

Framework Working Group

Co-Chairs

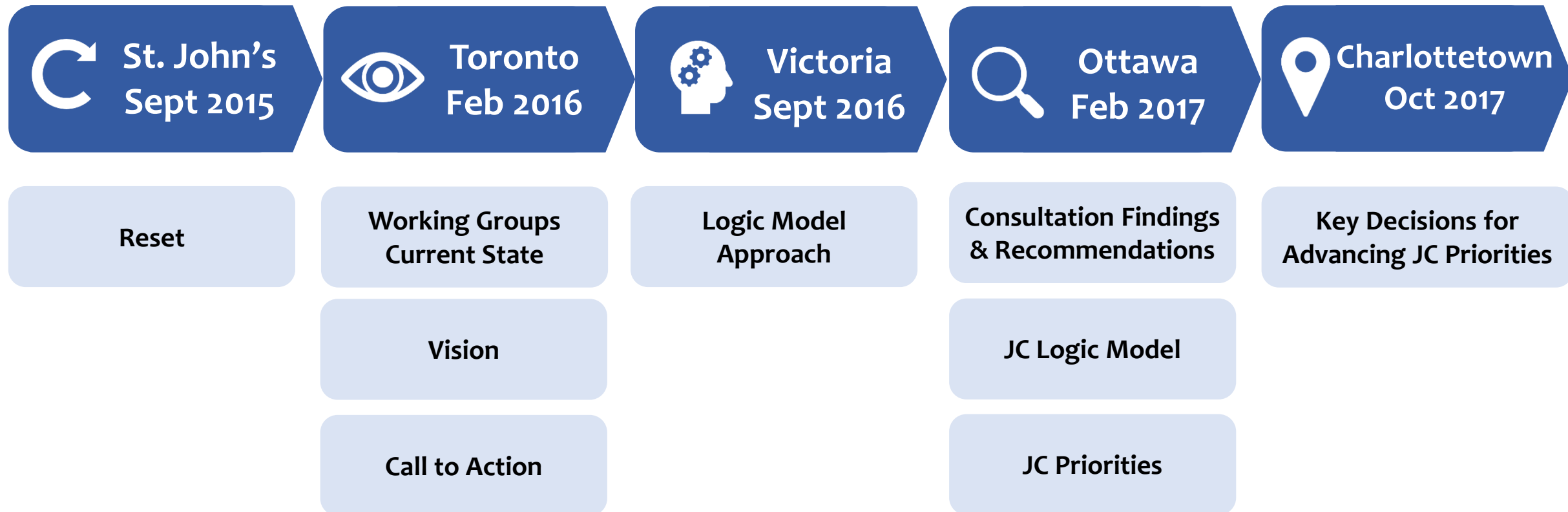
Natasha Clarke (Executive Director, Digital Services, NS)
Sophia Howse (Executive Director, Provincial Identity Information
Management Program, BC)

Joint Councils Meeting – Toronto, Ontario
February 21st, 2018

Expected Outcomes

- Seek endorsement of the gap analysis recommendations and finalize gap analysis work
- Agreement on next steps

Background – How did we get here?



Joint Councils – Logic Model

JOINT COUNCILS - LOGIC MODEL

VISION Enabling World Class Public Services Through Co-creation and Collaboration

CALL TO ACTION Focus & Acceleration to Enable Digital Government for Canadians

OBJECTIVE Focused Collaboration to Exceed Client Expectations

JOINT COUNCILS PRINCIPLES

Client-Centric

Ensuring the customer is at the center of everything government does through co-creation.

Trusted and Secure

Ensuring services are designed to be privacy respecting and citizens are able to trust their information is secure.

Digital by Design

Building for digital first, so that all channels can leverage the digital solution.

Collaboration

Fostering an environment across levels of government and jurisdictions to enable multidisciplinary teams to deliver client centered services and benefit from the collective experience and knowledge.

Measurable & Managed

Defining outcomes early and using research and measurement to create the right solutions and enable process improvement.

JOINT COUNCILS LONG TERM GOALS

Enabling Government Without Borders



Providing simple, seamless and convenient access to government information and services to Canadians regardless of where someone lives or does business.

Enabling Digital Society



Providing Canadians with the public sector services, supports and data that they need to live and do business in today's society.

Enabling a Modern & Innovative Government



Leveraging data and research to inform policy development, service design and service delivery while being open, transparent and efficient.

JOINT COUNCILS SHORT TERM GOALS

Governance & Service Delivery Model

Modernized Policies, Regulations & Legislation

Transformed Client Centered Services

Digital Culture / Capacity

Improved Results (Measurement & Reporting)

Foundational Digital Enablers

Empowerment Through Open Government

Gap Analysis Summarized Recommendations for Approval

Recommendations for Approval

The following working groups currently have strong alignment to current priorities and goals, is there agreement that the work of these groups should continue?

- Service Network Collaboration (PSSDC)
- Service to Business Working Group (PSSDC)*
- Canada's Open Government Working Group (JC)
- Identity Management Sub-Committee (JC)
- Canada's Digital Interchange (JC)
- Death Notification Working Group (JC)
- Cloud Working Group (PSCIIOC)

** Service to Business Community of Practice to transition to a Working Group*

Recommendations for Approval

Is there agreement that the work of the following groups should continue, and in addition, the Councils should consider leveraging these groups knowledge and expertise to support the advancement of the current priorities: Digital Identity, Digital Strategy and Client-centric Services?

- National CIO Working Group on Information Protection's (PSCIIOC)
- Privacy Committee (JC)
- Research Committee (JC)

Recommendations for Approval

Is there agreement that the following groups should transition to a Community of Practice?

- Information Management Sub-Committee (PSCIIOC)
- Information and Communication Technology Policy Working Group (PSCIIOC)

Recommendations for Approval

As IT Procurement is a priority of the PSCIOC, is there agreement that this group be tasked with activities that support the advancement of this priority? If not, is there agreement that this group should transition to a Community of Practice?

- IT Procurement Working Group

Recommendations for Approval

Is there agreement to officially sunset the following working groups?

- Channel Shifting Working Group (PSSDC)
- Service Mapping Sub-Committee (JC)

Recommendations for Approval

Joint Councils Priority Recommendations

1. Is there agreement that the priorities should be formalized into Working Groups (co-chaired by the current leads) and that a formal call for participation should be issued to the Joint Councils to help advance the work?
2. For the **Identity Priority**, the work of Identity Management Sub Committee (IMSC) and Canada's Digital Interchange (CDI) will continue, with the Digital Identity Working Group providing oversight ("secretariat") to ensure alignment with the Identity Roadmap.

Recommendations for Approval

Group Structures and Governance

1. Is there agreement on the recommendations for group structures and governance?

The following types of groups be used on a go forward basis?

- Working Group
- Committee
- Community of Practice
- Is there agreement on the following:
 - Each group should have a defined Terms of Reference, a Work Plan approved by the Councils on a bi-annual basis (if required), and regularly scheduled meetings; and,
 - At least 1 Co-chair being a member of the Councils.

2. Is there agreement that a guideline or 'cheat-sheet' should be drafted, for Councils approval, to help ensure the proper type of group is created, when required.

Priority Presentations

Priorities Presentations

Digital Strategy Priority



Develop a plan to guide digital transformation efforts and promote jurisdictional alignment

Leads:

**Guy Gordon, MB &
Sean McLeish, YT**

Digital Identity Priority



Develop a roadmap for Joint Council to make digital identity real across jurisdictions & service channels

Leads

**Bev Dicks, BC &
Annette Vermaeten,
ESDC/Service Canada**

Client-Centric Services Priority



Apply principles and best practice to cross-jurisdictional initiatives (e.g. death notification)

Leads:

**Jackie Stankey, AB &
Sophia Howse, BC**

Decision

- Direction to priority leads to develop workplans to further advance the work, and populate the activities of the Logic Model's short term goals.








Next Steps for Framework Working Group

- Return at a Joint Councils teleconference to propose a recommended approach to the FWG and for operationalizing the work of that group.

Appendix

Framework Working Group - Scope

- The scope of the project is to plan, design, build and implement an overarching “framework” linking all the work and priorities of the Councils (PSSDC, PSCIOC and Joint Councils) as well as the work of its several sub-committees and working groups to ensure a common understanding among members of the “current state” in regards to all the work that is underway. A clearer understanding of the interconnection of the various work and priorities of the Councils would help to improve communication, resource allocation and prioritization of work going forward.
- By developing a framework (visual map) of both a macro’ view (the ‘what’) and a “micro” view (the “how”) of all the work of the Councils, it would help members/jurisdictions to better leverage its limited resources by establishing project priorities, allocating resources in a more efficient manner and providing strategic direction and oversight as required.
- While the work of the PSSDC, PSCIOC and Joint Councils involve many levels of complexities, there are also many opportunities to be leveraged and the development of a framework (visual map) would help to visualize and resolve disconnects, redundancies and gaps on current and future priorities.

Framework Working Group - Objectives	Status
To develop a strategic “framework” (visual map) linking all the work of the Councils as well as the work of its Sub-Committees and Working Groups to better identify the linkages and gaps of all the work that is underway as it relates to the Councils current and emerging priorities.	
The ‘framework’ to bring focus, direction and alignment to the work of the Councils; setting of ‘national vision’ on current and emerging priorities going forward.	
The ‘framework’ to include a list of the several sub-committees and working groups of the Councils in order for the Councils to discuss how these groups are supporting the current work and how they can help to advance new Councils’ priorities.	
The ‘framework’ to help identify areas for better collaboration between the Councils and to assist in the sequencing of current and future priorities.	
The framework to include both a macro’ view (the ‘what’) and a “micro” view (the “how”) of all the work and priorities of the Councils	
The ‘framework’ to include linkages between the work of the FPT Deputies Ministers’ Table and the Joint Councils as well as other FPTM working groups of interest to the Councils.	
The ‘framework’ to be a ‘living document’ that is updated on ongoing basis and to be reviewed at every in-person Joint Councils meeting.	

Framework Working Group Membership

Jurisdiction	Name
Nova Scotia	Natasha Clarke, Co-Chair for PSSDC
British Columbia	Sophia Howse, Co-Chair for PSCIOC
Manitoba	Guy Gordon
Ontario	Robert Devries
Alberta	Jackie Stankey
City of Windsor, MISA East	Harry Turnbull
Region of Peel, MSDO Central Region	Karla Hale
Yukon	Mark Burns
ESDC/Service Canada	Annette Vermaeten
Industry Canada	Christian Laverdure
ICCS	Dan Batista
	Maria Luisa Willan