

## PSCIOC Information-Sharing Template – January 2019

*Information Sharing is collected for the purpose of the PSCIOC Meeting of February 2019.*

*Information contained in this document cannot be shared without the approval of the member jurisdiction (author).*

<b>JURISDICTION: Saskatchewan</b>		<b>Contact</b>
<b>1. Accomplishments:</b> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<ul style="list-style-type: none"> <li>- ServiceNow self-service has been deployed to all ministries.</li> <li>- Email/Exchange Online (O365) service implemented for all clients (12000 users)</li> <li>- Implemented new IT Funding Model for Government to ensure value for services while including a new enterprise IT investment bucket.</li> <li>- Roll out of Saskatchewan.ca Accounts for Business and Organizations (previously limited to individual citizens).</li> <li>- Oracle mid-range consolidation accomplished</li> <li>- Information Technology Association formed in Saskatchewan with initial meeting held October, 2018.</li> <li>- Enterprise Operational Reporting environment being extensively exploited at Justice and Social Services</li> <li>- Implementation of the Tax Administration Compliance System (TACS) by the Ministry of Finance for Tax Revenue Collection.</li> <li>- Technical planning for Migration of MS CRM on-premis migration to the D365 complete.</li> <li>- Implementation of Privileged Access Management for IT administrators.</li> </ul>	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca
<b>2. Priorities:</b> Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.  <i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i> <ul style="list-style-type: none"> <li>• <b>Digital Government</b></li> <li>• <b>Cyber Security</b></li> <li>• <b>Talent Management</b></li> </ul>	<ul style="list-style-type: none"> <li>- Ongoing upgrade of Government computers to Windows 10 (including Office 2016).</li> <li>- Continue migration to Office 365. Skype for Business, SharePoint and One Drive implementation planned.</li> <li>- Physical move of all IT teams to one location (currently IT division resources are located in six different buildings).</li> <li>- Implementation of Electronic Payment Service in 2018.</li> <li>- Data Center move work with data centre and network service provider as they move/migrate all GoS systems to new location and city.</li> <li>- Begin review of data centre assets and services in preparation for Data Centre and Network Service provider RFP. The RFP will go out this fiscal year, 2019-2020; the move will be completed in 2020-2021.</li> </ul>	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca

	<ul style="list-style-type: none"> <li>- Work with Office of Information and Privacy Commissioner to review and enhance Records and Data Management, Information Management, Freedom of Information practice, and Data Storage capabilities and policies.</li> <li>- Security Initiatives: enhancing email security, enhancing web application security and security incident management.</li> <li>- D365 Application migration planning with Customers</li> <li>- System Integration Service procurement planned.</li> <li>- Major Contract Renewal Preparation (Network, Data Center, Analytics, Print)</li> <li>- Operational Cost Reduction.</li> </ul>	
<b>3. <u>Issues and Needs:</u></b> Briefly describe <b>any issues you would like to share with the Council</b> and what assistance you might be seeking from PSCIOC.	<ul style="list-style-type: none"> <li>- Examples of Outcome-based procurement for comprehensive, large scale IT services; are other organizations using this method and what are your successes and challenges.</li> <li>- Examples of application support services within a shared service organization. We have been a full service application support organization and are currently reviewing the validity of providing the service in this way. We would like to understand how you have implemented this service and what is and is not working well.</li> </ul>	
<b>4. <u>Topics of Interest:</u></b> Please <b>identify topics of interest</b> to your jurisdiction for future PSCIOC meetings /teleconferences.	<ul style="list-style-type: none"> <li>- Current economic climate and its impact on IT investments.</li> <li>- Common measures to enable jurisdictional comparisons despite different structures, funding models, services, etc.</li> <li>- Unsupported legacy systems and application modernization/replacements.</li> <li>- Ongoing transition to cloud services.</li> <li>- Information management, protection, privacy standards and expectations.</li> <li>- Infrastructure Life Cycle Management</li> <li>- Role Based Security</li> <li>- Automation</li> </ul>	Vinay Chandramohan 306-526-7018 Vinay.chandramohan@gov.sk.ca