

## PSSDC Information-Sharing Template – October 2017

<b>JURISDICTION: Yukon</b>		<b>Contact</b>
<b>1. <u>Accomplishments:</u></b> Briefly highlight <b>major service delivery accomplishments, progress, and/or significant milestones</b> achieved in your jurisdiction <b>over the past 6-12 months.</b>	Digital Service Delivery to Citizens: <ul style="list-style-type: none"> <li>• Launched Services:               <ul style="list-style-type: none"> <li>○ Pay Government Issued Invoices Online</li> <li>○ Report a Big Game Harvest</li> <li>○ Apply for Permit Hunt Authorization</li> <li>○ Request Birth, Death, Marriage Certificates online</li> <li>○ Released Version 1 of the Yukon Digital Standard</li> </ul> </li> <li>• Launching Soon:               <ul style="list-style-type: none"> <li>○ Class 1 Mining Notification Service</li> <li>○ Digital Citizen Engagement Platform</li> <li>○ Yukon Open Data Portal</li> <li>○ Yukon.ca website</li> </ul> </li> </ul>	Sean McLeish ADM/CIO  or  Mark Burns E-Services, Director
<b>2. <u>Priorities:</u></b> Briefly describe what your organization sees as its <b>top service delivery priorities/initiatives over the next 12 to 36 months.</b>	<ul style="list-style-type: none"> <li>• Web and online service delivery governance</li> <li>• Working through Access to Information and Protection of Privacy (ATIPP) review – Public consultation underway</li> <li>• YG Identity management service is key service development initiative</li> <li>• Formalizing internal service delivery process</li> </ul>	
<b>3. <u>Showcase/Sharing:</u></b> Are there <b>any resources in your jurisdiction such as applications, processes etc. that other jurisdictions may have an interest in applying or implementing</b> in their own jurisdiction? <i>(This information will help in agenda planning for future meetings.)</i>	<ul style="list-style-type: none"> <li>• The Digital Standard provides detailed guidance for teams building government services that are simpler, clearer and faster for everyone.               <ul style="list-style-type: none"> <li>○ Members may find <a href="https://standard.beta.gov.yk.ca/">https://standard.beta.gov.yk.ca/</a> a useful resource</li> </ul> </li> </ul>	
<b>4. <u>Issues and Needs:</u></b> Briefly describe <b>any service delivery issues you would like to share</b> with the Council and what assistance you might be seeking from PSSDC.	Opening stages of building common service delivery components such as: <ul style="list-style-type: none"> <li>• Digital Identity Management</li> <li>• Challenges of creating a unified brand experience vs empowering specific ministries/departments to speak to their clients in a relevant terms.</li> </ul>	