

PSCIOC Information-Sharing Template – October 2017

JURISDICTION: NORTHWEST TERRITORIES		Contact
<p>1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p>	<p>Continued progress on the implementation of our Service Innovation Strategy initiatives and ongoing efforts by Departments to improve programs and service delivery, including:</p> <ul style="list-style-type: none"> • Onboarding additional relying parties to common credentialing services (SecureKey and 2Keys). • Planning procurement approach for continuation (or replacement) of credential services, as initial contract period expires this fiscal year; • In the midst of a pilot project, for Email Management, part of our electronic records and document management solution (OpenText Content Server); • A single IS Shared Service was created to support the new Territorial Health & Social Services Authority, and its operating units, in the operation, maintenance and implementation of applications and health technology; • Planning for establishment/implementation of a new Shared Service for Information & Information Systems services to core gov't departments. <p>Continued rollout of an application whitelisting solution (Bit9/CarbonBlack) to all government managed desktops and servers.</p> <p>Rolled out a new Information Security Awareness training program to all staff.</p> <p>Implemented online renewals for Vehicle Registration and Driver's License.</p> <p>Detailed planning underway for onboarding/implementation of Vital Statistics to the National Routing System (NRS).</p> <p>Detailed review underway, to determine feasibility of Shared Services for both IT and Finance, for our distributed Education Authorities.</p> <p>Major upgrade of our PeopleSoft ERP solutions (Finance and HR) underway.</p>	<p>Dave Heffernan Dave_Heffernan@gov.nt.ca (867) 767-9170 Ext. 15065</p>

<p>2. <u>Priorities:</u> Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p>	<p>Near Term Priorities include:</p> <ul style="list-style-type: none"> • Implementation of a new Service IS Service for core gov't departments; • Update ICT Governance model and processes; • Architect approach for an online "MyGNWT" services portal; and • Determine feasibility of a Shared or Central Service for the delivery of Records Management services for core gov't departments. <p>Within next 24-30 months: develop organizational approaches to <i>Information Management and Enterprise Architecture</i>.</p> <ul style="list-style-type: none"> • Complete the implementation of our corporate <i>Electronic Records & Document Management</i> solution to (3) remaining departments. • Implementation of a new Clinical Information System (CIS) for our new Territorial Hospital. Implementation of a Territorial Child and Family Information System and development of the regulations to accompany the new Health Information Act. • Design and procurement of a new enterprise platform, which will be first used for handling 40+ licenses and permits, but will be extendable to be used by all departments. • Upgrading skills across ICT, to dealing with new technologies and approaches from Social, Mobile, Analytics, Cloud and Internet of Things. We must transform ICT talent and services away from traditional order taking towards more value-added IT/business partners. 	<p>Linda Maljan Linda_Maljan@gov.nt.ca (867) 767-9170 Ext. 15067</p> <p>Patrick Bisailon Patric_Bisailon@gov.nt.ca (867) 767-9046 Ext. 32128</p> <p>Michele Herriot Michele_Herriot@gov.nt.ca (867) 767-9054 Ext. 49065</p> <p>Linda Maljan Linda_Maljan@gov.nt.ca (867) 767-9170 Ext. 15067</p>
<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>		
<p>4. <u>Planning for PSCIOC Meetings /Teleconferences:</u> Please identify topics of particular interest to your jurisdictions for future PSCIOC meetings /teleconferences. (<i>Please provide a brief description for each item.</i>)</p>		