



## **PSSDC Information-Sharing Template – September 2016**

<b>JURISDICTION: Saskatchewan</b>		<b>Contact</b>
<b>1. <u>Accomplishments:</u></b> Briefly highlight <b>major service delivery accomplishments, progress, and/or significant milestones</b> achieved in your jurisdiction <b>over the past 6-12 months.</b>	<ul style="list-style-type: none"> <li>- Foundational infrastructure for service access strategy launching Sept 19th: <ul style="list-style-type: none"> <li>o online profile</li> <li>o single sign-on</li> <li>o all services landing page in global navigation</li> <li>o two pilot services</li> </ul> </li> <li>- Are 76% complete (up from 60% in February) the content migration from 60+ legacy websites to a single citizen-centred digital platform (Saskatchewan.ca)</li> </ul>	
<b>2. <u>Priorities:</u></b> Briefly describe what your organization sees as its <b>top service delivery priorities/initiatives over the next 12 to 36 months.</b>	<ul style="list-style-type: none"> <li>- A new Deputy Ministers' IT Governance Committee has been established to look at opportunities for enhancing IT service delivery. Focus areas include: <ul style="list-style-type: none"> <li>o IT Governance</li> <li>o Digital Citizen Services <ul style="list-style-type: none"> <li>▪ Business profile management</li> <li>▪ Service migration</li> <li>▪ Enterprise payment gateway</li> </ul> </li> <li>o Single Citizen ID</li> <li>o Enterprise Search</li> <li>o Standardization of technologies and processes.</li> </ul> </li> <li>- Broadly speaking, Government priorities include investing in infrastructure while striving to maintain a balanced budget every year.</li> </ul>	
<b>3. <u>Issues and Needs:</u></b> Briefly describe <b>any service delivery issues you would like to share</b> with the Council and what assistance you might be seeking from PSSDC.	<ul style="list-style-type: none"> <li>- Given the impact of significant oil price fluctuations on the Province's revenue base restraint measures continue to be a constraint for some service delivery improvement efforts in the short term.</li> </ul>	



**Victoria**  
ICCS 2016 SEPTEMBER  
SEPTEMBRE

PSSDC

Public Sector Service Delivery Council

CPSSP

Conseil de la prestation des services du secteur public



**4. Planning for**

**Council Meetings:**

Please **identify topics of particular interest** to your jurisdictions for future Council Meetings. *(Please provide a brief description for each item.)*

- Building momentum across ministries and top down to drive digital agendas premised on strong business cases
- Areas of focus for enterprise level investment (e.g. payment, profile management, notifications etc)