



PSCIOC Information-Sharing – February 2017

JURISDICTION: Newfoundland and Labrador		Contact
<p>1. Accomplishments</p> <p>Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p>	<p>Professional Services Procurement</p> <ul style="list-style-type: none"> Moving from a Vendor of Record model to a Managed Service Provider model for IT contingent labour and small projects. Evaluated Request for Proposal (RFP) and received approval to award a three year contract to Flextrack Inc. Implementing a transitional plan for Flextrack Inc. to begin providing services on April 1, 2017. Currently planning information session(s) with Newfoundland and Labrador Association of Technology Industries (NATI) to communicate the new procurement model to vendors. <p>Information Management Improvements</p> <ul style="list-style-type: none"> Information Management Capacity Assessment Tool (IMSAT) review underway in each Department to measure IM risk Use of Non-Government Email Accounts for Work <ul style="list-style-type: none"> http://www.ocio.gov.nl.ca/ocio/im/employees/non_gov_email.html IM Advisories on: <ul style="list-style-type: none"> Case Files Executive Records Meeting Records Note to File Program Administration Records http://www.ocio.gov.nl.ca/ocio/im/practitioners/im_advisories.html <p>Oracle Support from Rimini</p> <ul style="list-style-type: none"> Early days but successful to date Does need coordination in place to run smoothly Rimini engaging more when complex issues encountered than in previous support model 	<p>Susan Wilkins SusanWilkins@gov.nl.ca</p> <p>Julie Moore JulieMoore@gov.nl.ca</p> <p>Julie Moore JulieMoore@gov.nl.ca</p>



2. Priorities:

Briefly describe what your organization sees as its **top IT/IM priorities/initiatives over the next 12 to 36 months.**

The Way Forward: A Vision for Sustainability and Growth in Newfoundland and Labrador

- Released by the Premier on November 9, 2017.
- *The Way Forward* includes more than 50 initiatives, all of which contribute to achieving the fiscal target set in Budget 2016.
- Commitments involving the OCIO include: increase online services; implement a government-wide shared services model for back office functions; increase the number of vendors competing for government IT work; Digital Government and support innovative work arrangements.

Identity and Access Management

- Continue to align with Federal Government Pan-Canadian IAM initiatives via committee representation.
- Credential management Request for Information was released on January 5 and will close on February 9, 2017.
- After reviewing information received through RFI, expect to release a Request for Proposal (RFP) in the 2017-18 fiscal year.

Cloud-based Solutions

- The OCIO is moving forward on the adoption of cloud-based solutions by creating a Cloud Preparedness Governance Committee.
- The Enterprise Cloud Strategy and procurement guide have been drafted.
- ATIPP and Office of the Information and Privacy Commissioner have been engaged in the drafting of the Cloud Privacy Guidelines.

Continuing work on a Case Management System for Children, Seniors and Social Development Department - planning to implement by end of this fiscal

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<p>3. Issues and Needs: Briefly describe any issues you would like to share with the Council and what assistance you might be seeking from PSCI OC.</p>	<p>Fiscal situation</p> <ul style="list-style-type: none"> • Significant fiscal challenges; • Downsizing at the management level, <ul style="list-style-type: none"> ○ 20% cut at Deputy and ADM level, ○ Currently working on leaner, flatter government model. <p>Access to Information Requests</p> <ul style="list-style-type: none"> • Significant burden of work • Court challenge in May <p>Duty to Document</p> <ul style="list-style-type: none"> • Work Completed to Date: <ul style="list-style-type: none"> ○ A jurisdictional review of provinces, Federal Government and some international jurisdictions to see what is in place and how it is implemented. ○ Drafted policy instruments in support of possible legislative change. ○ Proceeding with improving IM practices in government and will focus on the legislative change some time in the future. 	<p>Ellen MacDonald EllenMacDonald@gov.nl.ca</p> <p>Julie Moore JulieMoore@gov.nl.ca</p> <p>Julie Moore JulieMoore@gov.nl.ca</p>
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