

# EVALUATION FORM

## PSSDC & Joint Councils Meetings

February 25-27, 2020

Toronto, Ontario

### Learning Event – February 25, 2020

#### How satisfied were you with the Learning Event?

(Please rate your level of satisfaction using a 5-point scale: 1=very dissatisfied, 2=dissatisfied, 3=neutral, 4=satisfied, 5=very satisfied)

1. Learning Event	1	2	3	4	5	N/A
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### PSSDC Meeting – February 26, 2020

For each of the PSSDC agenda items below, please rate your level of satisfaction using a 5-point scale (1= very dissatisfied, 2= dissatisfied, 3= neutral, 4= satisfied, 5= very satisfied)

1. Contact Centres in the Digital Age	1	2	3	4	5	N/A
2. Service to Business Working Group	1	2	3	4	5	N/A
3. Services to Indigenous Populations	1	2	3	4	5	N/A
4. UN Sustainable Development Goals	1	2	3	4	5	N/A

### Joint Councils Meeting – February 26 & 27, 2020

For each of the Joint Councils agenda items below, please rate your level of satisfaction using a 5-point scale (1= very dissatisfied, 2= dissatisfied, 3= neutral, 4= satisfied, 5= very satisfied)

1. Showcase: Ontario's Initiatives	1	2	3	4	5	N/A
2. Showcase: Google Locations as a Pilot	1	2	3	4	5	N/A
3. Showcase: MyAlberta Evacuation Payment System	1	2	3	4	5	N/A
4. Showcase: NB's Motor Vehicle System (MVS)	1	2	3	4	5	N/A
5. Showcase: VAC-Agile approach to Pension for Life	1	2	3	4	5	N/A
6. Showcase: CRA Chatbots	1	2	3	4	5	N/A
7. Showcase: IRCC Chatbots	1	2	3	4	5	N/A
8. Showcase: TBS – Digital Policy	1	2	3	4	5	N/A
9. Canadian Centre for Cyber Security	1	2	3	4	5	N/A
10. Joint Councils Strategic Direction	1	2	3	4	5	N/A
11. Digital Identity Priority	1	2	3	4	5	N/A
12. Client Centric Services Working Group	1	2	3	4	5	N/A
13. Data Driven Intelligence Working Group	1	2	3	4	5	N/A
14. Data Standards (TBS)	1	2	3	4	5	N/A
15. Death Notification Working Group	1	2	3	4	5	N/A
16. Federal Investments in Broadband	1	2	3	4	5	N/A

## **Meeting Participation**

For each of the items below, please rate your level of satisfaction using a 5-point scale  
(1= very dissatisfied, 2= dissatisfied, 3= neutral, 4= satisfied, 5= very satisfied)

a) Did the meeting meet your expectations?

1                      2                      3                      4                      5

b) Were agenda topics and discussions relevant and engaging?

1                      2                      3                      4                      5

c) Were meetings and evening events arrangements appropriate?

1                      2                      3                      4                      5

**Overall, how satisfied were you with the meetings?**

(Please rate your level of satisfaction using a 5-point scale: 1= very dissatisfied, 2= dissatisfied, 3= neutral, 4= satisfied, 5= very satisfied)

1                      2                      3                      4                      5

**Topics of Interest for future Learning Events and/or for Research Committee Monthly Executive Reports:**

**General Comments:**