

PSSDC Information-Sharing Template – February 2018

Information Sharing was prepared for the PSSDC Meeting of February 2018 and not to be shared outside of the Council

JURISDICTION: Yukon		Contact
1. <u>Accomplishments:</u> Briefly highlight major service delivery accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6-12 months.	Digital Service Delivery to Citizens: <ul style="list-style-type: none"> • New Services: <ul style="list-style-type: none"> ○ Class 1 Mining Notification Service ○ Digital Citizen Engagement Platform ○ Yukon Open Data Portal ○ Yukon.ca website ○ New Yukon Government Branding 	Sean McLeish ADM/CIO or Mark Burns E-Services, Director
2. <u>Priorities:</u> Briefly describe what your organization sees as its top service delivery priorities/initiatives over the next 12 to 36 months.	<ul style="list-style-type: none"> • Web and online service delivery governance • Working through Access to Information and Protection of Privacy (ATIPP) review – Public consultation underway • YG Identity management service is key service development initiative • Formalizing internal service delivery process 	
3. <u>Showcase/Sharing:</u> Are there any resources in your jurisdiction such as applications, processes etc. that other jurisdictions may have an interest in applying or implementing in their own jurisdiction? <i>(This information will help in agenda planning for future meetings.)</i>	<ul style="list-style-type: none"> • The Digital Standard provides detailed guidance for teams building government services that are simpler, clearer and faster for everyone. <ul style="list-style-type: none"> ○ Members may find https://standard.beta.gov.yk.ca/ a useful resource 	
4. <u>Issues and Needs:</u> Briefly describe any service delivery issues you would like to share with the Council and what assistance you might be seeking from PSSDC.	Opening stages of building common service delivery components such as: <ul style="list-style-type: none"> • Digital Identity Management • Challenges of creating a unified brand experience vs empowering specific ministries/departments to speak to their clients in a relevant terms. 	