

## PSSDC Information-Sharing Template – February 2020

*Information Sharing is collected for the purpose of the PSSDC Meeting of February 2020.*

*Information contained in this document cannot be shared without the approval of the member jurisdiction (author).*

***Jurisdictions are kindly requested to limit information sharing to a maximum of 3 pages.***

Jurisdiction:	Contact
<p><b>1. <u>Priorities &amp; Accomplishments:</u></b></p> <ul style="list-style-type: none"> <li>Briefly describe what your jurisdiction sees as its <b>top 2-3 service delivery priorities/initiatives over the next 6-12 months, and steps you intend to take to address these priorities.</b></li> <li>Briefly describe any significant <b>service delivery accomplishment, progress, and/or milestone achieved in these priority areas over the last 6-12 months.</b></li> </ul>	<p><b>Jackie Stankey</b>          Director, Strategic Engagement          Service Alberta  <a href="mailto:jackie.stankey@gov.ab.ca">jackie.stankey@gov.ab.ca</a>          780-415-0485</p> <p><b>Chantal Ritcey</b>          Director, Digital Service Technologies          Service Alberta  <a href="mailto:chantal.ritcey@gov.ab.ca">chantal.ritcey@gov.ab.ca</a>          780-644-7925</p>

	<ul style="list-style-type: none"> <li>○ In November 2019, Albertans started using verified MyAlberta Digital ID accounts to access the Special Needs Assistance for Seniors online tool.</li> <li>● <b>Priorities:</b> Service Alberta will continue to make it easier for Albertans to create and verify their MyAlberta Digital ID account using technologies commonly found in smartphones. Service Alberta is actively engaged in projects that will help deliver public services faster, more securely, and at a lower cost.</li> </ul>	
	<p><b>MyAlberta Digital ID for Business</b> (<a href="https://business.account.alberta.ca">business.account.alberta.ca</a>) provides administrators and delegates with a secure way to interact with government on behalf of a company.</p> <ul style="list-style-type: none"> <li>● <b>Accomplishments:</b> Alberta launched an unverified digital ID for businesses in September 2018. Currently, there are 15 services available.</li> <li>● <b>Priorities:</b> Service Alberta is working to onboard more services to the program. The program continues to grow and as more services become available, Service Alberta will redesign the site to enhance the user experience and ensure there is a consistent look and feel across all MyAlberta Enterprise Solutions.</li> </ul>	
	<p><b>MyAlberta Evacuation Payments System</b> leverages MyAlberta Digital ID to provide a fast and convenient way to get evacuation payments during a disaster.</p> <ul style="list-style-type: none"> <li>● <b>Accomplishments:</b> In May 2019, the system was used for the first time.             <ul style="list-style-type: none"> <li>○ Within the first 6 hours, the system distributed over \$2.1 million to over 2,200 evacuees by e-Transfer.</li> <li>○ The system distributed over \$11 million in evacuation payments by e-Transfer to Albertans with a verified MyAlberta Digital ID.</li> <li>○ In total, Alberta distributed more than \$19.5 million to over 20,000 evacuees; with over 60 per cent distributed using e-Transfers.</li> </ul> </li> <li>● <b>Priorities:</b> Building from the successful development of the MyAlberta Evacuation Payment System, Service Alberta continues to partner with departments to further leverage the platform to modernize processes by allowing Albertans to apply online for other emergency benefits.</li> </ul>	

#### Service to Business: Red Tape Reduction

- The [Red Tape Reduction Act](#) was introduced in June 2019, creating new powers to measure, report and reduce red tape – including a new “one-in/one-out” rule for every new regulation created.
- **Accomplishments:** Alberta has been recognized for progress on red tape. The Canadian Federation of Independent Business (CFIB) has upgraded Alberta from an F to a B- minus for its work tackling red tape over the last seven months.
- Moves that have had a direct and positive result on Albertans include:
  - Reducing delays for forest management agreements and small-scale and low-impact hydroelectric developments.
  - Making it easier to provide consent for organ donation through the online registry.
  - Reclassifying and harmonizing oil well service rigs
  - Relaxing alcohol consumption rules for parks, campgrounds and festivals.
  - Introducing the use of e-transfers and multi-year grant agreements to reduce the administrative burden on non-profits so they can focus on delivering programs and services.
- Alberta also received the *CFIB Golden Scissors Award* for the successful implementation of the [CutRedTape.Alberta.ca](#) website. To date, it has received more than 4,500 submissions.
- **Priorities:** Input from Albertans will continue to be sought on our website [CutRedTape.Alberta.ca](#) and through engagement with small groups.
- Ministries are currently taking inventory and analyzing the regulatory burden imposed on Albertans and businesses, modernizing regulation requirements, processes, forms and policies, and eliminating those that are unnecessary.

#### Service to Business: Common Business Number (CBN)

- The Government of Alberta is working on the adoption of a CBN. Implementation is scheduled for February 17, 2020.
- When implemented, the CBN program will facilitate the application of a CRA nine digit Business Number (BN9) when a business incorporates in Alberta. The BN9 can be used as a common identifier for participating federal and provincial partners. Corporate Registry and Treasury Board and Finance will be the first provincial ministries to adopt the BN9.
- The Alberta Business Information Data Exchange (ABIDE) hub built to send messages between Alberta and CRA will also allow participating ABIDE partners to access real time Alberta corporate data.

### Enterprise Resource Planning (ERP) – One Government eXperience (1GX)

- 1GX is one of the biggest transformations ever undertaken by the Alberta Public Service. This year the Government of Alberta will introduce a new cloud-based ERP technology bringing together business processes and automating functions related to Human Resources, Procurement, Finance, and Information Management Technology.
  - *Human Resources: A better employee experience.* 1GX will securely and reliably manage every employee's information starting the moment they apply, continuing through hiring and extending throughout their career.
  - *Procurement: Leverage our buying power.* 1GX will enable consistent purchasing across government, and everyday procurement processes, such as contracts, orders and vendor information, will be easily viewed with real-time tracking. That means faster and more transparent procurement of goods and services.
  - *Finance: New real-time financial insights.* 1GX provides a central place to access government's budget and accounts. It will reduce inconsistencies and provide standard processes, with common principles.
  - *Information Management Technology: Faster decision-making.* An audit and assessment of our current applications is underway to understand which can be replaced by the new system and those that can be integrated with 1GX.

### Indigenous Services: Alberta Indigenous Opportunities Corporation

- The AIOC will support Indigenous communities' investment in natural resource projects and related infrastructure in the energy (which includes oil and gas, renewable energy and coal), mining and forestry industries.
- This first-of-its-kind Crown corporation in Canada, now has a board of directors in place, and can begin allocating up to \$1 billion in investment support, such as loan guarantees, to qualified First Nations seeking to take an equity position in major resource projects.
- The board will be setting the AIOC's strategic direction, overseeing management of the AIOC's business and making investment decisions that help to flow money back into Indigenous communities.

### Government of Alberta Data Lake

- The Government of Alberta's Data Lake is an enterprise data-sharing platform which supports advanced data and big data analytics. The platform includes an enterprise tool for visualization capabilities now in use across multiple ministries. The Data Lake and its associated services will provide the means to develop deeper insights and stronger analytics from government data and external data. We are currently addressing governance and business process needs for this platform.

<p><b>2. <u>Showcase Opportunity:</u></b></p> <ul style="list-style-type: none"> <li>List any significant <b>deliverable(s), resource(s) or application(s)</b> that you would like to present as a <b>showcase item at an upcoming meeting or teleconference.</b></li> <li>Please provide a brief <b>description of the item(s) to profile</b>, time required and any other relevant information.</li> </ul>		
<p><b>3. <u>Issues / Needs:</u></b></p> <ul style="list-style-type: none"> <li>Briefly describe <b>any service delivery issue(s) you are trying to solve that interjurisdictional collaboration can help to advance</b> (e.g. pilot).</li> <li>If available, provide <b>details on problem statement, project scope and targeted outcomes/deliverables.</b></li> </ul>	<p>More information from other jurisdictions in the following areas would be beneficial:</p> <ul style="list-style-type: none"> <li>Online/Digital Services strategy and development.</li> <li>Digital identity, digital wallet/licenses (e.g., driver's licences)</li> <li>Online payment (eCommerce) or online disbursement strategy and development.</li> <li>Blockchain use cases, strategies or initiatives.</li> </ul>	