, the province developed and launched Student Jobs MB, a new web application designed to connect students and employers. Additionally, Manitoba revamped the criteria it used to hire students through its long-standing STEP program to encourage departments to hire students to contribute to key priorities. These initiatives led to the creation of nearly 9,000 jobs for students and youth across Manitoba this summer, more than three times the number of jobs created in 2019.</p>	<p>Dennis Batacan – Executive Director – Digital Transformation, Central Services Dennis.Batacan@gov.mb.ca</p>
<p>3. Issues / Needs:</p> <ul style="list-style-type: none"> Briefly describe any service delivery issue(s) you are trying to solve that interjurisdictional collaboration can help to advance (e.g. pilot). If available, provide details on problem statement, project scope 	<p>Chatbot Technology Enablement</p> <p>Chatbot technology is a strategic initiative to enable the digital transformation of services within the Government of Manitoba. Manitoba is looking at potential chatbot use cases that will generate a positive return on investment.</p> <p>Manitoba continues to seek insight into the following areas of interest:</p> <ul style="list-style-type: none"> Continued COVID-19 Tracking Data Driven Intelligence 	<p>Dennis Batacan – Executive Director – Digital Transformation, Central Services Dennis.Batacan@gov.mb.ca</p>



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