

PSSDC Information-Sharing Template – October 2017

JURISDICTION: MANITOBA		Contact
1. Accomplishments: Briefly highlight major service delivery accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6-12 months.	Red Tape Reduction – Increasing economic growth through the reduction of Red Tape is major priority of the Government of Manitoba. The Government created a Red Tape reduction task force and important activity was completed in the first six months. The Department of Finance houses and leads red tape reduction activity, supported by staff secondments from the Department of Growth, Enterprise, and Trade. A Regulatory Accountability Secretariat is in place to develop and implement a government-wide baseline count of regulatory requirements, including the design and delivery of staff training, and central analytical support. The required training and baseline count within all departments, agencies, and Crown Corporations was completed prior to June 30; data and policy analysis is currently underway.	Guy Gordon Manitoba Finance - Central Services Guy.Gordon@gov.mb.ca
2. Priorities: Briefly describe what your organization sees as its top service delivery priorities/initiatives over the next 12 to 36 months.	<p>In order to improve service to Manitobans, the Province is engaged in a series of corporate-level reviews, supported by internally and externally contracted resources, with the intent to realign service delivery and resources to maximum effect and efficiency. These reviews include:</p> <ul style="list-style-type: none"> - Finance's <i>Central Services Transformation</i> - Improving the strategic and operational capability of Central Services within the government of Manitoba is a key priority aligned to government's goals of <i>fixing finances, repairing services and rebuilding the economy</i>. The objective is to ensure each area (i.e.IT, Procurement, Accommodation, Fleet and Logistics) is capable of providing timely and strategic information and advice to government, can demonstrate control and mature operational management, client focus, and can reliably delivery value to departments and agencies as they seek to deliver on government's goals. - Education and Training's <i>Manitoba College Education Review</i>, a comprehensive review of province's post-secondary college system to identify opportunities to strengthen the system, improve outcomes for students and focus programming on skills needed in the province's labour market. Results are due in late 2017. - The Labour Division of Growth, Enterprise and Trade's review of <i>The Workplace Safety and Health Act</i>, intended to reduce red tape requirements for business while preserving worker protections and to harmonize Manitoba's legislation with other jurisdictions. Results are due in December 2017. - Health has several reviews underway: <ul style="list-style-type: none"> o The <i>Wait Time Reduction Taskforce</i> – established to examine and address waits for emergency care and priority procedures such as surgeries and diagnostic tests o The <i>Mental Health and Addiction Strategy</i> – an evidence-based mental health and addictions strategic plan focused on improving access to services and the co-ordination of resources for Manitobans o The Winnipeg Regional Health Authority's <i>Healing Our Health Care System Plan 2017</i> is currently in Phase 1 of implementation. This plan addresses health care service reorganization and consolidation reforms being undertaken to improve access to health care services through a more integrated and sustainable health care system 	Guy Gordon Manitoba Finance - Central Services Guy.Gordon@gov.mb.ca

<p>3. <u>Showcase/Sharing:</u> Are there any resources in your jurisdiction such as applications, processes etc. that other jurisdictions may have an interest in applying or implementing in their own jurisdiction? <i>(This information will help in agenda planning for future meetings.)</i></p>	<p>None are available at this time. Manitoba continues to focus on learning from other jurisdictions in order to make timely improvements at home.</p>	<p>Guy Gordon Manitoba Finance - Central Services Guy.Gordon@gov.mb.ca</p>
<p>4. <u>Issues and Needs:</u> Briefly describe any service delivery issues you would like to share with the Council and what assistance you might be seeking from PSSDC.</p>	<p>As noted in our February 2017 update, Manitoba continues to seek PSSDC insight into the following areas of interest:</p> <ul style="list-style-type: none"> • Strategic Procurement • IT Central/Shared Services • Service Leadership and Management • Digital Service Delivery Strategy • Service Design and Service Labs • Data Driven Intelligence -Open Government, Open Data and Big Data 	<p>Guy Gordon Manitoba Finance - Central Services Guy.Gordon@gov.mb.ca</p>