



PSCIOC Information-Sharing Template – September 2016

JURISDICTION: MISA		Contact
1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<u>Conferences/Events</u> MISA Atlantic <ul style="list-style-type: none"> • Canadian Public Sector Lean Workshop - April MISA BC <ul style="list-style-type: none"> • Local 2 Day Workshop "The Next Generation IT Leader" - April • Annual Conference – September MISA Canada <ul style="list-style-type: none"> • Annual Municipal CIO Summit – June MISA Ontario <ul style="list-style-type: none"> • Annual Conference and Trade Show – June • Annual InfoSec Conference – September • 2016 Webinar Series MISA Prairies <ul style="list-style-type: none"> • Annual Conference – April RIMQ <ul style="list-style-type: none"> • Journees des TI event – April • Annual Conference – September <u>MISA Atlantic/BC/Canada/Ontario/Prairies</u> <ul style="list-style-type: none"> • Improved delivery of conference information and sharing through the use of a mobile conference app 	Kathryn Bulko Kathryn.Bulko@toronto.ca Chris Fisher cfisher@regina.ca Harry Turnbull hturnbull@citywindsor.ca



MISA Canada

New Board of Directors for 2016 to 2018

- MISA Canada elected a new board of directors in its Annual General Meeting in June
- Corey Halford replaced Kathryn Bulko as President

Peter Bennett Award Recipient – 2016

- Jean-Pierre Fortin, City of Montreal

GTEC 2016

- Negotiated barter agreement with GTEC with the objective of expanding MISA Canada's exposure as a thought leader within the GTEC audience while expanding GTEC's reach into the MISA Canada membership

Recreation Registration Software Working Group

- Continued to collaborate on procurement matters and implementation experiences throughout the year as municipalities across the country continue to address the issue of their current solution vendor offering a SaaS only solution. Focus has been on sharing experiences with either Active Net upgrades or RFPs. Some municipalities have selected Active Net as a result of new RFP's; others have selected other solutions and are now sharing experiences as they implement their recommended solutions. Discussions have also focused on payment processing options and compatibility issues with point-of-sale terminals.

Canadian Cybersecurity Alliance

- Joined not-for-profit forum that allows MISA to participate in the initiatives that are of interest to our members

Open Data Working Group

- Continued to meet throughout the year and recently moved to a bimonthly meeting schedule. The Working Group had presentations from Public Sector Digest (Open Cities Index) and Open North (Open Data Standards).

Canadian Association of Municipal Administrators (CAMA)

- Promoted MISA at annual conference in Winnipeg - May

AMCTO Open-Smart Communities Forum

- Co-Sponsored the AMCTO Open-Smart Communities Forum in Mississauga - September



MISA Ontario

Continues to track to its Strategic Plan with key priorities & timelines:

- Hired new/replacement staff – Community Manager, Event Manager, Executive Director
- Conducted a detailed Communications Survey to understand members' communications preferences and desired content to enhance engagement
- Is drafting a communications and marketing plan to enhance brand and marketing of value and member benefits. Explore MISA as one cohesive brand across all chapters in order to remove confusion and duplication for current and future members. The goal is for chapters to still have their own identity reflected under one cohesive brand
- Transitioned the management of *Municipal Interface* to MISA Canada
- Continued to focus on enhancing the value of conferences and events; introduced live-streaming of selected key note presentations at 2016 Annual Conference; and developed conference operating playbook.

MISA Prairies

- Regional Technology Service Delivery Evaluation Project (Alberta) - Amended the original project expanding the scope to pilot the governance processes, tools and techniques to evaluate their effectiveness through the creation of a shared disaster recovery/storage initiative



2. Priorities:

Briefly describe what your organization sees as its **top IT/IM priorities/initiatives over the next 12 to 36 months.**

MISA BC

- Reviewing Communication Strategy with a view to enhancing connection with and value to membership and examining social media presence
- Developing a Membership Development strategy to improve membership participation and engagement
- Holding a strategic planning session in October 2016 to re-examine current goals, set future goals, and develop a plan to achieve them

MISA Canada

- MISA Canada Website Revitalization – working with its Chapter members, revitalize the website to provide a centralized website that will be responsive on mobile, tablet and desktop environments
- Developing a new 3-year strategic plan

MISA Ontario

- Launching newly developed interactive Technology Solutions Directory app allowing members to connect with other municipalities using technology solution tools and share experiences and best practices
- Developing and executing Social Media Plan to increase member interaction

MISA Prairies

- Brand Identity – working with agency to develop better MISA Prairies brand identity and value proposition to retain and attract new municipal and vendor members
- Articles of Incorporation – determining requirements and logical locale for incorporating the Chapter across three Prairie provinces
- Support MISA Canada Collaboration initiative – working with other Chapters under MISA Canada to improve collaboration and drive increased value proposition for members

RIMQ

- Supporting a SIG for establishing interoperability requirements for inclusion in future IT solutions RFPs and contracts
- Fostering interest from mid-size municipalities in taking charge of initiatives
- Expanding interest and participation of members for MISA Canada and regional chapters activities
- Brand Identity – rethinking the naming of RIMQ per se, will submit “MISA-Québec” to members during upcoming fall AGA



<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>MISA BC members have a need for educational opportunities that have minimal cost, are provided at any time and do not require travel. MISA BC is investigating training opportunities through their extensive network of industry sponsors. Key areas of need are offerings that are technology or management focused.</p> <p>MISA Ontario members are very interested in leveraging federal government IT contracts, and have expressed an interest in rural broadband and obtaining funding for Next Generation 911.</p> <p>MISA Prairies members would benefit from common procurement processes and easier access to cross-jurisdictional RFPs. The economy of Canada is struggling. In the Prairies, the reliance on the oil industry and its supporting economic engine is putting additional strain on funding. The declining Canadian dollar is putting pressure on IT budgets when purchasing software and services from foreign countries.</p> <p>RIMQ would be interested in knowing the parameters and specific numbers of the federal government IT contracts. If not readily actionable, any info would be valuable, if only for comparing the value of the current offerings. RIMQ would eventually be interested in sharing a position with other Chapters regarding the modernization of 911 service in Canada.</p>	
<p>4. <u>Planning for Council Meetings:</u> Please identify topics of particular interest to your jurisdictions for future Council Meetings. <i>(Please provide a brief description for each item.)</i></p>	<p>MISA Ontario members are interested in knowing of any anticipated changes to privacy laws or acts and supports available to municipalities to ensure private data is protected. Privacy Impact Assessments are costly and time consuming.</p> <p>MISA Prairies is interested in access to a national Cloud Computing service offering.</p> <p>RIMQ would be interested in knowing the approach and content of a Cloud Computing service offering.</p>	