

PSCIIOC Information-Sharing Template – February 2019

Information Sharing is collected for the purpose of the PSCIOC Meeting of February 2019.

Information contained in this document cannot be shared without the approval of the member jurisdiction (author).

JURISDICTION: New Brunswick		Contact
1. Accomplishments: Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.	<p><u>DTT</u> - In keeping with the Government of New Brunswick's (GNB's) published <u>Digital NB Strategy</u>, GNB has focused on the creation of a Digital Transformation Team (DTT) to support the needed cultural change to develop citizen-centric services. We have put in place a core team of transformationalists to work with the citizen and with selected government departments to demonstrate key principles that include:</p> <ul style="list-style-type: none"> • Agile development • Citizen-centric services <p>Modern development tools that include: mobile applications, progressive web apps, the use of cloud based services including containers, and server-less architectures.</p> <p>As a follow-up to its Digital Strategy, GNB is also in the final stages of releasing its Cyber Security Strategy.</p> <p>-----</p>	Liz.Byrne-Zwicker@gnb.ca
	<p><u>MyLabs</u> – GNB has completed a successful first pilot of a design-thinking, mobile-based service in the Health Sector. MyLabs has quickly generated significant demand for such citizen-centric services, which underscores our need to develop new Digital Transformation skills within GNB.</p> <p>-----</p>	Phil.Fournier@gnb.ca
	<p><u>ERP</u> – GNB's Enterprise Resource Planning (ERP) project continues through its procurement cycle. The multi-department team has accomplished significant work in the contract negotiation phase with the proposed proponent.</p> <p>-----</p>	David.Barr@gnb.ca
	<p><u>Access to Information (ATI)</u> – To support NB's updated <u>Right to Information and Protection of Privacy Act (RTIPPA)</u>, GNB has created a unit under the Office of the CIO (OCIO) to handle ATI requests centrally. Intended benefits include:</p> <ul style="list-style-type: none"> • Improved ATI response, appeal, and compliance times • The investigation reporting process • Delegation of authority • Clarity around the collection and sharing of personal information required to provide services <p>The ATI unit has been staffed with a core team, and is onboarding departments to the new centralized service in phases. To support the unit in its day-to-day work, GNB is working towards acquiring a new software solution to ensure a consistent approach, to enhance the capacity of existing staff, and to help with demand management.</p> <p>-----</p>	Sara.Miller@gnb.ca
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2. **Priorities:**

Briefly describe what your organization sees as its **top IT/IM priorities/initiatives over the next 12 to 36 months.**

Digital NB Strategy - The Digital NB Strategy remains our highest priority, focusing on the strategic areas of: digital programs and services, information technology, information management, cybersecurity, and enterprise risk management.

With the acceptance of this strategy, work begins on an associated roadmap that will transform GNB and the way it conducts its business.

Over the next 12 months GNB has prioritized refreshing its governance processes and we will focus on:

- An Investment Management board
- Reinforced IT Governance
- Updated EA Governance

ERP – Work will continue on GNB's new ERP solution. Over the next few months GNB will finalize our procurement and select a vendor. Ancillary contracts will be put in place to aid in the implementation and migration. Once in place, this new ERP system will allow GNB to rationalize its application portfolio and eliminate a significant number of legacy applications.

RTIPPA – Over the next 12-18 months GNB will finalize the implementation of its centralized approach to Proclamation of the RTIPPA amendments

GNB's Provincial Digital ID capability has prioritized having a mature Digital ID capability, and recognizes this as required to be able to achieve the goals outlined in our Digital NB Strategy. Once we have procured our production environment, GNB will work to use this new capability and transform our services and citizen experience.

Telecom Procurement – Current Telecom contracts for local, long distance and mobility expire in the next 12-24 months. Executing on our Telecom Strategy, we move GNB in the directions outlined in the Digital New Brunswick Strategy. We are developing RFPs and subsequent contracts for new telecom offerings that over the next 12-18 months will offer our internal customers new capabilities, while still allowing New Brunswick to be fiscal responsible.

Policy Update and Directives - In the next six months GNB will have updated many of its outdated policies and will adopt a hierarchical approach to policy. To that end, GNB will put in place the policy documents and associated directives for Cyber Security.

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	<ul style="list-style-type: none"> • promote UI/UX approach and citizen centric mindset to SNB, GNB, Depts. • promote Agile project management • Digital Playbook – online 	
3. <u>Issues and Needs:</u> Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCIOC.	<p>We would appreciate insights on moving Cyber/ERM policy/directives to the internet and hearing about any issues experienced with moving the material to the public area; for example, copyright or sensitivity issues in particular</p> <p>Any experience and insights that provinces have on overall governance frameworks and structures would be of interest (i.e., Investment Board)</p> <p>.</p>	Gerry.Fairweather@gnb.ca
4. <u>Topics of Interest:</u> Please identify topics of interest to your jurisdiction for future PSCIOC meetings /teleconferences.	<p>The Government of New Brunswick would like to ask the jurisdictions who they assign to the role of business owner for their telecom files (mobile and local telephone)?</p>	Gerry.Fairweather@gnb.ca