**Expedited Business Start Project**

**Research and Analysis**

**Report of Findings - Appendix**

**The Institute for Citizen-Centred Service on behalf of  
The Public Sector Service Delivery Council**

December 23, 2015

*The views and opinions expressed in this research report do not necessarily reflect those of PSSDC, ICCS or participating jurisdictions.*

# Appendix B – Process Maps



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