

PSSDC Information-Sharing Template – February 2020

Information Sharing is collected for the purpose of the PSSDC Meeting of February 2020.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

Jurisdictions are kindly requested to limit information sharing to a maximum of 3 pages.

Jurisdiction:	Contact
<p>1. <u>Priorities & Accomplishments:</u></p> <ul style="list-style-type: none"> Briefly describe what your jurisdiction sees as its top 2-3 service delivery priorities/initiatives over the next 6-12 months, and steps you intend to take to address these priorities. Briefly describe any significant service delivery accomplishment, progress, and/or milestone achieved in these priority areas over the last 6-12 months. 	<p>1. <u>Business Number and Tell Us Once</u></p> <p><u>Business Number</u> - Since September 2019, four federal departments have signed the Terms of Use to use Business Number (BN) identity information to support service delivery using the BN Web Validation Service. This increase the number of agreements to 39. The April 2020 target date for compliance with the Directive on the BN fast complying, ISED, in collaboration with the CRA, will continue to support departments adopting the BN. Over the next fiscal year, ISED will also explore proof of concepts, prototypes and pilots to demonstrate how the BN can enable Tell Us Once.</p> <p><u>Tell Us Once Prototype</u> - ISED is undertaking a Tell Us Once prototype to demonstrate trusted digital identity and a Tell Us Once approach across two discrete services. ISED is partnering with the Treasury Board Secretariat and Vivvo, a Saskatchewan-based innovator company identified as part of the Build in Canada Innovation Program, to develop the prototype. The prototype will be completed in June 2020. ISED will share the results of the prototype with PSSDC upon completion.</p> <p><u>Proof of Concept for the Accelerated Growth Service:</u> The Government of Canada's Accelerated Growth Service ("AGS") is an initiative that offers services to specific firms to assist them in identifying and possibly facilitating access to relevant federal and/or external programs and services intended to help the firm's growth objectives. The AGS initiative is led by ISED and is delivered in collaboration with 10 other federal organizations. The proof of concept will leverage CRA's digital identity for business to access AGS services as well as leverage other information held by CRA, provided by businesses, to auto-complete AGS and select partner forms. As part of the proof of concept, a prototype will be developed to visually demonstrate the improved experience.</p>

2. Digital Identity

ISED is leading the Verified Organization and Verified Relationship components of the Pan-Canadian Trust Framework (PCTF), a set of standards that allow governments to trust each other's identity validation processes. With the release of the IMSC Public Sector Profile of the PCTF in July 2019, a key thematic issue was identified: that verified persons, verified organizations and verified relationship can be generalized into digital representations. Since then, inclusive discussion related to verified organization has been incorporated in the IMSC PSP PCTF. Work continues on verified relationship, which is also being informed by the above Proof of Concept and Tell Us Once Prototype.

3. Digital Credential and Wallets

Digital credentials and wallets will enable individuals and business to quickly and easily provide services and regulatory bodies with the information needed to determine eligibility for those services, to comply with regulations and to prove their ability to conduct activities such as importing and exporting. Individuals and businesses would hold these digital credential in their own digital wallets, putting them in control with whom they share their information, consistent with the principles established in Canada's Digital Charter. Gaps remain which affect the portability of the information between individuals, businesses and governments. This can create challenges where the credentials and claims from one entity may not be recognized by another entity, particularly with cross-jurisdiction transactions and international trade. The near term priorities for addressing these gaps are:

1. Work with provinces and territories to issue and accept credentials across jurisdictions; and
2. Work with provinces and territories to develop standards around credentials and wallets, to help ensure interoperability and support across jurisdictions.

4. FPTM Service Bundling

ISED will be embarking on a new initiative to enhance the service to business experience to help businesses start up, scale up, and export. This approach will allow businesses to provide their information once to obtain and manage services from multiple governments.

5. <u>Showcase Opportunity:</u> <ul style="list-style-type: none"> List any significant deliverable(s), resource(s) or application(s) that you would like to present as a showcase item at an upcoming meeting or teleconference. Please provide a brief description of the item(s) to profile, time required and any other relevant information. 	Not available at this time	
6. <u>Issues / Needs:</u> <ul style="list-style-type: none"> Briefly describe any service delivery issue(s) you are trying to solve that interjurisdictional collaboration can help to advance (e.g. pilot). If available, provide details on problem statement, project scope and targeted outcomes/deliverables. 	ISED would like to partner with FPTM to consider how services can be provided across jurisdictions to reduce administrative burden on Canadian SMEs.	