

PSSDC Information-Sharing Template – February 2020

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Jurisdictions are kindly requested to limit information sharing to a maximum of 3 pages.

Jurisdiction: TREASURY BOARD OF CANADA SECRETARIAT, GOVERNMENT OF CANADA		Contact
1. <u>Priorities & Accomplishments:</u> <ul style="list-style-type: none"> Briefly describe what your jurisdiction sees as its top 2-3 service delivery priorities/initiatives over the next 6-12 months, and steps you intend to take to address these priorities. Briefly describe any significant service delivery accomplishment, progress, and/or milestone achieved in these priority areas over the last 6-12 months. 	Cyber Security <ul style="list-style-type: none"> Completed assessment of BC Services Card against Public Sector profile of Pan-Canadian Trust Framework Launched GCPass pilot, a single sign-on solution for all GC employees Completed pilot for Cyber Security Maturity Self-Assessment program (9 departments) Finalized Security Playbook for Information Systems Solutions (to be published on Canada.ca before end of January) 	Imraan Bashir Imraan.Bashir@tbs-sct.gc.ca
	Digital Enablement <ul style="list-style-type: none"> Launched the beta version of the API Store (allows for easy discoverability of GC Application Programming Interfaces) and awarded a contract for an Event Broker (publish/subscribe style messaging) as part of the Canadian Digital Exchange Platform (CDXP). This will allow for simple, real-time information sharing between federal, provincial, territorial, and municipal jurisdictions. Digital Exchange Community of Practice going strong with over 300 members across jurisdictions. Began including international partners as guest speakers. Initiated various Tell Us Once Prototype experiments to explore citizen's preferences (user experience) and integration best practices (interoperability between departments) for a common, OneGC client hub (portal). The outputs will include data and recommendations on how best to serve citizens through an integrated portal platform where they only need to share their information once. 	Owen Teo Owen.Teo@tbs-sct.gc.ca
	Enterprise Strategic Planning (ESP) <ul style="list-style-type: none"> ESP will be updating all its policy instruments and guidance to align with the new TBS Policy on Service and Digital, which goes into effect April 1st, 2020. This will ensure that policy instruments are focused on supporting client-centric service improvements. The TBS Policy and Directive on Service and Digital identifies enterprise data standards a priority for the Government of Canada (GC). As a priority, standards will be developed for the application of a consistent set of rules to improve data quality, ensure accessibility, enable increased interoperability between organizations, and allow for greater transparency with the public. The initial focus will be common data used for service delivery. ESP will be continue to execute on the Workload Migration and Cloud Enablement Program to modernize the Government's digital services. TBS is the trailblazer 	Natalie McGee Natalie.McGee@tbs-sct.gc.ca

department, and will have successfully migrated 100% of their workload to the cloud as of February 2020.

Security Policy

- TBS is to establish an evergreen GC Critical Services (CS) list that can be prioritized and ranked. TBS, in conjunction with Public Safety, plans to collect departmental critical services, analyze, and then validate the critical services list.
- TBS has just launched a five-year review of the Standard on Security Screening (SSS) which came into force in October 2014. TBS will work with partners across the GC to update the SSS. Themes being explored include (Transferability, Enhanced screening, Aftercare/Continuous assurance, Trends and Technical updates)
- The Federal Government has a new Security policy suite to support trusted program and service delivery, which includes a Directive outlining mandatory procedures for Security controls (Information Technology Security, Physical Security, Business Continuity Management, Information Management Security, Security in Contracts and Other Arrangements, Security Screening, Security Event Management, Security Awareness and Training), a Standard on Security Event Reporting, and a Standard on Security Categorization.
- Over the past year, the Federal Government has revised the Significant Event Information Sharing Protocol (the Protocol) which has evolved to address both security and safety focused events. The Protocol establishes a clear and integrated process for distributing accurate and timely information that enhances employee safety and/or security.

Open Government

- 5th National Action Plan (NAP) on Open Government: TBS will engage Canadians across the country in-person and online to better understand the different open government priorities of different sectors and communities. This feedback will help TBS co-create an ambitious NAP with GC departments and agencies. A [three-phase approach](#) of 1. Relationship building; 2. Enabling participation; and 3. Deep-dive discussions is already underway. The plan will launch in August 2020.
- Successful release of the [proactive publication of QP notes](#) took place January 12th 2020 on the [open.canada.ca](#) site, which centralized and standardized the release of Question Period Notes prepared for Ministers, ensuring even more transparency and advancements towards opening the GC.

Policy on Service and Digital

- Implement the TBS Policy on Service and Digital which includes:
 - Publication of the Guideline on Service and Digital and continued work with GC departments and agencies to support the enrichment of the guideline.
 - Review of the underlying policies of the Policy on Service and Digital.
 - Pilot the Digital Performance Measurement Framework (DPMF) with select departments.

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- Explore amendments to Part 2 of the Personal Information Protection and Electronic Documents Act to establish a clearer framework regarding the acceptance of electronic documents and signatures.
- Equip public servants to design and deliver accessible programs and service
 - Publish accessibility-related data as part of the GC service inventory
- Following the open and collaborative development on the policy language with various stakeholders, the new TBS Policy on Service and Digital was approved by Treasury Board in July 2019 and will take effect April 1, 2020. It will replace the Policy Framework on Information and Technology, the Policy on Management of Information Technology, the Policy on Information Management, the Policy on Service, and the Policy on Acceptable Network and Device Use. The Directive on Service and Digital will take effect on April 1, 2020. It will replace the Directive on Management of Information Technology, the Directive on Information Management Roles and Responsibilities, and the Directive on Recordkeeping. This new set of rules seeks to:
 - enhance integrated governance, planning and reporting for an enterprise approach,
 - increase the focus on the client and digital enablement across all services and channels,
 - strengthen management of information
 - better manage and protect systems and information and improve interoperability
 - support the workforce capacity and capability
- A DPMF will be established as part of the implementation of the new TBS Policy on Service and Digital. The DPMF will enable the achievement of the policy outcomes through an integrated view of IM, IT and Service across GC departments.
- Integration of IM, IT and Services performance assessment under the Management Accountability Framework was completed in 2019. This new methodology integrates the 3 separate Areas of Management (AoM) under a single unified AoM, aligned with the TBS Policy on Service and Digital.
- On December 3, 2019 TBS published the Guideline on Making Information Technology Usable by All. This guideline supports the GC's direction to ensure that departments, agencies and organizations consider accessibility in the acquisition or development of information technology (IT) solutions and equipment to make IT usable by all.

Information and Privacy Policy

- Supported work towards renewed privacy legislation for the digital age.
- Developed and published tools and guidance to support consistent application of the Privacy Act, Regulations and related policies across the federal government.
- Delivered a webinar on Privacy and Responsible Artificial Intelligence to participants of the Canada School of Public Service Digital Academy in December 2019 to engage key policy stakeholders as part of the [Privacy Breach Action Plan](#).
- Formed an interdepartmental working group on the development of information sharing agreements in January 2020.

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<p>2. Showcase Opportunity:</p> <ul style="list-style-type: none"> List any significant deliverable(s), resource(s) or application(s) that you would like to present as a showcase item at an upcoming meeting or teleconference. Please provide a brief description of the item(s) to profile, time required and any other relevant information. 	<p>Cyber Security</p> <ul style="list-style-type: none"> Continue development of Sign Canada platform, with launch of beta pilot in Spring 2020, including integration with two provincial digital IDs (Alberta and BC) and existing credential providers (GCKey and banking credential) Continue iterating Public Sector Profile of Pan Canadian Trust Framework (PCTF), in collaboration with other jurisdictions and private sector, and onboard additional provinces and territories using PCTF assessment process Launch initiative to mandate email authentication (DMARC) and implement tracking dashboard (similar to HTTPS dashboard) Expand Cyber Maturity Self-Assessment Program to all GC departments Publish additional guidance material (e.g. GC Event Logging guidance, Patch management guidance, renewed GC Cyber Security Event Management Plan, etc.) <p>Digital Enablement</p> <ul style="list-style-type: none"> The GC supports an omni-channel service vision, OneGC, where citizens can access any government service digitally, on any platform, using any device, and through any partner. Efforts are being made to advance the enabling technologies within government to achieve this vision as well as secure partnerships with industry that demonstrate this vision in practice, in particular, authentication by leveraging digital IDs, system interoperability via an API ecosystem, Tell Us Once initiatives, and adaptable content management systems. <p>Open Government</p> <ul style="list-style-type: none"> The 4th NAP on Open Government engagement data was published as an open dataset, as will the data from the 5th NAP on Open Government. We would like to highlight the publication of engagement data as a best practice for engagement, where appropriate. This data could be used to inform other engagement activities or even help in the training of AI tools to help with analysis of stakeholder engagements (codified data linked to citizen and civic space engagement) <p>Policy on Service and Digital</p> <ul style="list-style-type: none"> TBS would be happy to present an update on the Policy on Service and Digital and our approach to Digital Performance Measurement at the Fall 2020 meeting in Québec City. 	<p>Imraan Bashir Imraan.Bashir@tbs-sct.gc.ca</p> <p>Owen Teo Owen.Teo@tbs-sct.gc.ca</p> <p>Melanie Robert Melanie.Robert@tbs-sct.gc.ca</p> <p>Robert Trottier Robert.Trottier@tbs-sct.gc.ca</p>
<p>3. Issues / Needs:</p> <ul style="list-style-type: none"> Briefly describe any service delivery issue(s) you are trying to solve that interjurisdictional collaboration can help to advance (e.g. pilot). 	<p>Cyber Security</p> <ul style="list-style-type: none"> Looking for jurisdictions that are ready to have their digital ID process evaluated under the PCTF assessment program, followed by integration into Sign In Canada <p>Digital Enablement</p> <ul style="list-style-type: none"> TBS is looking for guest speakers from the provinces, territories, and municipalities to provide stories and real-life examples of modern interoperability projects as part of the 	<p>Imraan Bashir Imraan.Bashir@tbs-sct.gc.ca</p> <p>Owen Teo Owen.Teo@tbs-sct.gc.ca</p>

<ul style="list-style-type: none"> If available, provide details on problem statement, project scope and targeted outcomes/deliverables. 	<p>Digital Exchange Community of Practice. We would love to hear about the challenges and successes others have faced with data exchange, APIs etc. to help share ideas and strategies across Canada.</p> <p>Open Government</p> <ul style="list-style-type: none"> In developing the 5th NAP on Open Government, we are seeking assistance in forming partnership with other jurisdiction to enable departments and agencies to co-create commitments and milestones for the plan. <p>Policy on Service and Digital</p> <ul style="list-style-type: none"> TBS would like to receive information on how other jurisdictions are assessing “digital” performance. TBS is seeking information from other jurisdictions in respect of impact and costs related to implementation of <u>WCAG 2.1</u> or <u>EN301-549 standard</u>. <p>Information and Privacy Policy</p> <ul style="list-style-type: none"> TBS would like to work with the PSCIOC/PSSDC Privacy Sub-Committee and the Office of the Privacy Commissioner to identify opportunities to streamline Privacy Impact Assessments. 	<p>Melanie Robert Melanie.Robert@tbs-sct.gc.ca</p> <p>Robert Trottier Robert.Trottier@tbs-sct.gc.ca</p> <p>Ruth Naylor Ruth.Naylor@tbs-sct.gc.ca</p>
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