

Digital Identity Priority Stream Joint Councils – Feb. 27, 2019

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Why does Digital Identity Matter?

- **Identity Management is critical to success –**
It is the foundation of moving more services online.
We need to be able to verify someone's identity in a completely digital environment



anywhere
easy better
faster
anytime
online

Joint Councils – Logic Model

VISION Enabling World Class Public Services Through Co-creation and Collaboration

CALL TO ACTION Focus & Acceleration to Enable Digital Government for Canadians

OBJECTIVE Focused Collaboration to Exceed Client Expectations

JOINT COUNCILS PRINCIPLES

Client-Centric

Ensuring the customer is at the center of everything government does through co-creation.

Trusted and Secure

Ensuring services are designed to be privacy respecting and citizens are able to trust their information is secure.

Digital by Design

Building for digital first, so that all channels can leverage the digital solution.

Collaboration

Fostering an environment across levels of government and jurisdictions to enable multidisciplinary teams to deliver client centered services and benefit from the collective experience and knowledge.

Measurable & Managed

Defining outcomes early and using research and measurement to create the right solutions and enable process improvement.

JOINT COUNCILS LONG TERM GOALS

Enabling Government Without Borders



Providing simple, seamless and convenient access to government information and services to Canadians regardless of where someone lives or does business.

Enabling Digital Society



Providing Canadians with the public sector services, supports and data that they need to live and do business in today's society.

Enabling a Modern & Innovative Government



Leveraging data and research to inform policy development, service design and service delivery while being open, transparent and efficient.

JOINT COUNCILS SHORT TERM GOALS

Governance & Service Delivery Model

Modernized Policies, Regulations & Legislation

Transformed Client Centered Services

Digital Culture / Capacity

Improved Results
(Measurement & Reporting)

Foundational Digital Enablers

Empowerment Through Open Government

Joint Councils - Digital ID Roadmap



PAN-CANADIAN TRUST FRAMEWORK



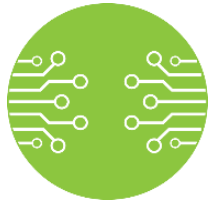
POLICY AND GOVERNANCE



PILOTS AND PUBLIC LAUNCHES



COMMUNICATION AND COLLABORATION



TECHNOLOGY

Policy and Governance: Declaration

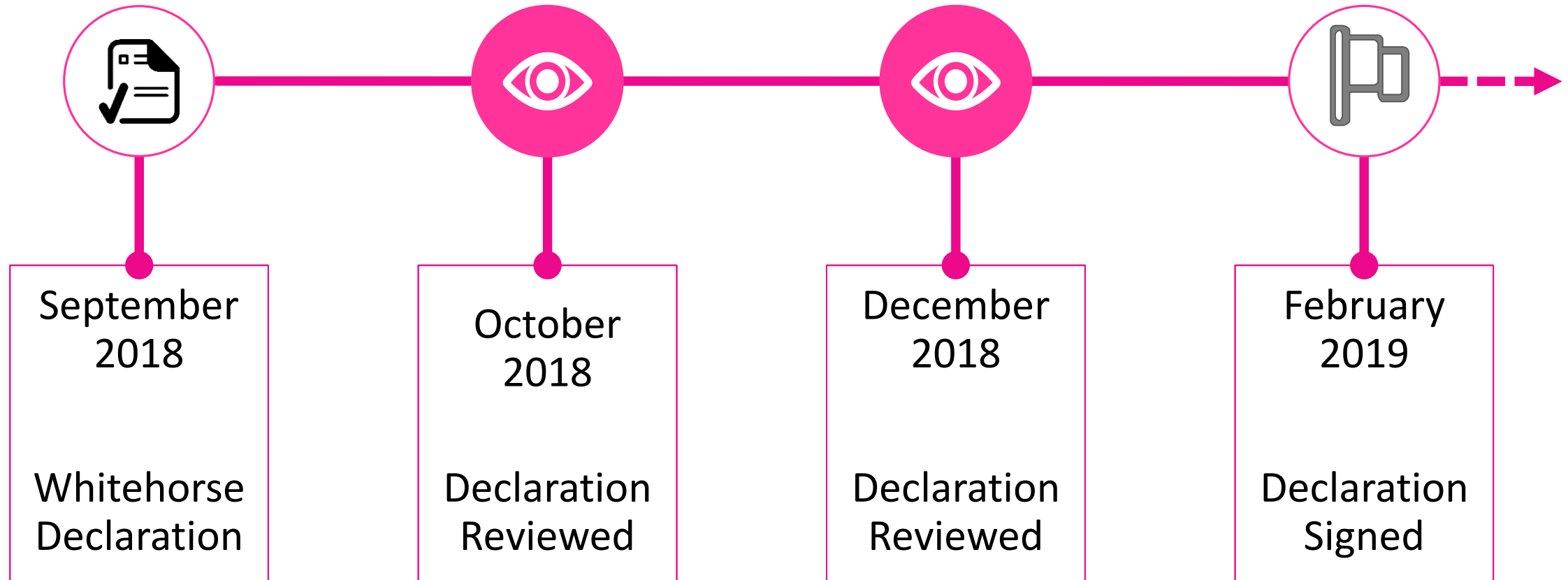


- We strive to build a society that reflects the digital identity roadmap's five streams:



- Our emphatic support of digital identity forms the foundation of the service outcomes that Canadians expect and need

Policy and Governance: Declaration



Policy and Governance: Declaration



- We ask that Joint Councils sign the declaration and recognize identity management as a strategic priority to create best in class digital government for Canadians:

JOINT COUNCILS - LOGIC MODEL

CALL TO ACTION Creating Best in Class Digital Government for Canadians



Policy: JC Public Policy Paper

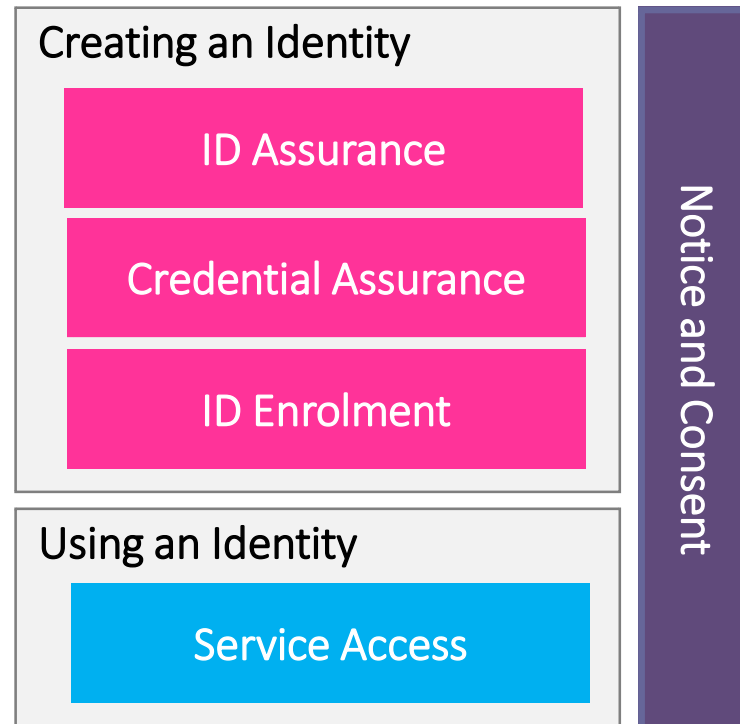


- Why a Public Policy Paper?
- Consultation process undertaken (IMSC)
- Joint Council: Feedback and Review cycle
- Decision: Endorsement of the Public Policy Paper

Policy: JC Policy Paper



Policy: Digital Identity Components



Policy: JC Policy Paper



Policy: Guiding Principles

- International human rights cannot be compromised
- Privacy and security must be safeguarded
- Convenience and choice for citizens must be delivered

Pan-Canadian Trust Framework



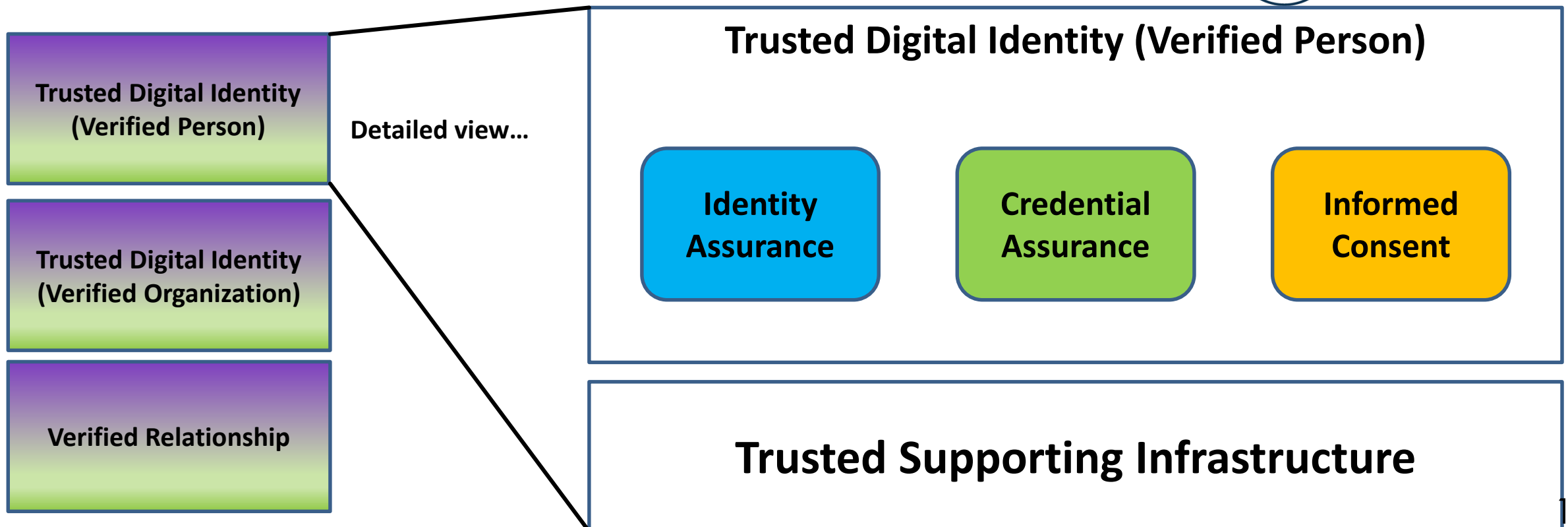
Trust framework: a set of agreed on definitions, principles, conformance criteria, assessment approach, standards, and specifications.

TB Directive on Identity Management

Pan-Canadian Trust Framework



Framework continues to evolve based on feedback and analyses...

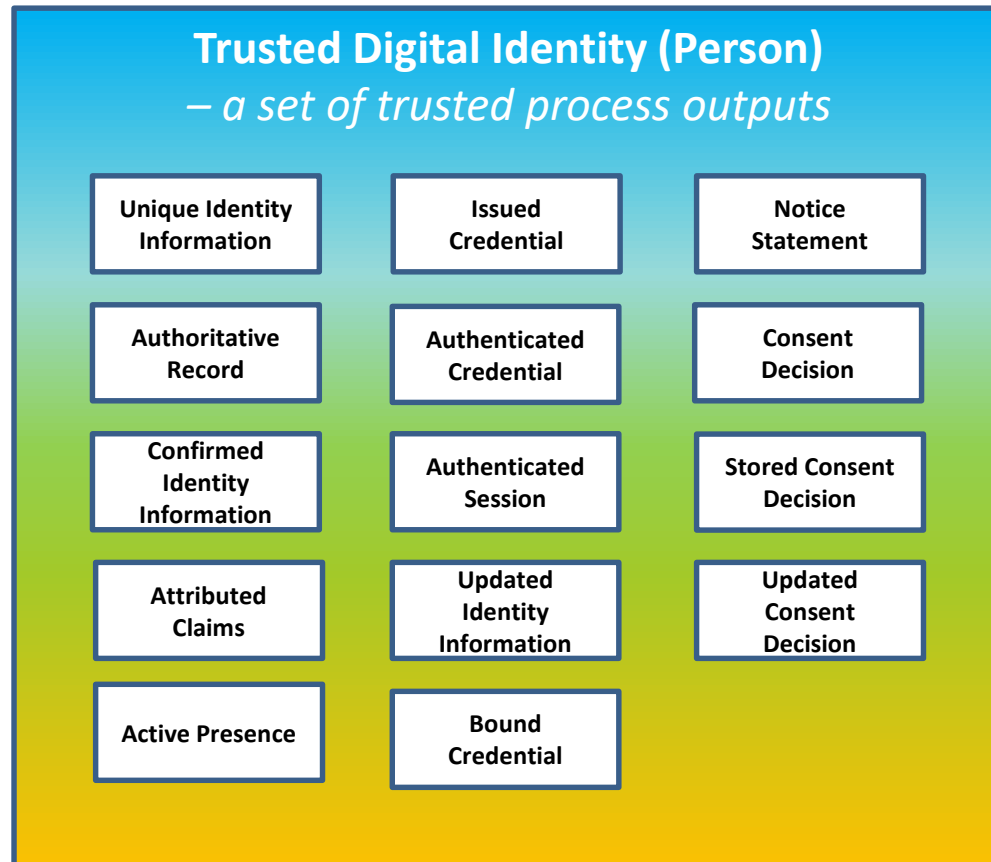


Pan-Canadian Trust Framework V1.0



*A **trusted digital Identity** can be conceptualized as a set of trusted process outputs (or proofs) that are independent of conveyance method.*

Depending on the ecosystem, some of these trusted processes may be carried out by multiple parties at different points in time.



○ Evolution toward Version 1.0

- Incorporating lessons learned and feedback from pilots
- Reviewed proposed changes from DIACC
- Formalized trusted process model
- PCTF Overview Version 1.0 Draft

○ Next Steps:

- PCTF Overview Version 1.0 Endorsement
- Continued consultation within Canada and Internationally (Digital 9)
- Continue PCTF Assessments and Acceptances

Pan-Canadian Trust Framework



**Trusted Digital
Identity
(Verified Person)**

- **In Progress:**

- Weekly IMSC PCTF Working Group calls
- Finalize conformance criteria
- Mapping to existing guidance and standards

- **Next Steps:**

- Continue PCTF Assessment Process
- Publish Version 1.0
- Consultation within Canada and Internationally (Digital 7)
- Pilot Projects

Pan-Canadian Trust Framework



**Trusted Digital
Identity
(Verified
Organization)**

○ Milestones:

- “Discussion Draft” of Verified Organization endorsed
 - Identity Management Sub-Committee (IMSC) sub-working group (September 2018)
 - TBS (December 2018)

○ In Progress:

- Proof-of-concept is underway to test real-world application of identified trusted processes and conformance criteria
- Partnerships are being explored and formalized with other federal, provincial, territorial stakeholders (e.g. BC, SK, CRA, & TBS)

○ Next Steps:

- Consult further to receive comments on “Discussion Draft”:
 - IMSC February – March 2019
 - Trust Framework Expert Committee – Spring 2019
 - Digital Identity and Authentication Council of Canada broader membership – Spring 2019

Pilots and Public Launches



Demo of Verified Organization Pilot
Presented by ISED

Digital ID Roadmap



- Public Policy Principles
- Service Agreement Templates
- NB — Updated the *Right to Information and Protection of Personal Information Act*



- PCTF Assessment Process
- Public Policy Recommendation Paper endorsement
- Whitehorse Declaration



- Privacy Legislation Reviews
- Gender X Legislation Reviews
- PCTF Ratification process



- GCcollab Site Established
- Populate site with re-usable artifacts



- Populate site with re-usable artifacts:
 - Key concepts, Glossary...
 - Legislation
 - Technical Resources
 - Service Agreements
 - Etc.



- Decision on Approach
- AB — PCTF Assessment and Acceptance



- PCTF Version 1.0 (includes Verified Person and Organization)
- BC — PCTF Assessment



- Verified Relationship
- All Remaining Trust Framework Components



- BC — Student Loans
- AB — Student Loans and Apply Alberta
- NB — IDAas Production Pilot
- NB — Health/MyLabs Pilot
- ON — Digital ID Servicer Design POC



- AB-ESDC-TBS My Service Canada Account
- BC-ESDC-CRA My Service Canada Account
- BC — ESDC Student Loan Pilot
- TBS — Sign-In Canada
- QC — Accès UniQC



- Additional Cross-Jurisdictional Pilots
- BC Digital ID for Federal Services Project
- ON — Digital ID Pilot with Ministry Partner



- Decision on Approach



Communication and Collaboration



- How to socialize Digital ID in jurisdictions
 - What is working well in your jurisdictions?
 - What barriers have you encountered?
 - How do we further awareness?






Communication and Collaboration



- Update to Clerks and Cabinet Secretaries
 - Key Messages?
 - Approach?
 - Any requests, etc.?


Communication and Collaboration







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Questions?

Thank you!

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