

PSCIOC Information-Sharing Template – February 2019

Information Sharing is collected for the purpose of the PSCIOC Meeting of February 2019.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

JURISDICTION:	Contact
<div style="display: flex;"> <div style="background-color: #e0ffff; padding: 5px; width: 20%;"> 1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months. </div> <div style="padding: 5px; width: 80%;"> <p><u>MISA/ASIM Canada</u></p> <ul style="list-style-type: none"> • Kelowna hosted the 2018 Municipal CIO Summit • Met with representatives from Public Safety Canada to make municipalities aware of the Regional Resilience Assessment Program (RRAP) and its Canadian Cyber Resilience Review (CCRR) process <p><u>MISA Atlantic</u></p> <ul style="list-style-type: none"> • No update since last meeting <p><u>MISA BC</u></p> <ul style="list-style-type: none"> • MISA BC Fall conference “Change – Navigating Successfully” was held in Kelowna September 10-13, 2018. 300 plus attendees had access to speaking sessions, peer sharing, expert panels and large tradeshow. • Information webinars have been introduced for education streams and to share innovation successes with members across the province. • New strategic planning software provided by Envisio Solutions Inc. has gone live. It is designed to help volunteers manage assigned activities that align with our association goals. • MISA BC, ISACA, and the City of Surrey hosted the 1st Annual BC AWARE Local Government Sector Day. This event was an opportunity for MISA BC members and other stakeholders who have an interest in securing the information systems for BC’s municipal governments to share ideas and collaborate on best-practices in cybersecurity. • In 2018, MISA BC was required to transition to the new Societies Act and took this opportunity to draft a modern set of bylaws. The new bylaws provide the board with considerably more operational flexibility, enable electronic meetings and elections, ensure that our community can continue to benefit from the contributions of retired members, and allow board members to continue serving their terms despite unanticipated changes in employment. • Developed a MISA BC code of conduct to ensure a safe, respectful, and harassment free environment for all volunteers, event participants and paid staff. </div> </div>	<p>Kathryn Bulko Kathryn.Bulko@toronto.ca</p> <p>Rob Entwistle rentwistle@kelowna.ca</p> <p>Harry Turnbull hturnbull@citywindsor.ca</p>

MISA Ontario

Events/Programs:

- Annual Conference and Trade Show (most financially successful) – June 2018 in Hamilton
- Professional Development Day (Blockchain, Smart Parking & Smart Kiosks) Golf Day (afternoon) – August 2018
- Most successful (programming evaluations) Annual InfoSecurity Conference – October 2018 in Stratford
- Partner Appreciation Luncheon – November 2018
- Recorded Webinars throughout the year including one on Ransomware/Security within smaller municipalities with 100+ registrants
- OpenData research initiative undertaken to define top 10 data set definitions and naming conventions to contribute to the development of open data standards

Membership/Communications:

- Modest growth in Partner/Vendor category & smaller muni memberships (>20K pop)
- Set Alumni fees for attending Annual Conference
- Reinstated 2-tier membership dues for MISA Ontario partners as of Jan 1, 2019:
 - 5 total company employees & under - 50% of the 6+ category
 - 6 total company employees & over – fees remain unchanged at \$545
- Development of a Communications Plan & Ambassador Program to increase member engagement

Governance:

- Development of Financial Policy providing guidelines for financial position, reserve & controls (net zero based budgeting;
 - Strategic initiatives to be funded from reserve/savings)
- Change in By-Laws re. size of Board (9-12) to allow for flexibility
- All Board job descriptions reviewed & updated
- Developed Code of Conduct at MISA Ontario events
- Selection of new PSCIOC rep as Harry Turnbull's successor

Operations:

- Office 365 for staff to address records management & sharing
- Hired new Manager, Sponsorship & Events

	<p>Partnerships:</p> <ul style="list-style-type: none"> • AMO on the CRM project • Carlton University on AI in the City Project • OpenNorth/Evergreen on Smart Cities Community Support Program <p><u>MISA Prairies</u></p> <ul style="list-style-type: none"> • no update since last meeting <p><u>RIMQ</u></p> <ul style="list-style-type: none"> • no update since last meeting 	
<p>2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p> <p><i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i></p> <ul style="list-style-type: none"> • Digital Government • Cyber Security • Talent Management 	<p><u>MISA/ASIM Canada</u></p> <ul style="list-style-type: none"> • Planning is underway for the 2019 Municipal CIO Summit in Jasper, Alberta in April 10-12, and 2019-2021 Board Elections <p><u>MISA Atlantic</u></p> <ul style="list-style-type: none"> • No update since last meeting <p><u>MISA BC</u></p> <ul style="list-style-type: none"> • Strategic planning activities will be shared with the MISA BC membership through a web dashboard. This will enable progress tracking and provide greater accountability • MISA BC annual spring workshop will be held April 10-11, 2019 in Langley, BC. This central location in the lower mainland has proven popular for the 2-day workshop • MISA BC fall conference will be held in Whistler, BC in early September 2019 <p><u>MISA Ontario</u></p> <p>Future priorities will be those identified at the strategic planning retreat to be held in August 2019.</p> <p>Existing priorities include:</p> <ul style="list-style-type: none"> • Expanding online resource library • Identifying & negotiating rates from best-in-class IT training & professional development programs • Planning for 2019 Elections 	

	<ul style="list-style-type: none"> Continued focus on participation & involvement of all member segments – in particular from the smaller municipality segment <p><u>MISA Prairies</u></p> <ul style="list-style-type: none"> No update since last meeting <p><u>RIMQ</u></p> <ul style="list-style-type: none"> No update since last meeting 	
<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>Issues and needs</p> <ul style="list-style-type: none"> Collaboration across government jurisdictions on digital identity & overall digital transformation including toolkits, how to and repositories to help municipalities move forward Connectivity framework that will allow work & collaboration from anywhere Overall procurement and the move toward challenge-based procurement; common procurement processes and easier access to cross-jurisdictional RFPs. 	
<p>4. <u>Topics of Interest:</u> Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.</p>	<p>Topics of Interest:</p> <ul style="list-style-type: none"> Digital Identity, Smart City and data governance Digital transformation, open government and smart community development The value of cyber-security insurance 	