

## **PSCIOC Information-Sharing Template – February 2018**

*Information Sharing was prepared for the PSCIOC Meeting of February 2018 and not to be shared outside of the Council.*

<b>JURISDICTION: Newfoundland and Labrador</b>		<b>Contact</b>
<b>1. Accomplishments:</b> Briefly highlight <b>major IT/IM accomplishments, progress, and/or significant milestones</b> achieved in your <b>jurisdiction over the past 6 - 12 months.</b>	<p><b>Digital-by-Design Project</b>  Completed a comprehensive 5-year digital government strategy that frames the model for digital-by-design.</p> <p><b>Integrated Service Management (ISM)</b>  Implemented a Case Management System for Education and Early Childhood Development.</p>	<p>Susan Wilkins  <a href="mailto:SusanWilkins@gov.nl.ca">SusanWilkins@gov.nl.ca</a></p> <p>Craig Harding  <a href="mailto:CraigHarding@gov.nl.ca">CraigHarding@gov.nl.ca</a></p>
<b>2. Priorities:</b> Briefly describe what your organization sees as its <b>top IT/IM priorities/initiatives over the next 12 to 36 months.</b>	<p><b><i>The Way Forward: A Vision for Sustainability and Growth in Newfoundland and Labrador</i></b></p> <ul style="list-style-type: none"> <li><i>The Way Forward</i> includes more than 50 initiatives, all of which contribute to achieving the fiscal target set in Budget 2016-2017.</li> <li>Commitments involving the OCIO include: increase online services; implement a government-wide shared services model for back office functions; increase the number of vendors competing for government IT work; Digital Government and support innovative work arrangements.</li> </ul> <p><b>IT Sourcing Strategy</b>  Gartner engaged to develop an IT Sourcing Strategy for GNL</p> <p><b>Single Business Number</b>  Continue with the business case and cost benefit analysis in-conjunction with the department of Service NL for the implementation of the Single Business Number</p> <p><b>Investigation of Shared Service Alternatives</b>  Continue to investigate alternatives for additional shared services synergies across key public sector entities including K-12, the college systems, and select health care areas.</p> <p><b>Enhance Cyber Security Posture</b></p> <ul style="list-style-type: none"> <li>Expand the capability of next generation firewalls, to enhance Intrusion Prevention system/capabilities, and endpoint protection functionality.</li> <li>Investigate alternatives for engaging third parties to assist with compromise assessments, penetration testing, and active network monitoring services.</li> </ul> <p><b>Death Notification</b></p>	<p>Ellen MacDonald  <a href="mailto:EllenMacDonald@gov.nl.ca">EllenMacDonald@gov.nl.ca</a></p> <p>Craig Harding  <a href="mailto:CraigHarding@gov.nl.ca">CraigHarding@gov.nl.ca</a></p> <p>Susan Wilkins  <a href="mailto:SusanWilkins@gov.nl.ca">SusanWilkins@gov.nl.ca</a></p> <p>Randy Mouland  <a href="mailto:RandyMouland@gov.nl.ca">RandyMouland@gov.nl.ca</a></p> <p>Randy Mouland  <a href="mailto:RandyMouland@gov.nl.ca">RandyMouland@gov.nl.ca</a></p>

	<ul style="list-style-type: none"> <li>Participate in a pilot with the Death Notification Working Group (DNWG) to review and implement electronic death registration and notifications as per the DNWG blueprint</li> </ul> <p><b>Integrated Service Management (ISM)</b> Continue work on a Case Management System for Children, Seniors and Social Development Department - planning to implement by end of this fiscal</p>	<p>Susan Wilkins <a href="mailto:SusanWilkins@gov.nl.ca">SusanWilkins@gov.nl.ca</a></p> <p>Craig Harding <a href="mailto:CraigHarding@gov.nl.ca">CraigHarding@gov.nl.ca</a></p>
<p><b>3. Issues and Needs:</b> Briefly describe <b>any issues you would like to share with the Council</b> and what assistance you might be seeking from PSCIOC.</p>	<p><b>Fiscal situation</b> Significant fiscal challenge continues.</p> <p><b>Cyber Security</b> Understand how other jurisdictions deal with the ever-increasing volume of cyber threats (e.g. resource constraints, internal vs. external services, technology choices, etc.)</p> <p><b>Mainframe</b> Understand how the mainframe is being used and supported in other jurisdictions.</p> <p><b>Shared Services Model for back office functions</b> Continue to engage other jurisdictions re: lessons learned</p>	<p>Ellen MacDonald <a href="mailto:EllenMacDonald@gov.nl.ca">EllenMacDonald@gov.nl.ca</a></p> <p>Randy Mouland <a href="mailto:RandyMouland@gov.nl.ca">RandyMouland@gov.nl.ca</a></p> <p>Julie Moore <a href="mailto:JulieMoore@gov.nl.ca">JulieMoore@gov.nl.ca</a></p> <p>Randy Mouland <a href="mailto:RandyMouland@gov.nl.ca">RandyMouland@gov.nl.ca</a></p>
<p><b>4. Topics of Interest:</b> Please <b>identify topics of interest</b> to your jurisdiction for future PSCIOC meetings /teleconferences.</p>	<ul style="list-style-type: none"> <li>Cyber Security</li> <li>Digital Government Strategy, Transformation and Implementation</li> <li>Client Centric Services</li> <li>Shared Services</li> <li>Block Chain</li> <li>Cloud</li> <li>Identity and Access Management</li> <li>Big data challenges</li> </ul>	<p>Ellen MacDonald <a href="mailto:EllenMacDonald@gov.nl.ca">EllenMacDonald@gov.nl.ca</a></p>