

PSCIOC Information-Sharing Template – October 2017

JURISDICTION: SASKATCHEWAN		Contact
1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<ul style="list-style-type: none"> • Procured and completed first phase of Service Management tool (ServiceNow) implementation. • Completed upgrades of core services including Exchange (2010 to 2016), Active Directory, and began research and planning for implementation of Office 365. • Developed a new IT Funding Model for Government to ensure value for services while including a new enterprise IT investment bucket. • Completed migration of content (93%) from old government websites to new Saskatchewan.ca site. • Digital citizen service improvements include: pilot with Government Insurance (driver's license) to validate digital identity for citizens to access online services, launched beta version of common standards for development of public facing online services, and improved "Contact Us" process on Saskatchewan.ca to improve routing of citizen inquiries. 	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca
2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.	<ul style="list-style-type: none"> • Implementation of new Government IT funding model. • Complete implementation of Service Management tool. • Continue implementing infrastructure renewal program to enhance infrastructure/core services. • Continue implementation of Enterprise CRM and SharePoint 2013 including migration of current individual instances over to enterprise • Procurement of Managed Print service is under way with full implementation anticipated to begin in the 2018-19 fiscal year. • Procurement of Electronic Payment Service. • Continued improvements and enhancements to Saskatchewan.ca and online citizen services including: business single sign on and profile management, as well as notifications via SMS and emails to citizens. • Continue implementation/migration to Office 365. • Review and enhance Records Management, Information Management, and Data Storage capabilities and policies. • Continue investment in IT Security including Access and Identity Management, Automation, and Threat Intelligence. 	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca

	<ul style="list-style-type: none"> Addressing device proliferation. Looking at single device solution for multi device users (phones and computing devices). 	
3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.	<ul style="list-style-type: none"> Improved sharing of information on IT service models, policies, technology standards, security threats, etc. across jurisdictions. 	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca
4. <u>Planning for PSCIOC Meetings /Teleconferences:</u> Please identify topics of particular interest to your jurisdictions for future PSCIOC meetings /teleconferences. <i>(Please provide a brief description for each item.)</i>	<ul style="list-style-type: none"> Current economic climate and its impact on IT investments. Common measures to enable jurisdictional comparisons despite different structures, funding models, services, etc.. Unsupported legacy systems and application modernization/replacements. Information management, protection, privacy standards and expectations. 	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca