

PSCIOC Information-Sharing Template – September 2020

Information Sharing is collected for the purpose of the PSCIOC Meeting of September 2020.

Information contained in this document cannot be shared outside of the PSCIOC without the approval of the member jurisdiction (author).

| Administration : | Contact |
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| <p>1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p> | <p>MISA Atlantic, MISA BC, RIMQ, MISA Canada – No update</p> <p><u>MISA Ontario</u></p> <p><u>Events/Programs</u></p> <ul style="list-style-type: none"> • Decision was made to cancel the 2020 Annual Conference scheduled for Toronto June due to COVID-19 • Planning is underway for a virtual 2020 InfoSec Conference scheduled for October • Developed Electronic Council Meetings guidelines, toolkit & resources along with a webinar (in partnership with AMCTO, AMO) • Held 3 Cybersecurity & COVID-19 online discussions, with guest speakers from: • <i>Cyber Security Operations Branch, Government of Ontario</i> • <i>Canadian Centre for Cyber Security</i> • <i>Cybercrime Investigation Team, Ontario Provincial Police</i> • <i>Canadian Anti-Fraud Centre, RCMP</i> • Held Regional bi-monthly online “water-cooler” networking events • Awarded 5 Excellence in Municipal Systems Awards to selected municipalities – featured the winners in a special online awards webinar • Promoted free COVID-19 resources from Vendor/Partners & shared with Chapters • Soft-launched ‘MISA Chat’ – an online, real-time, interactive discussion platform • Partner Appreciation Luncheon held in November 2019 • Webinar participation continues to increase averaging 65/webinar <p><u>Governance</u></p> <ul style="list-style-type: none"> • President Morgan Calvert was invited to present our priorities at the 2020 Pre-Budget Consultation • New MISA Ontario rep was selected to represent at MISA/ASIM Canada Board • Developed a new Strategic Plan – with a new focus on becoming a thought leader and establishing a stronger profile and leadership role across the industry and with other levels of government <p><u>Operations</u></p> <ul style="list-style-type: none"> • Our Reserve/Savings has allowed us to continue operations and offer new benefits replacing in-person events due to COVID-19 • We eliminated non-essential expenditures and applied for CEWS <p>Kathryn Bulko Kathryn.bulko@toronto.ca MISA Canada</p> <p>Stuart Hendrie Stuart.Hendrie@niagararegion.ca MISA East</p> <p>Marty Robinson Marty.Robinson@misaprairies.ca MISA West</p> |

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| | <p><u>MISA Prairies</u></p> <ul style="list-style-type: none"> • March 2/20 IT Spend Survey completed • 2020 Annual Conference and Trade show cancelled due to COVID-19 • May 28/20 Webinar: Are you Ready for the Future of Working? • June 11/20 First ever virtual AGM held due to COVID-19 | |
| <p>2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p> <p><i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i></p> <ul style="list-style-type: none"> • Digital Government • Cyber Security • Talent Management | <p><u>MISA Ontario</u></p> <ul style="list-style-type: none"> • Executing on Strategic Plan • Investigating the development of shared service models to help increase capacity, expertise and capabilities within participating municipalities, and in particular with cybersecurity efforts and modernizing services <p><u>MISA Prairies</u></p> <ul style="list-style-type: none"> • Remote Working • Role of IT in the Post COVID-19 Economic Recovery • CyberSecurity • Microsoft Licensing and related increased Opex Costs | |
| <p>3. Issues and Needs: Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p> | <ul style="list-style-type: none"> • What should a municipality, at minimum, be doing to ensure they are appropriately mitigating cyber-risks? • What should municipalities initially focus on when undertaking transformation efforts? • What new knowledge, skills and abilities are required to ensure a high performing municipal organization in the digital era? • What can small or rural municipalities do to increase capacity, expertise and capabilities to undertake new change initiatives? • Collaborating to reduce duplication within the procurement process across the various levels of government • The impact of COVID-19 has caused organizations to pursue digital transformation at a faster pace and has resulted in a struggle to manage resources at the pace of change impacting the strain on the existing talent pool and budgets • Dealing with challenges of Broadband infrastructure and communities' access and adoption • Building municipal resiliency through enhanced cybersecurity efforts. As municipalities struggle to afford the high costs related to effective cybersecurity programs, consider the development of a provincial funding program to help municipalities raise their collective security posture in an effort to better protect our communities | |

4. Topics of Interest:

Please **identify topics of interest** to your jurisdiction for future PSCIOC meetings /teleconferences.

- Looking forward to the output of the O365 Working Group