

PUBLIC SECTOR CHIEF INFORMATION OFFICER COUNCIL (PSCIOC) MEETING February 16, 2022

Record of Decision v2

Item	Topic / Discussion	Decision / Action
1.	<p><u>Administrative Matters</u></p> <p>A) Approval of Record of Decision from October 27, 2021, virtual meeting. Record of Decision of PSCIOC meeting of October 27, 2021, adopted without changes.</p> <p>B) Approval of the February 16, 2022, PSCIOC meeting agenda. PSCIOC meeting agenda of February 16, 2022, approved.</p>	<p><u>Decision #1:</u> Record of Decision of October 27, 2021, meeting approved without changes.</p> <p><u>Decision #2:</u> Meeting agenda of February 16, 2022, approved without changes.</p>
2.	<p><u>BC's Freedom of Information and Protection of Privacy Act (FOIPPA) Review:</u></p> <p>Rhianna Begley, BC and Joint Councils Privacy Sub-Committee Chair, and Matt Reed, Executive Director and Chief Policy Officer, Government of British Columbia, provided an overview of BC's review and amendments to their Freedom of Information and Protection of Privacy Act (FOIPPA).</p> <p>Additional resources available from: www.gov.bc.ca/FOIPPAupdates</p> <p><u>Members' Discussion:</u></p> <ul style="list-style-type: none"> YT inquired on how sensitive personal information is defined by the province. <p>Matt Reed responded that BC prefers not to define "sensitive" in the legislation, given the complexity of it, being contextually based. Numerous jurisdictions, including the federal government, have security classification standards: protected A, B, and C. It was not prudent to add it to the legislation because it would allow room for interpretation. BC's policy manual and resources will be further refined.</p>	<p><u>Action Item #1:</u> British Columbia (Matt Reed, Rhianna Begley) to provide further information on open data and open information as it relates to FOIPPA at an upcoming PSCIOC meeting.</p>

<ul style="list-style-type: none"> • TBS inquired if open data and open information standards within BC influences FOIPPA. Going to open is good, but it is changing the nature of the access to information that is received and that needs to be managed. <p>Matt Reed responded that BC has initiated more push for open data. BC published new order around proofing of summaries that they receive every month. He will inquire further on open date and open information and can follow up with PSCIOC.</p> <p>Rhianna Begley, BC, added that they give more information to the public, incentivizing more FOI requests. She mentioned that a similar presentation has been shared with the Privacy Sub-Committee in November 2021.</p> <ul style="list-style-type: none"> • MISA member inquired if the changes made have enabled BC to implement all the Digital ID, Tell Us Once, initiatives and all other that require privacy legislation. <p>Matt Reed responded that the amendments in the Identity space were made to enable the BC services card program in general.</p> <p>BC responded that the BC services card covered this and as they work on the verifiable credentials, there are some pieces coming out in terms of authority, business verified credentials and artifacts: licenses, permits, etc. There are different pieces of work underway in the policy stream as they look at the real versus perceived barriers.</p> <ul style="list-style-type: none"> • PEI asked about the access from people outside BC jurisdiction. In PEI, there is an increase in the number of requests coming from outside. What are the impacts around the release? Is there anything in the BC amendments or data on how they support those people that are not part of their jurisdiction? <p>Matt Reed responded that they don't have anything related to this in the act that would impact requests from other jurisdictions.</p> <p>Rhianna Begley responded that to support applicants requesting information, they created an intake team that is working on this. Knowing that they have increased volume and attention for improving service delivery, they implemented a contact centre to support the intake process for FOI applications.</p> <ul style="list-style-type: none"> • PEI inquired if non-BC applicants receive the same service delivery turn around time as the expectations as for non-citizens. <p>Rhianna Begley responded that all applicants are treated in the same manner, BC citizens and non-citizens. The applicants receive the same enhanced service that BC offers, whether they are most frequent applicants or even from outside the country. The data residency requirement does influence the kind of technology they could use to release records to those applicants from outside the country.</p> <ul style="list-style-type: none"> • ON inquired as to what role did digital transformation, specifically Cloud, plays in driving some of the changes that BC is contemplating on the privacy side. <p>Matt Reed responded that it is a unique space. People were creative and had discussions on what digital or new technologies to use. In the past, there were restrictions for people using social media in government, currently they</p>	
---	--

	<p>work around these barriers. The amendments are about enabling new digital modern technology and more Cloud and all the tools. They expect to apply the maturity to these new tools.</p> <p>Rhianna Begley added that innovation is the driver, consideration of all kinds of technology, including Cloud services, they did the policy work that informed the legislative amendments and data residency piece.</p> <p>Paul Wagner thanked Matt Reed and Rhianna Begley, on behalf of PSCIOC members, for the presentation and discussion.</p>	
3.	<p><u>Financial Report (TAB 3A & 3B)</u></p> <p>Sean McLeish, PSCIOC Treasurer, tabled the PSCIOC financial report (as of December 31st, 2021). He noted that the PSCIOC is in a good financial position. A copy of the financial statement and the annual PSCIOC members' contributions are included in the meeting binder.</p>	<i>No action item for this subject</i>
4.	<p><u>JURISDICTIONAL INFORMATION SHARING (TAB 4A & 4B)</u></p> <ul style="list-style-type: none"> Maria Luisa Willan, ICCS Secretariat, provided an overview of the PSCIOC Information Sharing Analysis. She noted that the gathering of information sharing twice a year facilitates nation-wide networking, innovation, and growth across jurisdictions. It provides an opportunity for jurisdictions to showcase current and ongoing work and documentation of lessons learned that may be of interest to the Councils. For the February meeting, PSCIOC jurisdictions identified specific areas where interjurisdictional collaboration would be beneficial. Key areas mentioned by jurisdictions were grouped into the following themes: 1. Digital Identity, 2. Cloud Migration, 3. Talent Management, 4. Hardware and Software Refresh, 5. Cybersecurity, and 6. Digital Experience. <p>Most of the priorities noted in the PSCIOC information sharing documents align with IT/IM priorities of the PSCIOC and those priorities of the Joint Councils:</p> <ul style="list-style-type: none"> Digital connectivity post COVID-19 pandemic is vital to ensure citizens and businesses can access government services. Many jurisdictions are focusing on validating systems and maintaining infrastructure stability to support and respond to citizens' service requests. To improve service delivery efficiencies, address current challenges and future requirements, some jurisdictions continue to establish digital information management and analytics data platforms, which are often built on the experience of other jurisdictions. Organizations continue to leverage new and modern technologies to enable data assets to be managed and used effectively and efficiently. Jurisdictions are evolving and innovating within the Digital Identity Priority. There is progression towards maximizing opportunities to utilize new technologies, tools, and methodologies to support the enhanced and expanded use of the Digital Identity within Digital Government. the impact of COVID-19 on cybersecurity continues to be a matter of consideration for all levels of government. Organizations improve their cyber security practices to protect systems, networks, and programs. All jurisdictions are enhancing hardware and software solutions, as well as cyber security strategies to match their digital transformation efforts to keep pace with new technology, strengthen privacy protections, and improve citizen services Jurisdictions are conducting hardware and software modernization and digital transformation efforts to upgrade applications and systems that approach their end-of-life cycles. Cloud-based solutions are being increasingly promoted, and staff training is to maintain knowledge continuity. However, many jurisdictions reported a very challenging situation associated with recruiting specialized IT staff. 	<p><u>Action Item #2A:</u> PSCIOC members want to explore the development and maintenance of an information sharing (information management) platform that would gather all the information that is collected from jurisdictional information sharing (twice a year), research on priority topics (including monthly research reports), and results of jurisdictional scans undertaken by PSCIOC members.</p> <p>Objectives of the information sharing platform:</p> <ol style="list-style-type: none"> 1. Chat function and/or communication channel for members to pose quick questions on specific items. 2. Collection of jurisdictional information sharing and reporting on key insights (information sharing analysis). 3. Ability to run jurisdictional scans (for quicker

<p>Maria Luisa also noted that jurisdictions have highlighted several initiatives and deliverables that could be potential items for showcase or discussion at PSCIOC or Joint Councils meetings. The showcase topics are noted in the PSCIOC information sharing analysis document.</p> <ul style="list-style-type: none"> • BC noted that over the years jurisdictions have shared valuable information in the information sharing reports and results of jurisdictional scans undertaken by members. She recommended for the creation of an information sharing (information management) platform or hub to host this information in real time, in one place and for quick access using modern digital tools, rather than current process in collecting this information and reporting back twice a year. The platform could also allow for communication and sharing among members within a secure channel. • NS supports the idea of having a digital channel to connect with members for quick access to information and follow up with fellow members. Information sharing is valuable to this table. • PEI supports the idea of having an easy mechanism to do information sharing. She mentioned that in PEI the chat functionality is enabled in two ways: 1. if it is a record, it is kept as such, and 2. if it is only conversational info, that is kept for two weeks and then deleted. • Maria Luisa Willan, ICCS Secretariat, noted that members are generous in sharing jurisdictional information only because it shared with CIO members and not a broader audience. When designing a platform for information exchange (reports or chats), key consideration needs to be around a secure platform or members' only platform. This information would only be available to members and not to extended teams. Currently the ICCS host a repository for JC, PSCIOC, PSSDC and for each of the groups of the Councils (16 groups) and this is a members' only, password protected site. • Dan Batista, ICCS Executive Director, offered his support and noted that the ICCS will investigate user requirements, explore possible platforms and costs to develop and maintain this platform. • BC member clarified that it would require three different components: 1. Chat function and/or communication channel for members to pose quick questions on specific items 2. Collection of jurisdictional information sharing and reporting on key insights (information sharing analysis), and 3. ability to run jurisdictional scans (for quicker response and quick access to results), it will serve as a repository of what jurisdictions are doing, from the numerous questions asked by members, (for example a Microsoft agreement, who is using open source, multivendor in the telecommunication, etc.). If a member has a specific question, it would a) know who to ask and b) get the answer by searching the inventory or communicating with specific jurisdictions. And if they have more specific questions or require more information it could use the chat function. • NS member commented that the ICCS is in a good position to help develop this platform. This would be created for members and used by members. The inventory is a start, but there is also an opportunity for actual research that members invest and pay for to drive decision making conversations. A great work of the PSCIOC is invisible, complex, and not easily understood. Any ability to have research that back up our investment decisions or inform us where they are is of value. A PSCIOC collaboration space with opportunity to do research focused on public sector, IT and digital, or other areas of interest. • QC stated that the COVID bill is coming, and it will put pressure on digital. If that is not done right, it will stop initiatives because at their end, they are not perfect. He recommended to look at the IT cost per user, IT cost per citizen in a 	<p>response and quick access to results). This will serve as a repository of what jurisdictions are doing, from the numerous questions asked by members, (for example a Microsoft agreement, who is using open source, multivendor in the telecommunication, etc.). If a member has a specific question, it would a) know who to ask and b) get the answer by searching the inventory or communicating with specific jurisdictions. And if they have more specific questions or require more information it could use the chat function.</p> <p>4. Opportunity to undertake specific research commissioned and funded by PSCIOC members to drive decision making conversations.</p> <p>Action Item #2B: The ICCS Secretariat to convene a meeting of the Information Management Task Force to discuss framework (scope of work) for the development of a PSCIOC Information Management platform.</p> <p>Action Item #2C: TBS to report back on how PTMs can access digital academy courses delivered by the Digital Academy.</p>
---	--

<p>holistic manner. Their investments start to pay for the huge amount of money paid for COVID while slowing down their key initiatives. There are concerning signs, what happens with the hybrid work and the uncertainty that is coming. It would be a risk for everybody if they are not looking at this holistically in terms of investments and ratios. The PSCIOC forum is proper to target initiatives or type of information to start the ball rolling. Digital got them through the pandemic and will get them through in the future, it is the usual reflex to why they spend the money in IT and try to lower the investments in that space. It is time for PSCIOC to address this issue as a group.</p> <ul style="list-style-type: none"> • PEI commented that people realize on how much the IT does underneath, the layers of other things happening there. They need to have investments to move forward, and to understand where they need to go next. Even when they got operational versus capital it would adjust based on description cost, all those will play an important factor. • NL noted that there should be a way to have faster interactions between members. There is a notion at their TBS department that there is a lot spending in IT, which is not much. Gartner advises to spend more in the operations. Need to be able to have fast turn around on information requests. He appreciated members help, whenever he needed it. He was supportive of quicker communication channels and having an inventory of all these items in one place. He supported the idea of the ICCS to undertake required research on behalf of the Council. Having a Canadian perspective on this research is very valuable, not relying on consultants. Having real data from the jurisdictions would be beneficial. • MISA suggested to start small, grow from there and be careful when building the inventory. The municipalities have a similar platform with the benchmarking initiatives, where they get common things that are important for municipalities. That is kept updated annually so members have it on hand. One of the problems to have a lateral comparison as it is challenging as we are all structured differently. • NS advised to start small, agree on the use cases, and establish a framework in terms of how we want to start to have a dialogue, or to unpack in a way that there may be a different framework work that could be explored. The takeaway is to start with the problem statement. This is part of the digital transformation and part of educating and raising the digital literacy of decision makers, otherwise there is no way to accomplish the goals and objectives that are needed to achieve based on seeing the IT as a cost centre. PSCIOC collectively has an opportunity to change the dialogue. • PEI recommended that, as a group, having the key communications messages developed would be beneficial for all. • TBS noted that at the federal government they are dealing with the same issues, from a different angle: the framework or breaking down the information. The dialogue about the funding model for digital is different than the funding model for projects. They have conversations about technology debt which is accrued over the years. Decisions that are made in finance continue to perpetuate this. He advised that the CIO of Government of Canada will come to discuss the digital plan for Canada. She has discussions with TBS about tech debt and how to fund this moving forward. The bill for COVID is coming. Their ability to ensure that they got the right dialogue happening at TBS and the department of finance will help them to continue the investments needed. The framework would help them to talk about some of the elements where they can piece things together and context will be very important. If we say digital, IT or cyber, it means something different to each jurisdiction, need to be clear on what these things are to start a lateral comparison. • PEI stated that they need to apply resources on how to do the framework. She proposed a smaller sub-committee, like a Task Force, that could work with Dan Batista (ICCS). 	
--	--

- PEI recommended that one of the research pieces that could be done by PSCIOC is around digital talent; research around what has been done across the country and public service commissions and classification system including salary scale.
- **The following members volunteered to participate in the “PSCIOC Information Management Task Force”:** Tracy Wood (PEI) Paul Wagner (TBS), Natasha Clarke (NS), Dave Heffernan (NL) and CJ Ritchie (BC) have volunteered to work with the ICCS on the development of a framework. Once developed the framework would be tabled for PSCIOC members’ feedback.

Jurisdictional Information Sharing Roundtable on key topics:

Jurisdictions provided a summary of their key priorities and activities in their respective jurisdictions. Members can refer to the jurisdictional information sharing document provided in the meeting binder for details.

Please note that, as per current practice, due to the sensitive nature of this discussion only action items arising from jurisdictional information sharing roundtable are included in the Record of Decision.

Jurisdictions that provided an update:

- Québec
- Newfoundland and Labrador
- Yukon
- British Columbia
- Nova Scotia
- Alberta
- Northwest Territories
- Ontario
- Treasury Board of Canada Secretariat
- Prince Edward Island
- Municipal Information Systems Association

Topics of interest identified by members during the roundtable session:

- **Cybersecurity:**
 - Investments in Cybersecurity
 - Security profile of those working from home
 - Extend the cyber security to broader set of entities, to the entire public service
 - Cyber Insurance
 - Incidental communications, ensure that the distribution list is up to date
 - Digital ID Cybersecurity and Biometrics conference in Québec
- **Digital ID:**
 - Building blocs that are working towards and collaborating around Digital ID could be the same for other initiatives.

	<ul style="list-style-type: none"> ○ A recommendation to put in place a missing infrastructure to support the joint element. How to share the privacy assessments, how to share security review, how to disclose if there were some vulnerabilities in the code to the partners in a safe way, how do you share legal advice. ○ Use of Open-Source licensing or the publication of government development under Open-Source licenses. ○ Further work on the governance. ○ Digital ID Trust ecosystem. Digital mining products <ul style="list-style-type: none"> ● Investments to achieve Digital agenda <ul style="list-style-type: none"> ○ CapEx versus OpEx ○ BC Digital Investment Board ○ How to start the decision-making process around investments in Digital and IT ○ Reusable grant platform-based services ○ investments to modernize and introduce the tool sets for the hybrid work environment. Digital maturity assessments. <ul style="list-style-type: none"> ● Digital Talent <ul style="list-style-type: none"> ○ Attracting and retaining talent ○ IT salary scales ○ Digital Literacy ○ Different ways to recruit, retain, review the HR policy ○ Building digital capabilities across the public service ○ Baseline financial management acumen ○ Baseline of digital dexterity ○ Computer for Success Program ○ How they approach files collectively, collaborate and solve the talent issue ○ How they cooperate with various industries and sectors ○ The biggest competitor in terms of digital talent is the federal government. How jurisdictions could be part of that solution <ul style="list-style-type: none"> ● Digital Government: <ul style="list-style-type: none"> ○ Modernization ○ How to respond to debt, make things better and efficient. Electronic and digital signatures. ○ Market the CIO as being the solution to the problem. ○ Communications, as the CIOs are helping the public service, to improve all services and save money. Explain how and why they are doing that. How to show their value proposition about services that are delivered with the help of the technology. <ul style="list-style-type: none"> ● Shared narrative about the value of technology not as a back of the process <ul style="list-style-type: none"> ○ As the mechanism by which they serve their constituents and citizens, ○ Create a video or press release with key messages to be used by all members in their discussions with TBS. ○ Collecting the frameworks that exist in jurisdictions to raise the dialogue to the business model ○ Concept case (business, with what is the problem they try to solve and what other areas could support that work <ul style="list-style-type: none"> ● FOIPPA amendments – pursuing enterprise cloud agreements 	
--	--	--

	<ul style="list-style-type: none"> • Notify platform – how to replicate that <p>**</p> <ul style="list-style-type: none"> • Catherine Luelo, Deputy Minister and CIO of Canada, TBS, participated in the meeting. She stated that she received an invitation to the Digital ID Cybersecurity and Biometrics conference in Quebec City taking place in May. There are expectations that they all establish standards with the provinces and territories around Digital ID and Cyber. She recommended that the invitation is extended to all PSCIOC members to participate. In terms of the Digital ID model, they must find solutions on how they can become a platform, as Canadians move across the country to have the ability to support that while respecting the services each provinces provide. On the talent side, she recommended to have a discussion in the open on the talent moving from government to government, a collaborative discussion and bring the forward plan to the CIO community. • MISA inquired on how the Digital Academy courses could become available to municipalities. The councils had a LE around Digital Academy on how other jurisdictions get access to their learnings, there is a need to raise digital acumen to all levels of government. <p>Paul Wagner recommended to make everything accessible and open to all jurisdictions, including municipalities. TBS will report back on how PTMs can access digital academy courses.</p>	
5	<p><u>Follow up on key actions or takeaways from the Digital ID presentation at the Joint Councils' meeting of February 15th, 2022:</u></p> <p>Tracy Wood, PSCIOC Co-chair, asked members if there were any questions or further discussion on key takeaway from the presentation of February 15th at Joint Councils by Peter Watkins, Pan-Canadian Digital ID Program Executive, on the progress made on digital identity.</p> <p><u>Members' Discussion:</u></p> <ul style="list-style-type: none"> • MISA stated that it was good to see progress on Digital Identity. Cities have been trying to work on some pilots related to Digital ID. There are workplans on the agenda for numerous services from the municipal to provincial/territorial and federal jurisdictions. The municipalities are part of the province they are in and are represented and collaborate with JEDI members. The municipalities are ready and can collaborate and support FPTs digital identity efforts. • DM/CIO of Canada (TBS) commented that a better understanding of the digital identity landscape is required. What is the messaging, how are communicating the value of digital identity? There are numerous players in this space including PSCIOC, DIACC, CIO Strategy Council and vendors. How are the big tech giants participating in the solution? The players are not only big tech, but also the banks. Need a better understanding the digital identity stakeholder ecosystem. The federal government could provide leadership and guidance in consultations. Opportunity to collaborate across the country. • NS reinforced the role that the ICCS can play as the independent legal entity that allows the Councils to advance its work. Members, collectively, decided to have Peter Watkins leading Digital Identity under the ICCS, so that it is not a particular jurisdiction working on this but a committed resource of the Councils, this allows Peter to focus on delivery. She suggested to bring supporters, as program managers, governance, communications and all the things that are 	<p><u>Action Item #3:</u></p> <p>TBS to provide clarity and guidance on the roles that other entities play (digital ecosystem) in the digital identity space, such as DIACC, CIO Strategy Council, vendors and other internal and external stakeholders.</p>

<p>required in a program, to assist the great work that Peter is doing. He is a great CTO with a mandate. The ICCS is a legal entity that the public sector service delivery people created to support its members (public sector). She recommended to not miss the opportunity to leverage the ICCS as the legal entity of the Joint Councils that allows this table to do things without FPTM constraints.</p> <ul style="list-style-type: none"> • BC commented that there were two moments that changed the dynamic and made a difference at the JC table related to Digital ID: 1) Joint Councils members signing the Declaration for Digital ID in February 2019, when they declared that Digital ID was a key priority for all and to move it forward as the digital confederation for the country. 2) When Peter Watkins became the Pan-Canadian Digital ID Program Executive, the file has moved fast in the last 12 months than in the previous 12 years. We can all cooperate and provide Peter with the support needed to move digital identity forward. There is a need of role clarity on who is responsible for what decisions, who is setting the standards, who sets the policy, etc. There is a need to look at the roles of digital identity stakeholders such as DIACC and the CIO Strategy Councils, and if those outside agencies have a role to play around validation, technical specification and interoperability related to governance. If the federal government could provide clarity around those entities, then we have a good chance to move this quicker. • DM/CIO of Canada (TBS) noted that there are various players around the table that are advancing digital identity, they should be part of the discussion and the ability to create space for some other members that don't have the financial or resources capabilities to advance digital ID. We play a role as the confederation with equal voices at the table, taking advantage of the work that the lead groups have done and to get DIACC and CIO Strategy Council clarity, how to advance Digital ID in Canada. • PEI stated that from a small jurisdiction's perspective they leverage the information sharing. They are listening and see if it impacts them. There is the opportunity to have the JEDI member understating what is happening and start to build, that is where the model has worked because everybody had the chance to have input. Not all jurisdictions are moving at the same pace but all striving to reach the same goal. • Peter Watkins, Pan-Canadian Digital ID Program Executive, commented that it is imperative to provide meaningful help to the small and medium jurisdictions. The good news is that the major provinces that represent 87% population are aligned. If they don't move fast, those small jurisdictions may fall into the hand of vendors and getting locked-in. For the proof of vaccination, the Councils brought FPTs together to solve this matter within a very short timeframe, PTs were willing to get help on the code so that they could adopt, install, and run. He suggested to repeat the same pattern with digital identity. Interjurisdictional collaboration is key to advancing digital identity efforts. <p>Tracy Wood noted that PSCIOC members have a role to play in the development of communications (shared narrative) for digital identity.</p>	
<p>Other Business</p> <ul style="list-style-type: none"> • Tracy Wood thanked everyone for their participation and insights. The next PSCIOC meeting is on April 7th, 2022. <p><i>The PSCIOC meeting adjourned at 3:04 p.m. EST.</i></p>	<p><i>No action items on this topic.</i></p>

Attendance	
PSCIOC Co-Chairs	
Paul Wagner	Treasury Board of Canada Secretariat
Tracy Wood	Prince Edward Island
PSCIOC Members	
Jan Bradley	MISA East (City of Calgary)
Kathryn Bulko	MISA Canada
Stephen Bull	Alberta
Natasha Clarke	Nova Scotia
David Barr for Liz Byrne-Zwicker	New Brunswick
Dave Heffernan	Newfoundland and Labrador
Jonathan Kelly	Québec
Sean McLeish	Yukon
Mohammad Qureshi	Ontario
Harry Turnbull	MISA Ontario
Jason Doiron for Rick Wind	Northwest Territories
PSCIOC Observers	
Keleigh Annau	British Columbia
Rhianna Begley	British Columbia
Thea Du	Prince Edward Island
Elky Hanlon	Nova Scotia
Rheannon Harriman	British Columbia
Mark Healy	Newfoundland and Labrador
Sophia Howse	British Columbia
Sheila Hubbard	Treasury Board of Canada
Mark Levene	Treasury Board of Canada
Betty MacLean	Prince Edward Island
Antonio Paniccia	Ontario
Matt Reed	British Columbia
John Roberts	Ontario
Peter Watkins	ICCS
Dan Batista	Executive Director, ICCS
Pavel Chernousov	JC Research Analyst
Linda Robins	ICCS
ICCS Secretariat	
Maria Luisa	Director, National Councils (PSSDC & PSCIOC)
Stefania Silisteanu	Coordinator, National Councils (PSSDC & PSCIOC)