


PSCIOC FORWARD AGENDA (Feb 2022 v1)

	February 16, 2022 <i>(3hrs meeting)</i>	April 7, 2022	May 19, 2022	June 23, 2022
SECRETARIAT	<ul style="list-style-type: none"> Action item list Bring Forward Agenda PSCIOC Financial Report 	<ul style="list-style-type: none"> Action item list Bring Forward Agenda Feb meeting evaluation results 	<ul style="list-style-type: none"> Action item list Bring Forward Agenda 	<ul style="list-style-type: none"> Action item list Bring Forward Agenda
Members-only Session	<p><u>Discussion Topic:</u> Jurisdictional Information Sharing Roundtable (based on Feb info sharing reports).</p> <p><i>Jurisdictional highlights of issues/challenges/deliverables and areas of potential interjurisdictional collaboration.</i></p>	<p><u>Discussion Topic:</u></p> <p>Select topic:</p> <ul style="list-style-type: none"> ATIPP Act with provision protecting information security and cybersecurity. Cybersecurity legislation to mandate businesses to have patching up to date. Creation of Vulnerability Management & Resolution Team SharePoint App Cost of Microsoft license Open-source solutions - opportunity for PSCIOC to engage on projects of interest. Records Management 	<p><u>Discussion Topic:</u></p> <p><i>Confirm topic with members.</i></p>	<p><u>Discussion Topic:</u></p> <p><i>Confirm topic with members.</i></p>
CLOUD SERVICES 				<p>Cloud: Report back on members' consultations on Cloud and discuss recommendations on future activities related to Cloud and/or Cloud Working Group.</p> <p>Microsoft O365 Working Group: Progress report on action items (as per last report to PSCIOC).</p>

<p>PSCIOC WORKING GROUPS / CoP</p> <p>OR</p> <p>TOPICS OF INTEREST / PARTNERSHIPS</p>	<p>Governance (priority 5) Shift to Enterprise approach on network and data center consolidation. Insights from Shared Services Canada SSC 3.0 An Enterprise Approach - Canada.ca</p>		<p>IT Renewal & Investments (priority #3)</p> <ul style="list-style-type: none"> Discussion on Digital Investments: Better decision making (<i>also to support health transformation</i>) (Jody Lobb, TBS) 	
	<p>BC's FOIPPA Review: Presentation on BC's FOIPPA review. Amendments walkthrough on key issues related to service modernization, privacy enhancements and support DEI & Reconciliation.</p>			
	<p>Talent management & Dev. (priority 4)</p> <ul style="list-style-type: none"> Digital Talent: Presentation by TBS on digital government talent from a federal government perspective. 	<p>Cloud Enablement / Migration (priority 2): Presentation on the state of Cloud in the USA. Key findings from NASCIO / Accenture on areas of progress and challenges in cloud migration. Work was done for and paid for by all State CIOs (presentation by Todd Kimbriel).</p>		

Topics of interest that have been identified by members at previous meetings:

1) Cybersecurity: (priority ranking 1)

- Talent Recruitment Strategy (cyber skills shortage & retaining/finding qualified staff): in the short term, what is the market analysis in terms of pay plans. In the long term: specialized pay plans for digital talent similar that is in place for lawyers and other disciplines. Upscaling portion of the existing talent and onboarding tech talent.
- Cybersecurity in the broader public service. Cybersecurity supports for broader Public Sector/municipalities/transfer payment recipients: the role of provincial cybersecurity areas in broader provincial resilience.
- Mobile Apps and how to better manage the mobile endpoint – balance of locking down devices and the administrative burden of approving Apps to be installed vs allowing the users to be full benefit of that endpoint.
- FOIPPA and ATIPP: FOIP registration to address cybersecurity. ATIPP requests associated to malware requests.
- Security First culture change (IT Team and Customers)
- Best practices for managing the Network Edge.

2) Cloud Enablement / Migration: (priority ranking 2) –Jurisdictions are implementing cloud-based solutions by moving data, applications, and other business elements to a cloud computing environment. How are organizations improving capabilities to monitor how information and data assets are used in the cloud, by

whom, and when? What mechanism are in place to fast-track the approval and procurement of cybersecurity controls and tools in the event of active cyber-attacks or cyber threats?

Cloud Working Group: Report back on members' consultations on Cloud and discuss recommendations on future activities related to Cloud and/or Cloud Working Group. Jurisdictions are implementing cloud-based solutions by moving data, applications, and other business elements to a cloud computing environment. How are organizations improving capabilities to monitor how information and data assets are used in the cloud, by whom, and when? What mechanism are in place to fast-track the approval and procurement of cybersecurity controls and tools in the event of active cyber-attacks or cyber threats?

Microsoft O365 Working Group:

Progress report on action items (as per last report to PSCIOC).

3) IT Renewal & IT Investments (priority ranking 3)

IT Renewal: (modernizing IT): more business focus and citizen-centric, better procurement, less prescriptive RFPs, better project management, becoming more strategic, investment in infrastructure, bolster IT sector, managing IT vision and leadership, mainframe modernization.

IT Investments: pivoting way to manage investment CapEx vs OpEx, subscription-based platforms, how to fund initiatives within gov, modernizing risk management and performance management, IT investment and demand planning with funding related to capital pieces, Cost recovery model for infrastructure technology

- **Digital Investment:** Better decision making (also to support health transformation)
- **Policy Modernization related to** Facial recognition, Privacy reform, Investment's modernization, Investment Portfolio, and Governance.

4) Talent management and Development: (priority ranking 4)

- finding and retaining qualified staff – digital literacy and experience
- access to qualified staff in different jurisdictions and range of cloud expertise
- future of remote work (managing cloud-based solutions. Procurement for cloud infrastructure services is a priority for many jurisdictions).
- Due to the focus on digital services delivery and the need to deliver solutions, how are jurisdictions attracting and retaining top talent? What are the challenges and best practices to recruit and retain in-demand work streams and functions (e.g. Cybersecurity, Enterprise Architecture, Artificial Intelligence (AI), and Product Management)?

5) Governance: (priority ranking 5)

- Shift to Enterprise approach
- Enterprise approach for the Internet of Things (ON did some guidance to help people, getting some culture changes)
- Implementing product management in government
- Looking at corporate and horizontal governance. Lessons learned on what has worked and what has not across jurisdictions.
- Prioritization process: how to meet demands of the organization, what are high priority items balanced with limited resources
- Discussion on supply and demand management
- What are the experiences across jurisdictions regarding building strategic, operational, and business plans during the COVID-19 pandemic? Jurisdictions are seeking insights around how public sector information technology (IT) organizations are: adapting to major disruption to government planning cycles and developing IT plans in the context of changing circumstances where priorities are constantly shifting.

6) **Workplace of the Future - (priority ranking 6) – (on the JC Agenda Oct. meeting)**

- Follow up discussion on Hybrid workplace and how that applies to CIOs and service leaders

7) **Collaboration on BC Digital Marketplace (priority ranking 7) – (PSCIOC Meeting of November 24)**

Need to learn more about how to leverage or scale and lessons learned. (BC offered to present on the pattern that can be replicable.)

8) **Access to internet/broadband: (priority ranking 8) – JC interest in this topic.**

- What are jurisdictions doing to increase access, strategies in this area
- No incentive for private sector to build infrastructure and how to prioritize this vs other objectives
- Connecting BC Program (to matchmake btw private sector and federal funding opportunities).

9) **Evolving role of the C-Suite digital executive - (priority ranking 9)**

10) **Digital Courts and Justice system transformation** (*spring 2022 – possibly a JC Learning Event*)

Topics of interest that have been identified by members from past meetings:

Topics for roundtable:

- *ATIPP Act with provision protecting information security and cybersecurity.*
- *Cybersecurity legislation to mandate businesses to have patching up to date.*
- *Creation of Vulnerability Management & Resolution Team*
- *SharePoint App*
- *Cost of Microsoft license*
- *Open-source solutions - opportunity for PSCIOC to engage on projects of interest.*
- *Records Management*
- Presentation by Statistics Canada on DevOps (winter 2022)
- Privacy: NB developed a privacy maturity-baseline assessment done with departments to develop work plans. Work on alignment with judiciary.
- TBS to report back on the federal government perspective related to **Cabinet and Treasury Board memos - digital signature.** (action item)
- Phoenix Pay System (*September 2020 meeting*) - Lessons learned on the Phoenix pay system (action item) and digital replacement solution that is being built
- Scan results on risk management artefacts (*pending TW's approval*)