

PSSDC Information-Sharing Template – September 2019

Information Sharing is collected for the purpose of the PSSDC Meeting of September 2019.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

JURISDICTION:		Contact
1. Accomplishments: Briefly highlight major service delivery accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6-12 months .	The Digital Identify working group in partnership with Information Technology Shared Services issued a statement of work to design a prototype process for the identification, authentication and authorization of a citizen or business with a single identity. The vendor has been selected and work will begin in the fall.	
2. Priorities: Briefly describe what your organization sees as its top service delivery priorities/initiatives over the next 12 to 36 months .	1. Service Transformation 2. Digital Identity 3. Digital Services/Transformation	
3. Showcase/Sharing: Are there any resources in your jurisdiction such as applications, processes etc. that other jurisdictions may have an interest in applying or implementing in their own jurisdiction? <i>(This information will help in agenda planning for future meetings.)</i>		
4. Issues and Needs: Briefly describe any service delivery issues you would like to share with the Council and what assistance you might be seeking from PSSDC.	Clear roles and responsibilities still need to be defined/mandated for service and digital transformation.	