





JOINT COUNCILS BRING FORWARD AGENDA (Sept. 2020)

	September (22-24), 2020	October 13, 2020 LEARNING EVENT SESSION #1	October 29, 2020	November (tbc) 2020 LEARNING EVENT SESSION #2	November 26, 2020
SECRETARIAT 	<ul style="list-style-type: none"> • Action Items • Bring Forward Agenda • Discussion on Joint Councils priorities considering the service gaps and lessons learned from COVID-19. Discussion on refocusing and re-prioritizing the work and possibly the introduction of new priorities. 	Presentation: Creating a Data Driven Culture	<ul style="list-style-type: none"> • Action Items • Bring Forward Agenda • Evaluation results from the September virtual meetings 	Presentation: The Future of Work Post-COVID-19	<ul style="list-style-type: none"> • Action Items • Bring Forward Agenda
DIGITAL IDENTITY 	Digital Identity Priority <ul style="list-style-type: none"> • Status report by the Digital ID Executive • Review of Digital ID Roadmap for the next 6-12 months • Report back on governance and stakeholder engagement (IMSC, JEDIs, DIACC, other) 		Digital Identity Priority <ul style="list-style-type: none"> • Status update on work plan and action items from September meeting 		
CLIENT CENTRIC SERVICES 			Client Centric Services Working Group: <ul style="list-style-type: none"> • Follow on up on outcomes and pending action items 		Privacy Sub-Committee: Update on recent developments and/or discussions related to the recently launched review of the federal Access to Information Act and other work of the committee. GDPR WG:

					Review of use cases developed by the GDPR WG
WORKING GROUPS			DDI WG: <ul style="list-style-type: none"> Follow on up on outcomes / action items from the February meeting Death Notification Working Group: <ul style="list-style-type: none"> Death Notification Working Group to table revised Terms of Reference to reflect shift to Community of Practice for members' approval. Update on the work/pilots that ESDC/Service Canada is doing in partnership with the provinces and territories on death notification. Vital Stats to speak to JC in the fall around the next environmental scan they are doing (where are the needs in various jurisdictions in order to expedite and continue to do the work and sharing of tools to facilitate and establish partnerships). 		Open Source WG: <ul style="list-style-type: none"> Report back on the creation of the Open Source Working Group and Scope of Work.
PARTNERSHIPS / TOPICS OF INTEREST 	<ul style="list-style-type: none"> Presentation by Bill Eggers: Transforming government post-COVID-19. How flipping orthodoxies can reinvent government operating models. Presentation by ISED: Information on federal investments in broadband 		Update on the work the Canadian Data Governance Standardization Collaborative that is being facilitated by the Standards Council of Canada , and chaired by the Chief Statistician of Canada, Anil Arora, and Philip Dawson, the lead for public policy at Element AI. (follow up from LE in Feb 2020).		OneGC Platform: Single Window to GC Digital Services - OneGC Platform will provide Canadians with a single online window that will allow them to access government services, all in one place. This presentation will summarize the results from phase one of the initiative and outline plans for phase two, including interdependencies with data, privacy, security and service integration.

Topics identified by Members:

- Roundtable: How are jurisdictions accelerating the migration to online service delivery to minimize direct person-to-person contact? a) How are jurisdictions prioritizing which services go online first? b) What challenges are jurisdictions experiencing? c) How are jurisdictions assessing impact on clients and client outcomes, and putting in place alternative strategies when online is not optimal for some clients? d) Moving things online for the 80-90% helps to move the masses away from front-counter services, but are there other approaches being taken/considered as well?
- Delivery of services to vulnerable populations during COVID-19; How are jurisdictions delivering services to populations without internet? What service measures have been put in place for vulnerable populations including Indigenous peoples.
- How is COVID-19 shaping digital transformation? How will the rapid move to online service be factored into longer term transformation strategies? How are we building in the reflective mode?

- Discussion on the topic on funding the product team for agile delivery to be discussed further at upcoming meeting. (item arising from showcase presentation of Ontario's Guide to Agile delivery)
- Discussion on open source, with specific conversations related to shared repository and shared library at the next teleconference (item arising from showcase presentation of NB's motor vehicle system)
- BC to report on the evolution of the Verifiable Organization Network (VON) at a future Joint Councils meeting (from Sept. 2019 meeting).