

PSSDC Information-Sharing – October 2017

JURISDICTION: NORTHWEST TERRITORIES	Contact
<p>1. <u>Accomplishments:</u> Briefly highlight accomplishments and milestones</p> <p>Continued to advance Service Innovation Strategy initiatives, including projects coming out of the Transform ICT recommendations (2016). Transform ICT involved an independent review of the entire ICT function across government, identifying areas for both cost and service optimization.</p> <p>Key activities include:</p> <ul style="list-style-type: none"> (1) development of a shared services organization for information systems; (2) development of a GNWT portal – working on a shared vision for online services, portal architecture, service directory improvements, and improvements to the GNWT's homepage; (3) a review of the Records Management function to see if a shared service model is feasible; (4) governance changes for ICT, (5) contracting for Enterprise Architect expertise to support development of an EA program and capacity within the GNWT. <ul style="list-style-type: none"> • The Department of Health and Social Services (HSS) and Federal partners are working to onboard the NWT to the National Routing System (NRS): <ul style="list-style-type: none"> ○ An agreement is in place to send NWT Vital Event data via the NRS to Statistics Canada. Re: data to Statistics Canada, we are entering the testing phase of NWT onboarding to the NRS and are scheduled to go-live in 2017 Q3. ○ HSS is working on an agreement to send NWT Vital Event data via the NRS to Canada Revenue Agency for Identity Confirmation and Automated [Child] Benefit Applications. • The Vital Statistics Act and regulations have been amended to allow for the use of single names on documents, and to change the sex designation on birth certificates without the applicant having undergone gender reassignment surgery. <ul style="list-style-type: none"> • Most of the amendments to the Vital Statistics Act came into force on July 1, 2017. • NWT residents can change their name to a single name based on their traditional culture. • Parents of babies born in the NWT can register them with a single name based on traditional culture rather than having to register them with a first and a last name. 	<p>Linda Maljan Linda_Maljan@gov.nt.ca (867) 767-9170 ext 15067</p> <p>Derek Sing Derek_Sing@gov.nt.ca (867) 767-9054 ext. 49067 and Michele Herriot Michele_Herriot@gov.nt.ca (867) 767-9054 ext 49065</p> <p>Derek Sing and Michele Herriot (see above)</p>

	<ul style="list-style-type: none"> • Individuals born in the NWT can change the sex designation on their birth registration without first having undergone gender reassignment surgery. • A person changing their sex designation may apply to have M, F or X on their birth registration to match their gender identity. • The amendment to the Act to allow Aboriginal fonts on birth certificates will be brought into force at a later time as work on transliteration guides and databases is required. <ul style="list-style-type: none"> • NWT participating in Service Network Collaboration pilot project – delivering NWT and Service Canada services out of 3 small communities, staffed with Government Service Officers (Fort Liard, Fort Providence and Tuktoyaktuk). • NWT is exploring Business Number and will be participating in the fall Governance conference in November 2017. Initial work on assessing use of identifiers with business clients is planned. <p>New online services:</p> <ul style="list-style-type: none"> • The Department of Justice launched an online Access to Information and Protection of Privacy General Awareness Course aimed at increasing awareness about access and privacy concepts and the roles and responsibilities of public bodies and their employees in protecting personal information. The course provides an overview of the <i>Access to Information and Protection of Privacy Act</i>. The course is free and takes 1 to 2 hours to complete. • The Mackenzie Valley Fibre Link (MVFL) came into service in June 2017. With this, the Government of the Northwest Territories (GNWT) is one step closer to fulfilling its Mandate commitment to complete the Mackenzie Valley Fibre Optic Link in order to help modernize the economy and enable growth in all economic sectors. • http://www.gov.nt.ca/newsroom/news/public-engagement-and-transparency-website-launches The Public Engagement and Transparency website launched as part of the GNWT's ongoing commitment to increase accountability and transparency. The website reports on ministerial travel expenses and meetings with outside parties. • The Department of Infrastructure implemented online renewals for Vehicle 	<p>Linda Maljan Linda_Maljan@gov.nt.ca (867) 767-9170 ext 15067</p> <p>Linda Maljan</p> <p>Denise Anderson Denise_Anderson@gov.nt.ca (867) 767-9256 ext. 82100</p> <p>Sean Craig Sean_craig@gov.nt.ca (867) 767-9179 ext. 15130</p> <p>Doug Krause Doug_Krause@gov.nt.ca (867) 767-9081 ext. 31023</p>
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	Registration and Driver's License.	
2. <u>Priorities:</u> Briefly describe what your organization over the next 12 to 36 months.	<u>Near Term Priorities include:</u> <ul style="list-style-type: none"> • Complete Online Service Directory (v.2) improvements; • Design and procure a new enterprise platform, which will be first used for handling 40+ licenses and permits, but will be extendable to be used by all departments. • Research appropriate service support model for online services; • Continue to offer Certified Service Professional (CSP) and Certified Service Manager (CSM) training across the NWT. • Continue to participate in TCOB and CF national satisfaction surveys. 	Linda Maljan Linda_Maljan@gov.nt.ca (867) 767-9170 ext 15067
3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from members	<ul style="list-style-type: none"> • Terms of Reference for <u>Citizen Advisory Councils</u> - related to Online/Digital or Open Government. 	Linda Maljan Linda_Maljan@gov.nt.ca 867-767-9170 ext 15067
4. <u>Planning for Council Meetings:</u> Please identify topics of particular interest to your jurisdictions for future Council Meetings. <i>(Please provide a brief description for each item.)</i>		