

PSCIOC Information-Sharing Template – September 2020

Information Sharing is collected for the purpose of the PSCIOC Meeting of September 2020.

Information contained in this document cannot be shared outside of the PSCIOC without the approval of the member jurisdiction (author).

Administration :		Contact
1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<u>Supporting government's COVID-19 Response</u> <ul style="list-style-type: none"> New websites and applications for initiatives supporting the pandemic response, for example: <ul style="list-style-type: none"> Website to connect essential workers with available childcare spaces Web portal for PPE procurement Web application for frontline worker benefits Internal initiatives to expand government's remote work capabilities, including: <ul style="list-style-type: none"> Upgrading IT infrastructure to enable up to 10,000 staff to concurrently work remotely to meet evolving public health guidelines Implementing new tools like Microsoft Teams to enhance the productivity of staff working remotely and in-office 	Dean Tokariwski – A/Executive Director – Cloud Enablement and IT Operations, Central Services Dean.Tokariwski@gov.mb.ca
2. <u>Priorities:</u> Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months. <i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i> <ul style="list-style-type: none"> Digital Government Cyber Security Talent Management 	<u>Digital Government Initiatives</u> Digital Identity (ID) In collaboration with the Province of British Columbia, Manitoba is currently working on a proof of concept (POC) for digital ID to establish the foundation to offer more services online and eliminate the requirement for in-person visits to verify a person's identity. The POC is expected to be completed by September 2020. ERP Modernization Manitoba is in the initial stages of an ERP Modernization program that will see Manitoba's SAP software upgraded and expanded to support several core government business functions. This program will enable service delivery modernization by expanding Manitoba's ability to offer more digital services. Cloud-First Approach Manitoba has taken initial steps to adopt a cloud-first approach by embarking on a multi-phase, multi-year journey to implement Microsoft 365 and move existing infrastructure and business services into the cloud. The enablement of cloud-based services will reduce operating costs associated with current on-premise infrastructure, as well as rationalization of applications currently in use.	Dennis Batacan – Executive Director – Digital Transformation, Central Services Dennis.Batacan@gov.mb.ca Dean Tokariwski – A/Executive Director – Cloud Enablement and IT Operations, Central Services Dean.Tokariwski@gov.mb.ca

	IT Investment and Demand Planning Manitoba is focused on maturing its IT Investment and Demand Planning process, which takes a streamlined and whole-of-government approach to IT project planning. The multi-year planning process aligns with Manitoba's annual estimates process, and captures and prioritizes all of government's IT needs. It aims to prioritize and group these IT needs into like programs with common solutions and funding, reducing duplicate government spending on IT solutions.	Kathy Kupfer Executive Director – Business Operations and Strategy, Central Services Kathy.Kupfer@gov.mb.ca
3. Issues and Needs: Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.	Chatbot Technology Enablement Chatbot technology is a strategic initiative to enable the digital transformation of services within the Government of Manitoba. Manitoba is looking at potential chatbot use cases that will generate a positive return on investment.	Dennis Batacan – Executive Director – Digital Transformation, Central Services Dennis.Batacan@gov.mb.ca
4. Topics of Interest: Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.	Manitoba continues to seek insight into the following areas of interest: <ul style="list-style-type: none"> • COVID-19 Tracking • Data Driven Intelligence 	Dennis Batacan – Executive Director – Digital Transformation, Central Services Dennis.Batacan@gov.mb.ca