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PSSDC Information-Sharing Template - February 2016

JURISDICTION: Alberta		Contact
1. Accomplishments: Briefly highlight major service delivery accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6-12 months.	<ul style="list-style-type: none"> • MyAlberta eServices Program (eservices.alberta.ca) – Launched July 2015, the website enables Albertans to securely pay for government services online in one convenient location, using a computer or mobile device. The website now offers Interac Online, in addition to major credit card providers, to offer Albertans more choice in how they make online payments. MyAlberta eServices platform continues to grow, giving ministries the opportunity to transform the delivery of their services. A three-year roadmap has been developed to help coordinate projects, onboarding activity and continuous improvement initiatives. • MyAlberta Digital ID Program (id.alberta.ca) <ul style="list-style-type: none"> • Phase 1 – was launched July 2015 to provide Albertans with a secure username and password to access Government services. This service enables Albertans to use a single login to identify themselves, much like a driver's licence or ID card does in person. • Provincial – Collaboration with four Alberta departments (Health, Human Services, Education and Advanced Education) is underway to onboard more services to the program. • Municipal – Two technical proofs of concept with MyAlberta Digital ID have been successfully completed with City of Calgary and City of Edmonton, which is the first step toward enabling Albertans' to use their MyAlberta Digital ID to login to the cities' applications. • Federal – A technical proof of concept was completed with Industry Canada. 	Jackie Stankey, Director, Business Development & Program Delivery Ministry of Service Alberta jackie.stankey@gov.ab.ca (780) 415-0485



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2. Priorities:

Briefly describe what your organization sees as its **top service delivery priorities/initiatives over the next 12 to 36 months.**

- **MyAlberta eServices Program** (eservices.alberta.ca) – Service Alberta is working with stakeholders to maximize the number of services offered through the website.
- **MyAlberta Digital ID Program** (id.alberta.ca)
 - **Online Verification** is a new project currently under development. The service will allow the Government to digitally confirm and verify the identity of citizens, and follows the Identity Assurance requirements defined by the Pan-Canadian Identity Assurance Trust Framework. Services requiring a higher level of identity assurance such as access to personal health care records will become available with the introduction of the Online Verification service.
 - **CDI Hub/Alberta Hub** is a part of the Province of Alberta's digital identity roadmap, and the Government has committed to move forward with the design and build of a jurisdictional "Alberta Hub" this fiscal year in collaboration with the CDI Hub committee and various working groups. In addition, an Alberta internal working group has been established with vital statistics and motor vehicle (driver's licence and Alberta ID card) representation.
- **Common Business Number** – Funding committed to adopt the federal Business Number. Project stakeholders include CRA, Alberta Corporate Registry and Alberta Treasury Board and Finance.
- **Open Data / Analytics** (open.alberta.ca) – is available through Government's Open Data portal. In the last year, its platform was modernized and the Open Information catalogue was published. The portal has grown to include 2000 datasets and more than 4000 documents. The "[Apps for Alberta](#)" contest hosted last year received 29 submissions. The Government is focused on three priority areas: building a plan for Government enterprise data analytics, continuing to add open data and publications to the new Open Government Portal, and working to federate the Alberta Open Government portal with the Government of Canada's Open Data portal.



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<p>3. Issues and Needs: Briefly describe any service delivery issues you would like to share with the Council and what assistance you might be seeking from PSSDC.</p>	<p>Additional information from other jurisdictions in the following areas would be beneficial:</p> <ul style="list-style-type: none"> • Online/Digital Services strategy and development • Digital Identity management strategy and development • eCommerce strategy and development • Open Data (data analytics and federated model) strategy and development • Service/One Card strategy and development 	
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