

PSCIOC Information-Sharing Template – February 2020

Information Sharing is collected for the purpose of the PSCIOC Meeting of February 2020.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

Administration :	Contact
<p>1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p>	<p>Kathryn Bulko City of Toronto Kathryn.Bulko@Toronto.ca</p> <p>Rob Entwistle City of Kelowna rentwistle@kelowna.ca</p> <p>Stuart Hendrie Niagara Region Stuart.Hendrie@niagararegion.ca</p>

MISA Ontario

Events/Programs

- Niagara Region hosted the 2019 Annual Conference in Niagara Falls in June with 600 pass holders
- InfoSec 2019 was held in Oct in Rama/Orrillia with a record number of 225 delegates
- Partner Appreciation Luncheon held in November 2019
- Recorded 16 Webinars throughout the year with an average of 30-40 participants in each
- PartnerBase (the vendor equivalent of InfoBase) is ready, pending minor adjustments; enhancements being made to InfoBase with additional topics/categories/questions regarding emerging & municipal technologies to be added; InfoBase has 77 Ontario based profiles & 150 in total that are set up; worked with MISA BC for onboarding

Membership/Communications

- Modest growth realized in municipal, affiliate and partner/vendor categories of membership, and in particular within the <20k pop; 285 member orgs in '19 vs 279 in '18
- Established an Alumni Engagement and Services Committee
 Key focus areas:
- Cyber Security toolkit initiative had over 150 downloads

Governance

- Elections were held in June with installation of new President Morgan Calvert, new VP Jamie Hagg as well as 2 new regional reps
- Created a *Memorandum of Support* for incoming new Board members to secure support/commitment from their municipality for volunteering their time throughout their term
- Going through the process of establishing a new Strategic Plan – member survey, interviews with Board members, alumni & staff, digital town hall

	<p>meeting and ideation forum to prioritize ideas conducted with members; Final report to be presented at AGM in June</p> <p>Operations</p> <ul style="list-style-type: none"> • SharePoint documents (historical & current) have been uploaded • Reviewed and updated Board Travel Reimbursement Policy <p>Partnerships</p> <ul style="list-style-type: none"> • Treasury Board of Canada Secretariat (TBS) Digital Services & Open Government • Ministry of Government & Consumer Services (MGCS) Cybersecurity Education Division • Government of Ontario – Ontario Public Service (OPS) • Municipal World • GMIS • AMCTO • URISA • AMO • Municipal Information Network • IT World Canada • Eastern Ontario Regional Network for Broadband (EORN) • Municipal Innovation Pilot Project – Open Source Catalogue 	
<p>2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p> <p><i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i></p> <ul style="list-style-type: none"> • Digital Government • Cyber Security • Talent Management 	<p>RIMQ</p> <p><u>Digital Government:</u> the main focus for 2020 is:</p> <ul style="list-style-type: none"> • Digital Identity; • Cyber Security; • Sustainable IT development; • Montreal is launching its 5G Lab, and they are offering the opportunity to Canadian cities to come and collaborate; • Interoperability. <p><u>Cyber Security:</u> In December 2019, our Cyber Security committee started with the participation of all large cities and the representation of the medium and small cities in Quebec as well as the Canadian Centre for Cyber Security. Their main objectives are:</p> <ul style="list-style-type: none"> • Share security clauses for contracts; • Security evaluation grid; • Security governance model; • Consist call with the Canadian Centre for Cyber Security; • Organize simulation exercises. 	

	<p><u>Talent Management:</u> Cities have trouble finding talent everywhere. So cities are looking for opportunities to use AI to help in the automation so they can decrease the need for human resources to perform repetitive tasks.</p>	
<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>A forum where all municipalities can share experiences of breaches and resources for assistance.</p> <p>At the MISA/ASIM Canada 2019 Summit, we started a committee to discuss and share digital infrastructure strategies between cities. We have today twelve cities participating. One of the significant concerns is the health issue surrounding the implantation of 5G in Canada. Many cities across the country are receiving letters from citizens asking how they are addressing the health issue. On top of that, many municipal organizations faced, last January 25th, the global protest against the rollout of 5G. Cities can't resolve this matter alone. We need support from the federal government, including Health Canada and CRTC. The committee would like to see how the Joint Councils could help cities to address this concern.</p>	
<p>4. <u>Topics of Interest:</u> Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.</p>		