

Microsoft Office 365 PSCIOC Sub Committee Update

October 5, 2017

Purpose

- **Answer the questions:**
 - **What is the current state of O365 adoption across jurisdictions?**
 - **What are the key technical and/or business considerations to move to O365? Are there concerns that require resolution by Microsoft? (Including impacts to agreements, licensing, and/or compliance)**
 - **Is there value of making the move to O365?**
 - **What risks and/or privacy impacts should be considered?**
 - **What type of cloud assessment and data classification is required?**
 - **How are users impacted by moving to O365? What are the key change management areas to be aware of?**

Outcomes

- **Cross jurisdictional information sharing**
- **One Pan Canadian voice to resolve O365 questions/concerns with Microsoft**
- **A consolidated report containing key information and strategies derived from the O365 working group**

O365 Pan Canadian Current State



Priorities (June 2017)

- **Technical** – Understand the challenges and successes across the jurisdictions and drive out the areas for further discussion (e.g., Microsoft Exchange, SharePoint, Dynamics, etc.)
- **Enterprise Agreement Impacts** – What changes have jurisdictions needed to make to be ready for O365? How have jurisdictions changed their licensing operations to ensure compliance with an O365 environment? Are there any cost savings?
- **Risk & Privacy** – Where is data located and how is it managed? What risks are jurisdictions identifying? Is there a possibility of a Pan Canadian Cloud or voice?
- **Change Management** – How are users impacted by this move to O365?

Technical Meeting – Microsoft Exchange (July 2017)

- **ROI** – Multiple jurisdictions experienced similar issues with assumptions and calculations used by Microsoft in their ROI tool when building business cases
- **Microsoft Exchange** – What is the current state of Microsoft Exchange? What obstacles have occurred? How are obstacles being mitigated?
 - **Potential issues that could occur while jurisdictions are moving to Exchange online:**
 - Exchange default settings
 - Azure Information Protect
 - Archiving & retention policies
 - Migrating users with delegates

Next Steps

- **Continue with priority meetings**
 - **Enterprise Agreement impacts**
 - **Risk & Privacy**
 - **Change Management**
 - **Technical, by Microsoft products.**
 - E.g. Power BI and Dynamics
 - Azure Information Protect
 - Archiving & retention policies
 - Migrating users with delegates
- **Next update to PSCIOC early 2018**

Appendix

The background of the slide features a series of diagonal stripes in various shades of pink, purple, and blue. In the lower portion of the image, there is a faint, stylized illustration of a landscape with rolling hills and several palm trees.

O365 Pan Canadian Current State

Jurisdiction	Status	Scope
Government of British Columbia	Investigating / Planning	Phasing in O365 in the next 12-18 months. Full deployment plan and timeline are subject to meeting privacy legislation and the development of a positive business case.
Government of the Northwest Territories	Investigating / Planning	Currently working on Windows 10, Office 2016 Pro Plus, and managing user licensing in Microsoft's Cloud Azure AD. Implementing/synchronizing Azure AD to enable use of both Yammer Enterprise and Microsoft eLearning Portal.
Government of Alberta	Investigating / Planning	Investigating technical capabilities of O365 in its entirety.
Government of Saskatchewan	Investigating / Planning	Phased approach to transition existing managed services providers from on-prem thru Hybrid to O365 over the next 12-18 months.
City of Regina	Implemented	Fully deployed on O365, utilizing all features.

O365 Pan Canadian Current State

Jurisdiction	Status	Scope
Government of Manitoba	Investigating / Planning	Investigating options for mobile users, developing strategy for next Microsoft licensing agreement, including O365 services.
Government of Ontario	Implemented	Limited proof of concept with ~20 users migrated to Office 365 within the Microsoft Canadian Data Centers testing Email, OneDrive for Business, Skype for Business, SharePoint Online and Office Professional. Planning expanded IT pilot deployment through to early 2018, followed by business pilot and production implementations to end of 2019.
Government of Québec	Implemented	Currently offering e-mail services (MS Exchange, IBM, and other free software) through a broker and its cloud services catalogue.
Province of Nova Scotia	Implemented	Implemented Office Suite (Office Pro Plus), Yammer and SharePoint in O365 for Government and are planning the same implementation for Health sectors.