

JURISDICTION: New Brunswick	Contact
<p>1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p> <p>GNB has released an RFP for a new ERP system. This will help address our need to replace numerous legacy financial and human capital management systems and will be an up-to-date platform upon which to build.</p> <p>A two-phased approach is being used in this project; two RFPs will be issued. The first will address product choice, and a second, implementation services. The procurement approach being used is a “best and final offer” RFP. This process will result in the selection of a supplier and achieve the best value for money for New Brunswick.</p> <p>-----</p> <p>The Province’s Right to Information and Protection of Privacy Act (RTIPPA) legislation has been updated and modernized. This has improved items such as:</p> <ul style="list-style-type: none"> • RTI response, appeal, and compliance times • The investigation reporting process • Delegation of authority • Clarity around the collection and sharing of personal information required to provide services • Refined information practices • Clarity around de-identification of data • Clarifications of the Commissioner’s authority • Complaints mediation process • Mandatory statutory review (four years). <p>GNB is also considering moving the handling of RTI requests to a central services body. This will assist in ensuring that a consistent approach is being used and will enable better capacity and demand management.</p> <p>-----</p> <p>GNB has completed its draft Digital Transformation Strategy. The document is currently being socialized in preparation to being brought to Cabinet for approval.</p> <p>The project plan will see follow-up strategic planning documents prepared in the following areas:</p> <ul style="list-style-type: none"> • Enterprise Risk Management • Cybersecurity • IT Strategy • IM Strategy <p>-----</p> <p>An Information Security GISSP and directives refresh has been completed and is in the approval process.</p>	<p>Fred.Farrel@gnb.ca</p> <p>Gerry.Fairweather@gnb.ca</p> <p>Burt.Shaw@gnb.ca</p>

	<p>GNB's Cloud Services policy has had formal acceptance by our Treasury Board and Cabinet committees. This new policy lays out a strategic direction around the use of cloud services and communicates the requirement for public bodies to consider using the cloud for service delivery moving forward.</p> <p>An associated framework has also been developed, with formal processes being introduced within our service delivery organizations to re-enforce these goals.</p>	Robert.Loughlin@gnb.ca
<p>2. <u>Priorities:</u> Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p>	<p>The Digital Transformation Strategy for NB remains our highest priority, focusing on the strategic areas of: digital programs and services, information technology, information management, cybersecurity, and enterprise risk management.</p> <p>With the acceptance of this strategy, a significant amount of work will be done to transform GNB and the way it conducts its business.</p> <p>-----</p> <p>In preparation for this, GNB has prioritized refreshing its governance processes and looks to mature them over the next 12-36 months. Specific initiatives will focus on:</p> <ul style="list-style-type: none"> • An Investment Management board • Reinforced IT Governance • Updated EA Governance <p>-----</p> <p>GNB's Provincial Digital ID capability has moved from the proof-of-concept phase to a production pilot. EID remains a foundational capability needed to enable GNB's Digital Services transformation.</p> <p>-----</p> <p>GNB had implemented a hybrid SOC model, partnering with a private sector company to enhance cybersecurity monitoring, response, and awareness. Operationally, this will be refined over the next 6-12 months with enhanced capabilities like automation and clearly defined processes.</p>	<p>Cheryl.Hansen@gnb.ca</p> <p>Gerry.Fairweather@gnb.ca</p> <p>Robert.loughlin@gnb.ca</p> <p>Burt.Shaw@gnb.ca</p>
<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>We would appreciate insights on moving Cyber/ERM policy/directives to the internet and hearing about any issues experienced with moving the material to the public area; for example copyright or sensitivity issues in particular. Note that education and awareness material in both Cyber and ERM are of interest.</p> <p>Any insights provided with respect to Design Thinking and Agile development would be welcome.</p> <p>Any experience that Provinces have with lightweight governance frameworks would also be of interest.</p>	<p>Steven.pyett@gnb.ca</p> <p>Gerry.Fairweather@gnb.ca</p>

