

# Management of Joint Councils Research Holdings

Richard Dalpé and Guy Gordon

Co-Chairs, Research Committee of the Joint Councils:

Public Sector Service Delivery Council

Public Sector Chief Information Officer Council

February 2017

# Outline

- Recap of recent JC decision on Research Committee business
- Decision Items:
  - Proposal for Management of JC research and information
  - Proposal for research sharing and collaboration
  - Proposal for media monitoring
- Discussion and proposed next steps

# December 2016 Joint Councils Meeting

➤ In December 2016, the Joint Councils endorsed the Research Committee's proposed work plan, the key elements being:

1. Research priority themes
2. Development of a proposal for research management support
3. Explore options for a research / information sharing and collaboration platform

## **Research Priority Themes:**

- ✓ Access to digital services
- ✓ Client-centric services
- ✓ Client feedback
- ✓ Digital government
- ✓ Identity management
- ✓ Legislative barriers
- ✓ Privacy and security

# Research Management Support Proposal

- Secure the services of an independent contractor for a period of up to 12 months (April 2017-March 2018), with expenditure of up to \$70,000 to:
  - Establish and manage an on-line research repository
  - Develop a series of monthly reports (e.g., synthesis, summaries or recent research on priority themes, targeted at Executive Management)
  - Develop a review of the project at the completion of the contract
- The contract is to be administered and managed by the ICCS
- A detailed Statement of Work (SoW) for this proposal is attached

# Research and Information Sharing Platform Proposal

- Need for a repository to store and share research papers and information
- Key required functionalities:
  - Separate from official ICCS Research Committee / JC business repository
  - Open to public access
  - Ability to upload and download papers / information
  - Search and sort capability with meta data functionality
- Three key platform options:
  - **Build functionality on ICCS Web Site:** would require web development resources, but once done could provide full open access via ICCS web site (“Other Research”)
  - **Adopt Vayyoo Rooms:** would require creation of a discussion room and user accounts upon invitation by administrator (password access)
  - **Adopt GC Collaboration Tool:** would require creation of a collaboration group and user accounts (password access); only accessible by federal and P/T governments

# Media Monitoring Proposal

- Daily updates on IM/IT/service-related news, sourced from local and national newspapers, newswires, TV/radio, trade journals and corporate databases
- Access to full-text, licensed Infomart sources via the Infomart platform
- InfoMart Subscription:
  - Access for up to 3 direct users who can share with organizational members
  - \$550/month (\$6,600/year) for the ICCS
  - Includes 150 full-text articles/month (1,800/year)
  - Unlimited web monitoring; 18 topics
  - Reporting & Analytics; newsletter tool
  - Media Contact Database
  - Includes unlimited training and support

# Discussion / for Decision

## ➤ Research Management Support Proposal:

- Do members approve the statement of Work (SoW)?
- Are there any key candidates JC members wish to recommend for the position?

## ➤ Research Sharing Platform

- What is the ideal platform/tool for sharing research and information openly?
- Should a pilot be pursued for each Vayyoo Rooms and GC Collaboration to test these first?

## ➤ Media Monitoring

- Would this be useful to members?
- Is the cost worth the return?
- Are there less expensive alternatives to achieving the same end?