

PSCIIOC Information-Sharing Template – October 2017

JURISDICTION: MANITOBA		Contact
1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<p>Infrastructure Renewal Program Signed an agreement for Data Center Services. The agreement provides a stable, long-term environment for business applications. Requires a physical move to a new data center. Transition planning is under way. This agreement is the first step toward implementing a broader strategy to consolidate all crown agencies and government data centers, and also has provisions to leverage cloud services.</p> <p>Workplace Technology Services (WTS) Completed the transition to a new Information Technology Service Management tool including Incident, Request, Knowledge and Asset management modules.</p>	Darren Brothers Executive Director, (204) 945-2005 Darren.Brothers@gov.mb.ca
2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.	<p>Infrastructure Renewal Program Physical and consolidation of current data centers (2) to one location.</p> <p>Vitality</p> <ul style="list-style-type: none"> • Completion of our Windows 2003 vitality project • Initiation of a Windows 10 vitality project; Greatest impact to a government wide deployment of Windows 10 Desktop operating system is to business applications. <p>Preliminary Assessment Initiative As part of the "Unified Intake" Program, introduced a centralized process whereby all Government of Manitoba requests for ICT systems and major enhancements are provided a 'Quick Estimate' of cost and effort. A brief, 'order of magnitude' estimate is provided early on, in the conceptual stage of a request, so that no further investment in time, money and resources is required should the request be deemed a low priority. This low cost/effort process has allowed Manitoba to identify and focus on priority ICT initiatives and work requests in an objective and transparent manner.</p> <p>Voice Services Complete contract negotiations for new Voice Services including IP Telephony. Transition from traditional voice services to IP Telephony services.</p> <p>Public Safety Radio Communication Services</p>	<div> Darren Brothers Executive Director, (204) 945-2005 Darren.Brothers@gov.mb.ca </div> <div> Ric Coy Executive Director (204) 945-2324 Ric.coy@gov.mb.ca </div>

	Complete the procurement process for new public safety radio communications services. Begin transition to services early in the 2018/19 fiscal year.	
3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.	<p>Manitoba has continued interest in how other jurisdictions are structured with respect to corporate ICT governance and ICT service delivery.</p> <p>Manitoba continues to be interested in learning how jurisdictions currently govern ICT investments. In particular, have other jurisdictions implemented ICT Portfolio Management? What has been the experience to date? What lessons have been learned?</p> <p>Manitoba also has continued interest in experiences with contract management – included processes, procedures and contract plans produced and/or used in other jurisdictions to facilitate the management of all contracts – small to large in size and scope.</p>	Munna Zaman, CIO munna.zaman@gov.mb.ca
4. <u>Planning for PSCIOC Meetings /Teleconferences:</u> Please identify topics of particular interest to your jurisdictions for future PSCIOC meetings /teleconferences. <i>(Please provide a brief description for each item.)</i>	ICT Portfolio Management – ICT Investments <p>Management of the prioritization, coordination and risk mitigation of the ICT project portfolio through ICT governance. Including the facilitating and ongoing development of the ICT strategic and annual plan.</p>	Munna Zaman, CIO munna.zaman@gov.mb.ca