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Accomplishments:

- June 30th 2020 marked the release of the 2018-19 GC Service Inventory on open.canada.ca. The inventory contains service information and key metrics on GC services collected from departments and agencies subject to the Policy on Service (since replaced by the new Policy on Service and Digital).
- On April 1, 2020, the new [Treasury Board Policy on Service and Digital](#) came into effect. The policy advances the delivery of services and the effectiveness of government operations through the strategic management of government information and data and leveraging of information technology, supporting the mandate of the Minister for Digital Government in leading the Government of Canada's digital transition.
- In May 2020 on [GC Collab Digital-numérique](#), OCIO released an interpretative Guideline on Service and Digital (version 1.1), which provides detailed guidance on key areas of the Policy and Directive. TBS aims to publish the next version of the Guideline on Canada.ca in fall 2020.

Security Policy

- TBS is to establish an evergreen GC Critical Services (CSs) List that can be prioritized and ranked. TBS, in conjunction with Public Safety (PS), plans to collect departmental CSs and related interdependencies and resources, which will enable the Government of Canada to maintain the delivery of CSs to Canadians in the event of a disruption.
- A lifecycle management framework is currently being developed to ensure data on Business Continuity Management and CSs remain evergreen. The lifecycle framework will be built around the launch of the GC Enterprise Portfolio Management (GC EPM) application with modules developed to collect CSs and interdependency/resource data.

Information and Privacy Policy

Priority:

- Strengthening capacity to receive, process and respond to access to information and personal information requests during COVID-19 restrictions, including:
 - Move to fully digital processes
 - Broaden remote network access
 - Provide channel for e-delivery to requester

Accomplishment:

- Accomplishments over the past months include: supporting institutions to meet the requirements of the *Access to Information Act* and the *Privacy Act* during the impacts of the COVID-19 pandemic; moving forward on the required review of the *Access to Information Act*; and ongoing work to publish tools and guidance to support consistent

Rita Whittle
Rita.Whittle@tbs-sct.gc.ca

Ruth Naylor
Ruth.Naylor@tbs-sct.gc.ca

application of the *Privacy Act*, Regulations and related policies across the federal government.

Cyber Security

- Published the [Security Playbook for Information Systems Solutions](#). This playbook outlines tasks to consider when designing and implementing solutions for GC information systems in cloud environments.
- Published an update to the [Government of Canada Cyber Security Event Management Plan](#). Activities are underway to for annual update for 2020 including further clarification on roles and responsibilities and providing additional tools to enable departments to develop supporting standard operating procedures and playbooks.
- Established the GC Cloud Guardrails for Office 365 to enable the secure configuration and hardening of GC department and agency implementations of Microsoft Office 365. The guardrails can be found here: <https://github.com/canada-ca/cloud-guardrails-O365>.
- The [Standard on Email Management](#) has been amended to include new requirements to enhance email security. Specifically, enabling Domain-based Message Authentication, Reporting & Conformance (DMARC) will help to protect the GC email domains from email spoofing, to prevent the delivery of certain malicious messages sent on behalf of their domains and identify the infrastructure used by malicious actors, in order to protect the reputation of the GC.
- As part of the Innovation Solutions Canada program, which supports the development of early-stage innovations by small Canadian businesses, TBS is leading a challenge related [User-Centric Verifiable Digital Credentials](#). These challenges support the GC's Digital Identity program and are focused on the emerging ecosystem for digital credentials. Further information can be found here - <https://canada-ca.github.io/ucvdcc/>.
- The Sign In Canada Test Environment was established and successfully Integrated Identity Providers from the Provinces/Territories, specifically the BC Services Card, MyAlbertaDigitalID), as well as the existing GC credential providers (GCKey and Credential Broker Service (Banks)). The initial operating capability for Sign in Canada is currently in the final stages for production release. It will support integration of the new TBS ATIP Online service. Discussions are underway for integration with FedDevON FedDev Ontario (regional development agency for southern ON) (FedDevON), Financial Consumer Agency of Canada (FCAC), Western Development (regional development agency for western Canada) (WD), Transport Canada (TC) , Canada Economic Development for Quebec Regions (CED) and Immigration Review Board (IRB).
- The CIO Strategy Council's technical committee on digital trust and identity recently completed its work in developing a proposed National Standard of Canada, [CAN/CIOSC 103-1:2020, Digital trust and identity – Part 1: Fundamentals](#). This standard is aligned with and leverages content from the **Treasury Board Directive on Identity Management**, the **Standard on Identity Credential Assurance**, and the

Po Tea-Duncan
Po.Tea-Duncan@tbs-sct.gc.ca

Public Sector Profile of the Pan-Canadian Trust Framework. Once finalized and approved, this standard will be a major step forward in advancing digital identity programs across Canada, in support of the broader digital transformation efforts to better serve Canadians.

- Published v1.1 of the [Public Sector Profile of the Pan Canadian Trust Framework](#). The use of the PCTF ensures alignment, interoperability, and confidence of digital identity solutions that are intended to work across organizational, sectoral, and jurisdictional boundaries.
- E-signature [guidance](#) was published in Summer 2019 in support of the replacement of paper-based processes with electronic practices that are more modern, faster and easier to use. TBS is exploring options to further advance this service including the establishment of a standing offer to facilitate access to supporting software technologies.
- Launch of the beta version of the cybersecurity maturity self-assessment tool as part of the TBS Application Portal. The purpose of the is to provide Government of Canada departments and agencies with an easy to use method which enables them to better understand their cyber security posture.

Digital Enablement

- Continue advancing the Digital Government Vision through a OneGC Platform Strategy that aims to advance service delivery and digital infrastructure based common outcomes for the enterprise such as:
 - increasing the availability of end-to-end digital services,
 - implementing a "tell us once" approach for a seamless experience,
 - on-demand access through any device, platform or any partner; and
 - a modernized, integrated service infrastructure using open standards and formats.
- Developed a Tell Us Once Report that highlights citizen's preferences (user experience) and integration best practices (interoperability between departments) to inform a OneGC platform, self-serve single window for GC services. Initiated the process to procure a cloud-based client hub start developing and testing a solution.
- Delivering the OneGC platform, a self-serve single window for GC services. Planning to finalize the process to procure a cloud-based client hub to test, develop and configure a central hub or uniform view, integrating the OneGC common solutions (i.e. Sign In Canada, Canada.ca, notify and forms) as well as government services and start onboarding departments to a production environment.
- Advancing service modernization and integration through the Canadian Digital Exchange Platform (CDXP), which enables the secure exchange of data in real-time, and streamlining the delivery of GC services while providing increased transparency. Next steps include securing funding to scale infrastructure, onboard departments, build

Teresa D'Andrea
Teresa.DAndrea@tbs-sct.gc.ca

GC capacity for API development and certify the solution for Protected B data, while also operating existing interoperability solutions to ensure a smooth transition.

Enterprise Strategic Planning (ESP)

- ESP updated its policy instruments and guidance to align with the new TBS Policy on Service and Digital, which went into effect April 1st, 2020. This ensured that policy instruments are focused on supporting client-centric service improvements.
- The TBS Policy and Directive on Service and Digital identifies enterprise data standards a priority for the Government of Canada (GC). As a priority, data standards and a governance framework will be developed for the application of a consistent set of rules to improve data quality, ensure accessibility, enable increased interoperability between organizations, and allow for greater transparency with the public. The initial focus is around common data used for service delivery.

Workload Migration and Cloud Enablement

- ESP will continue to execute on the Workload Migration and Cloud Enablement Program to modernize the Government's digital services. TBS is the trailblazer department and has successfully modernized and migrated 100% of their workloads to the cloud as of February 2020. For fiscal year 2020-21, TBS will distribute \$20M to assist departments on their modernization and migration effort activities.

Enterprise IT Portfolio

- ESP will continue to focus on the delivery of the cloud-based Enterprise Portfolio Management solution. This will enable a data-driven enterprise by
 - Painting a clear picture of IT demand and supply across GC to ensure projects with the highest impact to Canadians are prioritized for execution
 - Providing early insight into the health and risk of information technology systems that support operations and service delivery, including core and at-risk systems.
- Accomplished so far: proof of concepts for departmental investment planning and SSC intake/demand management
- Upcoming milestones:
 - MVP for GC IT planning (Fall 2020)
 - Dashboard for aging and IT systems that requires attention along with a view of GC services at-risk and planned IT investments to mitigate/address the risks (April 2021)

Natalie McGee
Natalie.McGee@tbs-sct.gc.ca

<p>2. Showcase Opportunity:</p> <ul style="list-style-type: none"> List any significant deliverable(s), resource(s) or application(s) that you would like to present as a showcase item at an upcoming meeting or teleconference. Please provide a brief description of the item(s) to profile, time required and any other relevant information. 	<p>Open Government</p> <ul style="list-style-type: none"> For 2021: The data for Canada's 5th NAP on Open Government engagement will be published as an open dataset (as was the 4th NAP on Open Government engagement data) We would like to highlight the publication of engagement data as a best practice for engagement, where appropriate. <ul style="list-style-type: none"> We would also be pleased to speak to the broader engagement experience and pivoting to a "digital-first" approach to NAP engagement. <p>Digital Policy</p> <ul style="list-style-type: none"> The OCIO released a Guideline on Service and Digital (version 1.1) on GC Collab Digital-numérique, which provides detailed guidance to support the Policy and Directive on Service and Digital. The Guideline could be profiled over a 20-minute presentation. <p>Cyber Security</p> <ul style="list-style-type: none"> In support of automated policy compliance, TBS launched its first iteration of a dashboard to track compliance for the HTTPS ITPIN. TBS, in collaboration with CCCS, is evolving this dashboard to include tracking of DMARC which is a new requirement to enhance email security. Guidance on Event Logging and Patch Management will be published on Canada.ca. This guidance seeks to support departments in conducting proactive IT Security monitoring within their areas of responsibilities. <p>TBS – OCIO (Digital Enablement)</p> <ul style="list-style-type: none"> Tell us Once prototype results: data and recommendations associated with the user research that explored citizen's preferences and best practices for a common single window (OneGC) platform. 	<p>Melanie Robert Melanie.Robert@tbs-sct.gc.ca</p> <p>Po Tea-Duncan Po.Tea-Duncan@tbs-sct.gc.ca</p> <p>Teresa D'Andrea Teresa.DAndrea@tbs-sct.gc.ca</p>
<p>3. Issues / Needs:</p> <ul style="list-style-type: none"> Briefly describe any service delivery issue(s) you are trying to solve that interjurisdictional collaboration can help to advance (e.g. pilot). If available, provide details on problem statement, project scope and targeted outcomes/deliverables. 	<p>Open Government</p> <ul style="list-style-type: none"> Due to the current situation, the consultations for Canada's 5th NAP on Open Government will be primarily conducted through an online mechanism, as in-person engagement is not possible at this time. As a result, we are seeking assistance in continuing to build on the jurisdictional partnerships we developed in the initial pre-COVID consultation plan – specifically how to best engage Canadians across the country in a digital and inclusive manner. <p>Digital Policy</p> <ul style="list-style-type: none"> For the Treasury Board Policy on Service and Digital, exchanging best practices and use cases for: client centric design and delivery, how are different jurisdictions integrating core IT, IM & Data and Service functions by way of Officials' roles and 	<p>Melanie Robert Melanie.Robert@tbs-sct.gc.ca</p>

responsibilities, integrated governance, planning & reporting, innovation and experimentation.

Cyber Security

- TBS, in collaboration with CSE, will establish a vulnerability disclosure framework that will provide the roadmap to help the government find out about and address vulnerabilities quickly in order to assist in the protection of digital services. TBS is interested in understanding the approaches being taken by other jurisdictions for vulnerability disclosures.
- TBS is seeking to expand the integration with Sign In Canada with provinces. Further work is underway to clarify authorities required to simplify the integration with provinces and territories, where the integration is performed centrally once, in order to enable access to GC online services such as those provided by ESDC and CRA.

TBS – OCIO (Digital Enablement)

- TBS is looking to learn from the experience and real-life examples of challenges and successes other provinces, territories, and municipalities in relation to:
 - Single online government service portal creation
 - Implementing a “tell us once” approach
 - Modern interoperability projects as part of the Digital Exchange Community of Practice such as data exchange, APIs etc.

Publishing technical standards, frameworks or guidelines related to disruptive or emerging technologies (ex. blockchain, mobile payments, digital wallets and verifiable credentials, digital assistants, etc.)

Po Tea-Duncan
Po.Tea-Duncan@tbs-sct.gc.ca

Teresa D’Andrea
Teresa.DAndrea@tbs-sct.gc.ca