

PSCIOC Information-Sharing Template – September 2019

Information Sharing is collected for the purpose of the PSCIOC Meeting of September 2019.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

JURISDICTION:		Contact
1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<p>Creation of new Information System Shared Services (ISSS) for the Government of the Northwest Territories (GNWT) (April 1, 2019). Culmination of a two year project to realign Information Management & Technology units from independent operations into a Shared Service model.</p> <p>Planning continues for an online services portal, which includes planning for an enterprise licensing and permitting solution – procurement to be released shortly in multiple phases;</p> <p>New Digital hospital opened there doors in the Spring. Large IT undertaking that went on without any major problems. Much more work needed to move it to the next phase.</p> <p>Implementation of a Student Information System for Aurora College.</p>	Rick Wind Rick_Wind@gov.nt.ca (867) 767-9170 Ext. 15075
2. Priorities: Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months. <i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i> <ul style="list-style-type: none"> • Digital Government • Cyber Security • Talent Management 	<p>Developing the internal IT talent to fit the needs of the new organization (training identification)</p> <p>Aligning business and IMT leadership</p> <p>Establishing a GNWT Performance Management Framework</p> <p>Establishing a GNWT IMT Strategic Roadmap that promotes increased alignment between GNWT program political priorities and Digital Government principles.</p> <p>Strengthening investment in Cyber security and incident handling, resources, training and services.</p> <p>Implementation of a new Clinical Information System (CIS) for our new Territorial Hospital.</p>	Rick Wind Rick_Wind@gov.nt.ca (867) 767-9170 Ext. 15075

<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>Communicating with Senior Decision Makers to tell a compelling story about what IMT resources are doing and what value they add/can add.</p> <p>Effective and lightweight government wide demand management and prioritization, frameworks to making work visible and align demand to resources.</p> <p>How to transition from focusing on purely tactical or operational needs of a single department or ministry, to a holistic enterprise to strategic vision that is embedded into routine business planning.</p>	<p>Rick Wind Rick_Wind@gov.nt.ca (867) 767-9170 Ext. 15075</p>
<p>4. <u>Topics of Interest:</u> Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.</p>	<p>Techniques on how to effectively develop digital government engagement forums with policy makers and legislators.</p> <p>Enterprise Architecture – how are other jurisdictions doing EA? Formal jobs, or partial roles, etc. Are the programs generating value?</p> <p>Risk Management – how is risk management being handled in other jurisdictions – is it formal, ad-hoc, frameworks being used, is it part of an enterprise risk management program or separate, etc.</p> <p>Performance Management – what are others doing around ongoing service nd performance management and reporting?</p> <p>Business Relationship Management – how have others setup their strategic client/customer relationship side of the house?</p> <p>Line of business application lifecycle management and modernization – What are others doing to formalize their evaluation and prioritization of risks of aging technology solutions and increased technical debt of legacy solutions.</p> <p>OCIO is interested in learning what others are doing with respect to their Microsoft License Agreements</p>	<p>Rick Wind Rick_Wind@gov.nt.ca (867) 767-9170 Ext. 15075</p>