

## **PSSDC Information-Sharing Template – February 2019**

*Information Sharing is collected for the purpose of the PSSDC Meeting of February 2019.*

*Information contained in this document cannot be shared without the approval of the member jurisdiction (author).*

<b>JURISDICTION:</b>		<b>Contact</b>
<b>1. Accomplishments:</b> Briefly highlight <b>major service delivery accomplishments, progress, and/or significant milestones</b> achieved in your jurisdiction <b>over the past 6-12 months.</b>	<ul style="list-style-type: none"> <li>• Yukon Cannabis Store launched, built entirely with open-source software.</li> <li>• Public can file mineral exploration notice, digitally facilitate First Nations notification</li> <li>• Increased used of digital public engagement tools</li> <li>• Pilot single-sign-on system</li> </ul>	Mark Burns E-Services, Director
<b>2. Priorities:</b> Briefly describe what your organization sees as its <b>top service delivery priorities/initiatives over the next 12 to 36 months.</b>	<ul style="list-style-type: none"> <li>• Web and online service delivery governance</li> <li>• YG Identity management service is key service development initiative</li> <li>• Formalizing Citizen-centric service design and delivery process</li> <li>• Accelerating shift from paper-based to digital forms and services</li> </ul>	
<b>3. Showcase/Sharing:</b> Are there <b>any resources in your jurisdiction such as applications, processes etc. that other jurisdictions may have an interest in applying or implementing</b> in their own jurisdiction? <i>(This information will help in agenda planning for future meetings.)</i>	<ul style="list-style-type: none"> <li>• Yukon has been working on integrating geospatial capabilities into citizen-facing services.</li> <li>• Public-facing services in Yukon largely run on open-source software. Members are welcome to inquire about the technical aspects and issues of leveraging open-source software.</li> </ul>	
<b>4. Issues and Needs:</b> Briefly describe <b>any service delivery issues you would like to share</b> with the Council and what assistance you might be seeking from PSSDC.	<ul style="list-style-type: none"> <li>• Currently focused on creating common service components that can be re-used and leveraged across departments.</li> <li>• Interested in the cultural change aspects of transitioning to a digital organization.</li> </ul>	