

PSSDC Information-Sharing Template – September 2020

Information Sharing is collected for the purpose of the PSSDC Meeting of September 2020.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

Jurisdictions are kindly requested to limit information sharing to a maximum of 3 pages.

Jurisdiction:		Contact
1. <u>Priorities & Accomplishments:</u> <ul style="list-style-type: none"> Briefly describe what your jurisdiction sees as its top 2-3 service delivery priorities/initiatives over the next 6-12 months, and steps you intend to take to address these priorities. Briefly describe any significant service delivery accomplishment, progress, and/or milestone achieved in these priority areas over the last 6-12 months. 	<ul style="list-style-type: none"> Digital Identity: Preparing regulations to support public digital identity service Completed transition to new public facing website leveraging open source software (Drupal) Delivering COVID related services online. 	Mark Burns <i>Director, E-Service For Citizens</i>
2. <u>Showcase Opportunity:</u> <ul style="list-style-type: none"> List any significant deliverable(s), resource(s) or application(s) that you would like to present as a showcase item at an upcoming meeting or teleconference. Please provide a brief description of the item(s) to profile, time required and any other relevant information. 	<ul style="list-style-type: none"> Public-facing services in Yukon largely run on open-source software. Members are welcome to inquire about the technical aspects and issues of leveraging open-source software. 	
3. <u>Issues / Needs:</u> <ul style="list-style-type: none"> Briefly describe any service delivery issue(s) you are trying to solve that interjurisdictional collaboration can help to advance (e.g. pilot). If available, provide details on problem statement, project scope and targeted outcomes/deliverables. 	<ul style="list-style-type: none"> Established Yukon Digital Service Delivery Guide to create greater consistency in how services are designed and implemented across the Yukon public service. Interested in the culture change aspects of transitioning to a digital organization. 	