

## PSCIOC Information-Sharing Template

**JURISDICTION: New Brunswick**

**DATE: February, 2016**

<p><b>1. Accomplishments:</b> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p>	<p><i>Within the last 6 months:</i></p> <p><b>Governance</b> The creation of SNB, the Strategic Program Review, and the addition of other internal-to-GNB capabilities such as the Alternate Service Delivery assessment capability has impacted role clarity in some cases. To improve clarity and thus internal collaboration, OCIO has leveraged the Business Capability Model and COBIT 5 and has initiated role mapping exercises.</p> <p><b>EA Program</b> GNB's EA program is progressing through refreshing the IT Plan. Initial drafts of all planning documents are now available for internal review and stakeholder engagement. Once finalized, it is likely that we will share the content as before, with internal and external stakeholders at an Enterprise Architecture Forum.</p> <p><b>Total Cost of IT</b> Since its inception 3 years ago, GNB's OCIO has championed the concept of determining, monitoring, and evaluating GNB's Total Cost of IT (TCIT). In the last few months, OCIO has published the third iteration of the TCIT document. As expected, the year-over-year view has provided useful trend information and continues to contribute to strategic planning.</p> <p><b>Business Capability Modeling</b> Building on the Business Capability Reference Model published in July 2015, OCIO has recently published additional materials that can be used with that framework, to allow our business units to better define their Business Architecture. To enable organizational learning, several training sessions have been given to business, and more sessions are planned in hopes of championing the use of BCM methods and engraining it into the culture of GNB.</p> <p><b>Security Event Management Centre</b> GNB continues to mature and expand its SEMC Centre of Excellence. Recently the lab has expended coverage into Part III of government with no negative impact to the InfoSec Risk Measure. During scope expansion, the focus has included enabling efficiencies in system administration and monitoring through centralized log management. Planned investments for additional hardware will further expand the scope. Some lab capability has been added to better allow designated information security officers the ability to test changes to their environment, and perform penetration testing.</p>	<p>Rick.Ouellette@gnb.ca</p>
---	--	------------------------------

Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.

The concept of Alternate Service Delivery has been matured in GNB. A unit under the Department of Finance has been created to formalize GNB's approach to handling opportunities in this area. Touch points between OCIO, Service New Brunswick, Opportunities New Brunswick and other key stakeholders have been defined and documented. This group will be involved in reviewing and providing comments from an Alternate Service Delivery perspective on all new strategic investments, services, and unsolicited proposals moving forward.

## Common Services Initiative

Other ongoing priorities include the following:

OCIO continues to mature the Service Oriented Architecture Competency Centre (SOA CC) which will provide a consistent and secure integration layer, available to GNB public bodies, that enables enterprise-wide system integration, information sharing and e-Government solutions. Enhanced capability has been implemented to ensure that this solution can provide value both internally to GNB as well as externally to our clients.

Building on the work GNB has previously done in the area of a data management strategy, OCIO has begun to incorporate a foundational Data Governance structure into our IT governance model. New subcommittees are being formed to focus on data management as well as the operational data stewardship required to deliver on GNB's Enterprise Data Management Strategy.

The work associated with Identity Management and Electronic Identity has been transitioned to Service New Brunswick. The next generation of GNB services and programs will rely on the integrated and secured management of identity information. This initiative seeks to develop a GNB value case, assess organization readiness and maturity, and blueprint a future state identity information management framework appropriate for GNB.

The Integrated Telecom and Data Centre Strategy work has been completed. GNB now has the clearly defined vision, value case and roadmap it needs to gain the next level of efficiency, from a governance, procurement, and service delivery perspective, for the technologies in scope of this project.

Initial focus has been set to optimize GNB's WAN architecture, concentrating on Data Centre consolidation. The OCIO, in partnership with our Service Delivery Organizations, has commenced work in this area.

Robert.Loughlin@gnb.ca

	<b>Case Management</b> With the consolidation of much of GNB's Service Delivery under Service New Brunswick, it has become apparent that GNB needs to review its approach and tool sets used for Case Management. This has been actioned as a Strategic priority by GNB's Architecture Review Board.	
<b>3. Issues and Needs:</b> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.	If anyone has done architecture work in the area of Case Management, GNB would like to touch base in hopes of leveraging that thought leadership.	Robert.Loughlin@gnb.ca

BCM – Business Capability Model

EA – Enterprise Architecture

GNB – Government of New Brunswick

OCIO – Office of the Chief Information Officer

SEMC – Security Event Management Center

SNB – Service New Brunswick

SOA CC – Service Oriented Architecture Competency Center

TCIT – Total Cost of Information Technology

WAN – Wide Area Network