

PSCIOC Information-Sharing Template – February 2019

Information Sharing is collected for the purpose of the PSCIOC Meeting of February 2019.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

JURISDICTION: Manitoba		Contact
1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	Infrastructure Renewal Program Manitoba has launched the SAP infrastructure renewal project that includes hardware and operating system (OS) upgrades and the HANA database change. A Request for Standing Offer for compute and storage and related services is in the finalizing agreement stage. Manitoba launched a hardware refresh in its primary data centre and LAN switching environments. The Data Centre hardware has been implemented. Over 60% of the approximately 750 LAN switches have been completed.	Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca
	Windows 10 Vitality Project This project addresses the challenges faced with legacy technologies that are not compatible with the Windows 10 operating system. Step One of the Windows 10 project, which focused on business application testing is complete. Activities are underway for Step Two of the project which includes: <ul style="list-style-type: none"> • Developing new target enterprise architecture. • Remediation of low-effort application is underway. • Detailed assessment of high-effort remediation business application systems that will be decommissioned, fixed, upgraded, replaced or rewritten 	Dennis Batacan Director (204) 945-5587 Dennis.Batacan@gov.mb.ca
	Update to the Preliminary Assessment Initiative As part of the “Unified Intake” Program, the centralized process for non-standard ICT service requests was updated. All requests receive a Quick Estimate (QE) of cost and duration to provide leaders and decision-makers with a high level solution and an approximation of cost and duration for an ICT solution before investing significant time and resources. This low cost/effort process has allowed Manitoba to better identify and focus on priority ICT initiatives and work requests. Since launching, Manitoba has implemented improvements the Quick Estimate service: <ul style="list-style-type: none"> • Regular status updates on the request to clients. • Reduced the turnaround time for all QE requests. The focus is now on finalizing and publishing the service level standards for the QE service.	Dennis Batacan Director (204) 945-5587 Dennis.Batacan@gov.mb.ca
	Windows Server 2003 Vitality Project 90% of systems upgraded on target. Now focusing on eliminating infrastructure and lower priority systems. No vulnerabilities that affect the internal systems have been identified.	Darren Brothers Executive Director, (204) 945-2005 Darren.Brothers@gov.mb.ca

<p>2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p> <p><i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i></p> <ul style="list-style-type: none"> • Digital Government • Cyber Security • Talent Management 	<p>Vitality Manitoba plans to complete the assessment of our database versions and plans for any required remediation actions.</p> <p>Voice Services - Implementation of the Cellular Services agreement Solicitation for Cellular Services was undertaken under the new Canadian Free Trade Agreement. Manitoba Public Sector Organizations collaborated and formed a Buying Group for the solicitation.</p> <p>Voice Services - Implementation of the IP Telephony agreement Manitoba is in the final stage of an IP Telephony agreement. The negotiations took longer than expected but the result is clearly defined services, a service management framework and detailed roles and responsibilities.</p> <p>Network Services Manitoba's wide area network contract expires in 2020. Strategy development and solicitation for a new provider will be undertaken. Plans include the introduction of a corporate Wireless LAN service</p> <p>Public Safety Radio Communication Services Manitoba has entered into an agreement for emergency radio services with Bell Mobility. The project team has started the build activities as part of the implementation phase. Transition phase planning activities have started. The project is expected to take up to three years to fully implement with services expected to be available in early 2021.</p> <p>ICT service improvement with a focus on end user experience and communications.</p>	<p>Darren Brothers Executive Director (204) 945-2005 Darren.Brothers@gov.mb.ca</p> <p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> <p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> <p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> <p>Ric Coy Executive Director (204) 945-2324 Ric.coy@gov.mb.ca</p> <p>Dan Kerr A/Chief Information Officer (204) 945-2692 Dan.Kerr@gov.mb.ca</p>
<p>3. Issues and Needs: Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>Manitoba is interested in how other members:</p> <ul style="list-style-type: none"> • Are transitioning to user based from devices based software licensing models. What have been the implications to management of software and overall costs. • Planning for upcoming Microsoft renewal agreements. Have any jurisdictions negotiated specific terms related to Office 365 etc. • Manitoba is investigating options for SAP platforming to cloud-based solutions. We are interested if other jurisdictions have assessed this option and the conclusions they have reached. 	<p>Ric Coy Executive Director (204) 945-2324 Ric.coy@gov.mb.ca</p> <p>Dennis Batacan Director (204) 945-5587 Dennis.Batacan@gov.mb.ca</p>
<p>4. Topics of Interest: Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.</p>	<p>Fostering Innovation with the Public Service</p>	<p>Dan Kerr A/Chief Information Officer (204) 945-2692 Dan.Kerr@gov.mb.ca</p>

