

PSCIOC Information-Sharing Template – February 2019

Information Sharing is collected for the purpose of the PSCIOC Meeting of February 2019.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

JURISDICTION:		Contact
1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	Digital Government Program – First six products to realize the Digital Government Strategy are feature complete. Currently undergoing vulnerability assessments with a view to go live by end of the fiscal year.	Susan Wilkins SusanWilkins@gov.nl.ca
	Print on Demand - Motor Registration Division (MRD) Print on Demand went live early in 2019.	Julie Moore JulieMoore@gov.nl.ca
	Web Application Firewall (WAF) - All policies on the Web Application Firewall (WAF) are now in Attack Blocking Mode giving a higher level of security; work continuing on placing more GNL assets behind the WAF.	Randy Moulant RandyMoulant@gov.nl.ca
	Endpoint Protection Software - Deployed new Endpoint Protection Software to all Windows 7 and Windows 10 devices.	
	Blocking of Java to the Internet - Completed an initiative to block all Java Applets being activated from the Internet for all devices on the government network.	
	Enhanced Power Management / Security Patching - Adopted an “always on” standard that enabled a less disruptive security patching process for GNL computers, while still ensuring computers are automatically powered down over extended periods of non-use.	
	Working Alone OHS Standards - Implemented formalized check-in process for OCIO employees to ensure sound “working alone” practices were being followed, both during working hours and outside normal working hours.	
NL Tourism Operator Portal – Implemented a NL Tourism Operator Portal.	Craig Harding CraigHarding@gov.nl.ca	

Briefly describe what your organization sees as its top IT/IM priorities/initiatives over the next 12 to 36 months.

- **Digital Government**
- **Cyber Security**
- **Talent Management**

The Way Forward focuses on a variety of actions aimed at further strengthening our economic foundation, while improving services and outcomes for Newfoundlanders and Labradorians. Commitments involving the OCIO include: increase online services; implement a government-wide shared services model for back office functions; Digital Government and support innovative work arrangements.

Started the implementation of the five year digital-by-design roadmap.

Continue with the business case and cost benefit analysis in-conjunction with the department of Service NL for the implementation of the Single Business Number

Continue to investigate alternatives for additional shared services synergies and shared procurement opportunities across key public sector entities including K-12, post-secondary education and select ABC's.

Seeking services for the provision of mainframe, 7x24x365 data center operators, and 7x24x365 support for critical servers (Windows/UNIX). Contract value 20M +.

Randy Mouland
RandyMouland@gov.nl.ca

Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.

Significant fiscal challenge continues.

Understand how the mainframe is being used and supported in other jurisdictions.

Continue to engage other jurisdictions re: lessons learned

Understand how other jurisdictions deal with the ever-increasing volume of cyber threats (e.g. resource constraints, internal vs. external services, technology choices, etc.)

Understand how other jurisdictions are addressing the unfettered growth in unstructured data and email. Are cloud services playing a role and if so, how? Are specific products being used to manage/control/report on unstructured data.

Julie Moore
JulieMoore@gov.nl.ca

Randy Mouland
RandyMouland@gov.nl.ca

4. Topics of Interest:

Please **identify topics of interest** to your jurisdiction for future PSCIOC meetings /teleconferences.

- Cyber Security
- Digital Government Strategy, Transformation and Implementation
- Shared Services
- Block Chain
- AI and Robotics