

## PSCIOC Information-Sharing Template – September 2016

[illegible]



## 2. **Priorities:**

Briefly describe what your organization sees as its **top IT/IM priorities/initiatives over the next 12 to 36 months.**

Priorities include the development and continuous improvement of these additional OCIO responsibilities:

- A new Enterprise Risk program,
- Archives and Records Management,
- RTTIPA,
- As well as revamping our Enterprise Architecture, IT Governance and IT Security.

Chief Digital Officer - Leadership for Innovation has been reincorporated into OCIO's new mandate and will be lead from this area of the org. This position will ensure that GNB is well positioned given current and emerging digital realities, opportunities and threats. The CDO will be a champion for the use of information and technology in all aspects of the business to create business success. As part of this mandate the CDO will:

- Work with stakeholders to create a long term IT/Digital strategy for GNB.
- Ensure that GNB is developing the digital assets and capabilities that will be needed to survive and thrive in the future.
- Act as a champion in leading the organizational changes required to create and sustain enterprise digital capabilities.
- Work with stakeholders to define, monitor and report on KPI's that represent progress against digital goals.
- Acts as a thought leader on emerging digital business models and technologies.
- Build and maintain relationships with external stakeholders such as academia and industry leaders.
- Manage a team of technology strategists and analysts to realise the CDO/CIO mission.

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Chief Risk Officer - As part of the new ERM Program, the role of Chief Risk Officer has been created. This role and the ERM program are responsible for advancing and promoting an enterprise risk management framework, stewardship of GNB policy surrounding risk management and risk management practices, monitoring the risk profile of government and providing guidance and leadership related to changes in the development, implementation and monitoring of risk mitigation measures on an ongoing basis. Some key priorities in the future include:

- Designing and implementing an effective ERM framework
- Creating an ERM Policy
- Publishing an ERM manual to standardize security and risk activity
- Providing risk tools and expertise to support ERM activity
- Creating a GNB Risk Registry

The Provincial Archives of NB and RTIPPA, responsible for enterprise information and records management, as well as Right to Information and Protection of Privacy unit were transferred to the OCIO under the newly formed Treasury Board in April 2016. Some priorities of this include:

- Implementing an enterprise-wide classification plan(ECP) to better manage Government records
- Exploring an enterprise information management system(EIMS) to aid in e-discovery.
- Evaluating the need for storage approach to semi-active e-records.

Longer Term:

- Creation of a centralized digitization unit
- Development of a long-term e-record storage plan

EA Program - A revamping of the existing EA program is taking place. New focus on the needs of the business and a sharing the EA responsibility with our Service Delivery organizations. OCIO's EA role will be focused on Direction

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setting and oversight, with Service Delivery focusing on solutions architecture work.

IT Governance - With the new focus being put on the OCIO, an opportunity exists to revamp the IT governance in New Brunswick. Our legacy committee structures are being questioned for effectiveness and fit-for-purpose. New structures will be put in place, increasing business involvement - from both an internal and external perspective.

IT Security - to increase operational effectiveness and organizational capability, the Departmental Information Security Officers will be centralized and transitioned into OCIO. These positions can be leveraged centrally to provide a more consistent capability and become more enterprise risk focused, while retaining their IT security responsibilities.

Along with the above changes in focus and responsibility, OCIO has actioned work on several additional files associated files. These include:

IT Strategy – Over the six months, OCIO has been completing research towards an Enterprise-wide IT Strategy for all public bodies.

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<p><b>3. <u>Issues and Needs:</u></b> Briefly describe <b>any issues you would like to share with the Council</b> and what assistance you might be seeking from PSCIOC.</p>	<p>GNB is working with Service delivery to revamp GNB Balanced Score card KPI's associated with Online services and the adoption. It would be interesting if standard metrics, definitions and baselines were agreed upon nationally through the PSCIOC subcommittees. This would allow jurisdictions to compare service levels, adoption and usage. This work has been brought to the PSCSD for input and review.</p> <p>GNB has been performing a Total Cost of IT (TCIT) analysis for the past several years. This work has allowed GNB to baseline its IT costs and then monitor spend expansion and contraction. Having this view has allowed GNB to see trends and identify area of inefficiencies. Moving forward if PSCIOC could standardize on a TCIT methodology then jurisdictional comparisons would be possible.</p>	<p><a href="mailto:Robert.loughlin@gnb.ca">Robert.loughlin@gnb.ca</a></p> <p><a href="mailto:Cheryl.hansen@gnb.ca">Cheryl.hansen@gnb.ca</a></p>
<p><b>4. <u>Planning for Council Meetings:</u></b> Please <b>identify topics of particular interest</b> to your jurisdictions for future Council Meetings. <i>(Please provide a brief description for each item.)</i></p>		