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## PSCIOC Information-Sharing Template - February 2016

JURISDICTION: MISA/ASIM	Contact
<p><b>1. Accomplishments:</b> Briefly highlight <b>major IT/IM accomplishments, progress, and/or significant milestones</b> achieved in your <b>jurisdiction over the past 6 - 12 months.</b></p> <p><b>MISA Atlantic</b> member municipalities accomplished or made significant improvement in the following areas:</p> <ul style="list-style-type: none"> <li>• Implementation of LEAN SIX SIGMA management</li> <li>• Integrated IT, Enterprise Architecture and Business Process Improvement</li> <li>• Implementation of Daily Management</li> <li>• Refreshed/Formalized PM methodology</li> <li>• Web Strategy Development</li> <li>• Drafted 3 year ICT Strategy</li> <li>• Initiated implementation of corporate asset management solution</li> <li>• Implementing integrated modern Transit AVL technology</li> <li>• Completed business focused technology road maps- Police, Fire, HR, Recreation</li> <li>• Commenced implementation of Data Governance</li> </ul> <p><b>MISA Ontario</b> in partnership with its New Zealand counterpart (ALGIM) has developed an International Technology Directory and has invited Canadian municipalities to populate the directory with info on the following systems:</p> <ul style="list-style-type: none"> <li>• Financial System / ERP</li> <li>• Human Resources System</li> <li>• Payroll System/Service</li> <li>• Primary Asset Management System</li> <li>• Program Registration / Facility Booking System</li> <li>• Building Permit System</li> <li>• Tax Billing System</li> </ul> <p>The technology directory allows member municipalities to understand what technologies are being used by fellow members to support various business functions.</p> <p><b>MISA Prairies'</b> Member - City of Regina - launched:</p> <ul style="list-style-type: none"> <li>• on-line water utility billing application with a common identity management solution; and</li> <li>• a site dedicated to immigrants: Welcome to Regina. <a href="http://www.welcometoregina.ca/">http://www.welcometoregina.ca/</a></li> </ul>	<p>Kathryn Bulko, Chris Fisher, Harry Turnbull</p>


<p><b>2. Priorities:</b> Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p>	<p><b>MISA/ASIM Canada's</b> member associations are busy planning their respective annual conference/event.</p> <p><b>MISA/ASIM Canada</b> is developing a new 3 year strategic plan for the association. The plan will focus on the following three priorities: development of a business plan and operating framework; development of a communication-information exchange strategy; and enhance tools to improve Chapter and MISA/ASIM Canada operations.</p> <p><b>MISA/ASIM Canada's</b> Large Municipalities' Special Interest Group will continue to meet. Representatives from DIACC have been invited to the February meeting to give an overview/update of its work to date to CIOs of larger municipalities across Canada.</p> <p><b>MISA/ASIM Canada's</b> Open Data Special Interest Group members will continue to meet. The January meeting included discussions on: open data standards led by James McKinney, Founder and Senior Technical Advisor, Open North; Open Cities Index/Report Card on Open Data initiatives from 34 participating Canadian municipalities led by John Chiappetta and/or Tyler Sutton, Public Sector Digest; and Open Data Report Card led by Bohdan Hyrnyshyn, City of Edmonton.</p> <p>MISA/ASIM Canada's Recreation Registration Software Working Group will continue to collaborate on procurement matters and implementation experiences throughout the year as municipalities across the country continue to address the issue of their current solution vendor offering a SaaS only solution.</p> <p><b>MISA/ASIM Canada's</b> Recreation Registration Software Working Group will continue to collaborate on procurement matters and implementation experiences throughout the year as municipalities across the country continue to address the issue of their current solution vendor offering a SaaS only solution.</p> <p><b>MISA Ontario</b> will continue to implement its new strategic plan that was developed in 2015. The strategy targets the following three areas with supporting initiatives and programs geared at delivering enhanced products and services to current and potential members: Networks and Communities; Events and Professional Development; and Shared Knowledge.</p> <p><b>MISA Prairies'</b> member municipality – City of Regina - is focusing on the following priorities/initiatives:</p> <ul style="list-style-type: none"> <li>• Maintaining IT budgets due to economic pressure within the prairies provinces</li> <li>• Business areas wanting to do more with technology without an increase in staff or budget</li> <li>• Maintaining currency with vendor applications through upgrades</li> <li>• Determining and providing key IT performance indicators based on OMBI and MRM</li> </ul>	 <p>Photo courtesy of City of Toronto</p>
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	<p><b>MISA Atlantic</b> member municipalities are working on the following priorities/initiatives:</p> <ul style="list-style-type: none"> <li>• Replace ERP, and ERP Implementation Plan</li> <li>• Municipal Plan Renewal</li> <li>• Enterprise Strategic Planning</li> <li>• Engagement Strategy</li> <li>• Execute Web Strategy</li> <li>• Future State Architecture</li> <li>• Digital Strategy</li> <li>• Mature the PMO</li> <li>• Deliver Major business transformation projects</li> <li>• Execute ICT Strategy- focus on transformation of ICT to strategic partner</li> <li>• Develop &amp; implement benefits realization framework</li> <li>• Define service models for ABCs</li> <li>• Double down on Enterprise Architecture, Lean Six Sigma strategy</li> <li>• Clarify leader ownership, roles, responsibility</li> <li>• Refresh Change Management plan, Project Management plan and Information Management plan</li> <li>• ICT governance</li> <li>• Fostering understanding of Business roles in technology projects</li> </ul>	
<p>3. Issues and Needs: Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>The economy, particularly in western Canada, is struggling and this is putting pressure on identifying innovative ways to combine purchasing power.</p> <p>The declining Canadian dollar is putting pressure on IT budgets when purchasing software and services from foreign countries. Any additional support through shared negotiated agreements would be of help.</p>	