

## PSCIOC Information-Sharing Template – September 2019

*Information Sharing is collected for the PSCIOC Meeting of September 2019.*

*Information contained in this document cannot be shared without the approval of the member jurisdiction (author).*

<b>JURISDICTION: New Brunswick</b>		<b>Contact</b>
<p><b>1. Accomplishments:</b> Briefly highlight <b>major IT/IM accomplishments, progress, and/or significant milestones</b> achieved in your <b>jurisdiction over the past 6 - 12 months.</b></p>	<p><u>DTT</u> – Executing on the Government of New Brunswick's (GNB's) published Digital NB Strategy remains our highest priority, many of our accomplishments in this section are in support of this strategy.</p> <p><u>ERP</u> – The procurement phase of GNB's Enterprise Resource Planning (ERP) project has been finalized, and a multi million-dollar award for a cloud based solution has been awarded to Oracle. This strategic project will enable a government wide solution that hopes to transform GNB and its business process.</p> <p><u>Digital Identity (ID)</u> – GNB continues to mature its Provincial Digital ID initiative and is deciding of a vendor for a multi-year production environment. This project has been transferred to the Health sector as initial project will be delivery from this area. All work done will be in scope for the enterprise and proven using these initial projects.</p> <p><u>Telecom Strategy</u> – Building on our recently issued Telecom Strategy, OCIO is working with our service delivery organization, Service New Brunswick, to procure telecom services. A Mobility RFP has been issued for cellular based technologies, and a Local Telecom RFP is in the works.</p> <p><u>Policy Refresh Project</u> – Building on a new Policy framework, Finance and Treasury Board has been updating and filling gaps in its policies.</p> <p>A MEC is being brought forward to update, replace and add policies and directives in the following areas:  Update and consolidate Information Management  Update Email and electronic communications  Supporting directives are being released to provided better lower level technical direction.</p> <p><u>Security Operations Centre</u> – GNB has repatriated its hybrid Security Operations Centre (SOC) and as of July 30 we have brought this inhouse. The Office of the CIO and Service New Brunswick now staff this SOC with internal resources providing 7/24 services where required.</p>	<p><a href="mailto:Liz.Byrne-Zwicker@gnb.ca">Liz.Byrne-Zwicker@gnb.ca</a></p> <p><a href="mailto:David.Barr@gnb.ca">David.Barr@gnb.ca</a></p> <p><a href="mailto:David.Barr@gnb.ca">David.Barr@gnb.ca</a></p> <p><a href="mailto:David.Barr@gnb.ca">David.Barr@gnb.ca</a></p> <p><a href="mailto:Robert.Loughlin@gnb.ca">Robert.Loughlin@gnb.ca</a></p> <p><a href="mailto:Burt.Shaw@gnb.ca">Burt.Shaw@gnb.ca</a></p>

## 2. **Priorities:**

Briefly describe what your organization sees as its **top IT/IM priorities/initiatives over the next 12 to 36 months.**

PDQ/IT Classification – NewBrunswick like most jurisdiction is having a hard time getting and retraining qualified IT resources. IT classification and remuneration is high on our priority list.

Cyber Strategy – Now that GNB's Cyber Security Strategy has been finalized, we are working to operationalize it, and gather maturity KPI's. Numerous projects are underway to acquire services to help fill in these details:

- Security Training RFP - Beauceron has been selected and 60,000 users are being onboarded to enable Cyber security training and awareness as well as assessment.
- People Process Policy assessment – A project begins in September to gauge GNB's maturity in this space from a Cyber Security perspective. This will allow baselines and KPI reporting.
- Threat Driven Risk Assessment – this project will work to asses GNB from a technology perspective. KPI's will be defined and information baselined. This will allow us to show improvement as we redo this work year over year.

Finance and Treasury Board Records Management – The department works to mature its Information Management practices as it brings two departments together (DOF and TB). Process and technology rationalization is happening, and best practices are being documents for sharing with other government departments.

Investment Board/DigitalNB ADM – GNB is working to build and operationalize a new Investment Board. This aligns with GNB's fiscal best practices, and address a gap in business governance whereby spending can better align to GNB priorities.

ERP project - The next phase of the ERP project – the procuring of resources has been finalized. Operationalizing this project and obtaining early successes is a key GNB priority.

DTT projects – In support of the DigitalNB Strategy, GNB continues to work with departments on Digital Transformation initiatives. New priorities include:

- Intranet Project – revamping GNB's Intranet presence, tools and approaches.
- SD analytic project - Introducing business analytics in our Departments of Social Development in support of better business outcomes.

SNB Performance Metrics – OCIO will continue to work with Service New Brunswick to develop KPIs to better baseline and show the value we are getting from our service delivery organization.

Privacy policy and directives – Once GNB's new Privacy Policy has been accepted by Government. OCIO will prioritize communicating it with our stakeholders.

Cyber Security Policy – GNB's existing security policy (GISSP) is dated and is in need of updating. This document will be rebanded Cyber Security Policy and modernized to align with GNB's current policy framework.

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	<u>Digital Policy</u> – As identified in the digital strategy OCIO will action the development of a digital policy for GNB.	<a href="mailto:Robert.Loughlin@gnb.ca">Robert.Loughlin@gnb.ca</a>
<b>3. <u>Issues and Needs:</u></b> Briefly describe <b>any issues you would like to share with the Council</b> and what assistance you might be seeking from PSCIOC.	No particular issues at this time .	<a href="mailto:Gerry.Fairweather@gnb.ca">Gerry.Fairweather@gnb.ca</a>
<b>4. <u>Topics of Interest:</u></b> Please <b>identify topics of interest</b> to your jurisdiction for future PSCIOC meetings /teleconferences.	<ul style="list-style-type: none"> <li>• Cybersecurity with limited resources</li> <li>• Large project (&gt;\$1 million) value, complexity and risk assessments for investment boards</li> <li>• Shared Service Organisation Performance measurement</li> </ul>	<a href="mailto:Gerry.Fairweather@gnb.ca">Gerry.Fairweather@gnb.ca</a>