

PSCIOC Information-Sharing Template – September 2019

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JURISDICTION: Manitoba	Contact
<div data-bbox="107 272 428 516" data-label="Section-Header"> <p>1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p> </div> <div data-bbox="470 272 1619 1360" data-label="Text"> <p>Infrastructure Renewal Program</p> <ul style="list-style-type: none"> Manitoba has launched a SAP infrastructure renewal project that includes hardware and operating system (OS) upgrades. A corporate agreement for server and storage hardware has been completed. Manitoba has launched a hardware refresh in its primary data centre and LAN switching environments. <p>Windows 10 Vitality Project This project addresses the challenges faced with legacy technologies that are not compatible with the Windows 10 operating system. Stabilization and remediation efforts are currently underway. Machine upgrade to the W10 operating system are on track to be completed as planned.</p> <p>Voice Services - Cellular Services agreement An RFP for Cellular Services was undertaken under the new Canadian Free Trade Agreement. Manitoba Public Sector Organizations collaborated and formed a Buying Group for the RFP. An agreement with Bell MTS has been signed.</p> <p>Development of a Government-wide IT Investment and Demand Planning Process BTT has implemented a new multi-year annual planning process for technology investments aligned with the government's annual budgeting process. IT Investment and Demand Planning is intended to capture all IT demand requirements across departments to enable a more transparent and standardized process for all IT related allocation decisions.</p> <p>This new coordinated IT Investment and Demand Planning approach will:</p> <ul style="list-style-type: none"> Help Prioritize IT needs across government Reduce duplicate spend Provide a portfolio view of IT investments with the ability to compare investment proposals and select the optimal set of investments for government <p>IT Asset Condition Report Business Transformation and Technology reviewed and assessed the technological health of approximately 500 IT assets. The results were documented on an IT Asset Condition Report and, as part of IT Investment and Demand Planning was provided to each department. The report is intended to assist the departments in IT investment and demand planning and, business service continuity planning.</p> </div>	<div data-bbox="1656 272 2007 391" data-label="Text"> <p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> </div> <div data-bbox="1656 516 2007 634" data-label="Text"> <p>Dennis Batacan A/Executive Director (204) 945-5587 Dennis.Batacan@gov.mb.ca</p> </div> <div data-bbox="1656 662 2007 781" data-label="Text"> <p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> </div> <div data-bbox="1656 824 2007 943" data-label="Text"> <p>Kathy Kupfer A/Executive Director (204) 232-0652 Kathy.Kupfer@gov.mb.ca</p> </div> <div data-bbox="1656 1182 2007 1300" data-label="Text"> <p>Dan Kerr A/Executive Director (204) 945-1073 Dan.Kerr@gov.mb.ca</p> </div>

<p>2. <u>Priorities:</u> Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.</p> <p><i>The PSCIOC is particularly interested in jurisdictional information in the following areas:</i></p> <ul style="list-style-type: none"> • Digital Government • Cyber Security • Talent Management 	<p>Voice Services - Cellular Services agreement Implementation Implementation of the recently negotiated cellular services agreement. Implementation includes a migration to the Bell Mobility cellular Network and on boarding of buying group entities.</p> <p>Procurement Modernization A third party has been contracted to implement procurement category management. A review of IT hardware procurement is currently in process with plans to expand to IT Services and contracts in future phases.</p> <p>Talent Management and Security Manitoba is investigating options to strengthen the IT security practices across the Manitoba Public Sector, including a shared CISO with other public sector organizations. A review of common services, practices and standards is underway to assess if there are opportunities for collaboration, resource sharing and re-structuring of the IT Security practices within organizations. Manitoba has also recently undergone significant staff turnover, mostly due to retirements. Finding skilled and talented resources has been challenging.</p> <p>Next Generation End User Services Manitoba's end user services agreements are nearing the end of their term. Manitoba is investigating required end user services, impacts, technology, service models, and new procurement approaches.</p> <p>New Operating Model The Manitoba government is increasingly reliant on Information Technology for internal operations and service delivery to citizens, and faces challenges in finding cost-effective ways to meet its responsibility to deliver services in an ever-changing environment of increasing demand and increasing fiscal pressure. Over the next year, BTT will be making changes to significantly improve the overall client service delivery experience, provide thought leadership and capacity to execute on technology innovation, and establish a framework to achieve near and long-term savings across government and the broader public sector.</p> <p>Digital Government Manitoba's CIO has a "digital first" vision where before any new government program is launched or an existing program undergoes a major overhaul, we look at ways we can deliver a program digitally instead of over-the-counter, in-person or on paper. BTT is focusing on establishing capacity in people, process, data, and technology to support digital government. We have recently established a Digital Enablement Partner position, who are digital technology experts whose job it is to work with client departments to help them utilize new and emerging technologies. Activities related to Open Data, Digital Identity, Innovation Labs, piloting Robotics Process Automation, and a Digital Action Plan are underway.</p>	<p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> <p>Dean Tokariwski Director (204) 945-1667 Dean.Tokariwski@gov.mb.ca</p> <p>Dan Kerr A/Executive Director (204) 945-1073 Dan.Kerr@gov.mb.ca</p> <p>Dan Kerr A/Executive Director (204) 945-1073 Dan.Kerr@gov.mb.ca</p> <p>Kathy Kupfer A/Executive Director (204) 232-0652 Kathy.Kupfer@gov.mb.ca</p>
<p>3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.</p>	<p>SAP Program There are significant transformations underway in the Manitoba government, which impact Manitoba's technology investments. Manitoba is interested in how other members are investigating options for SAP platforming to cloud-based solutions. We are interested if other jurisdictions have assessed this option and the conclusions they have reached.</p>	<p>Dennis Batacan Director (204) 945-5587 Dennis.Batacan@gov.mb.ca</p>

4. Topics of Interest:

Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.