


PSCIOC Information Sharing Template – February 2018

Information Sharing was prepared for the PSCIOC Meeting of February 2018 and not to be shared outside of the Council.

Jurisdiction: QUEBEC	Contacts
<p>1. <u>Accomplishments</u> Highlight the main IT/IM achievements and/or the major steps taken in your jurisdiction over the last 6 to 12 months.</p> <ul style="list-style-type: none"> October 11, 2017, designation of a Deputy Minister of Integrity in Government Procurement and Information Resources, whose mandate is to support the Minister responsible for Government Administration and Ongoing Program Review and Chair of the <i>Conseil du trésor</i> regarding governance and management of the contracts of public bodies and regarding the information resources of ministries, public bodies and government enterprises. In recent months, the 36 measures set forth in the Government IT Strategy: Renewing government through information technology (Government IT strategy: renewing government using information technologies) have been implemented. Government IT Strategy: Renewing government through information technology <div style="text-align: center;">  </div> <p>Particularly:</p> <ul style="list-style-type: none"> Adopting an act to reinforce the governance and management of information resources through: <ul style="list-style-type: none"> Assigning new responsibilities to the Chief Information Officer Ministerial consolidation of information officers who are entrusted with implementation responsibilities and who will be members of the governance committee formed Planning of investments and expenditures in information resources that aligns with the budget cycle Greater powers for the <i>Conseil du trésor</i>, (monitoring, mandatory services, ...) Regular preparation of workforce profiles in information technology 	<p>Benoit Boivin</p>

Third profile currently being produced for 2017

Resources	2015	2016
Internal	5,889 (66 %)	5,973 (71 %)
External	2,976 (34 %)	2,388 (29 %)
IT Total	8,865	8,361

- Training resources with the aim of being able to fill professional or technical positions in computing (over 2,800 candidates)
- Over 900 positions in information resources were awarded in public bodies
- Continuing to monitor the assigning of those staff to ensure that the staff assigned are used exclusively for that purpose and that the anticipated savings become reality
- Further to the offer of electronic messaging made available in the catalogue by the cloud broker, new calls for expressions of interest were held for the “Office Technology and Collaboration Tools” and “Processing and Storage” services.
- Work carried out for consolidating the Government of Quebec’s data centres
- Work carried out for adopting an action plan for an open government
- Implementation of the Quebec Digital Strategy, which has six intervention areas:
 1. Powerful and scalable digital infrastructures
 2. Education, higher learning, and development of digital skills for everyone
 3. Transparent and efficient government
 4. Smart cities and territories
 5. A digital economy of excellence
 6. Citizen-connected health

Specifically with respect to transparent and efficient government, which is more a matter for the *Secrétariat du Conseil du trésor*, the government undertakes to pursue four objectives:

	<ol style="list-style-type: none"> 1. Rethink existing services and design a completely new service for providing a people-centred digital experience 2. Provide a customized, proactive and simplified user experience 3. Enable people to influence government decisions 4. Ensure that citizens are in control of their personal information <p>Work is under way for that, including:</p> <ul style="list-style-type: none"> – Creating initial business records for the “government authentication service” and “Quebec identity and address service” projects with the aim of developing a new government authentication and identification solution 	
2. Priorities Briefly describe what your organization considers as a main IT/IM priority/initiative in the next 12 to 36 months.	<ul style="list-style-type: none"> • Implementing the <i>Act to reinforce the governance and management of the information resources of public bodies and government enterprises</i> • Optimizing investments in information resources • Promoting innovation by ensuring expertise and dissemination of innovative practices 	
3. Issues and needs State the issues that you would like to share with the Conseil and the type of assistance that you may need from PSCIOC.	<ul style="list-style-type: none"> • Information security monitoring and alert network: information sharing • IT performance calibration and indicators: information sharing 	
4. Areas of interest: Please identify areas of interest in your jurisdiction for the next meetings/teleconferences of the PSCIOC	<ul style="list-style-type: none"> • Issues with the IT workforce: measures implemented in governmental jurisdictions to ensure that expertise is retained and transferred, and that there is sufficient staff. • Financial issues as part of implementing mandatory shared services (CAPEX-OPEX). 	