




## **JOINT COUNCILS BRING FORWARD AGENDA** (Sept 2022 v1)

|   | <b>September 28, 2022</b>  | <b>November 4, 2022</b>   | <b>December 8, 2022</b>  | <b>January 19, 2023</b>   |
|---|--|---|--|---|
| <b>SECRETARIAT</b>  | <ul style="list-style-type: none"> <li>Action Items</li> <li>Bring Forward Agenda</li> <li>ICCS Board report</li> </ul>                      | <ul style="list-style-type: none"> <li>September meeting evaluation results</li> <li>Action Items</li> <li>Bring Forward Agenda</li> </ul>  | <ul style="list-style-type: none"> <li>Action Items</li> <li>Bring Forward Agenda</li> </ul>   | <ul style="list-style-type: none"> <li>Action Items</li> <li>Bring Forward Agenda</li> <li>February meeting agendas</li> </ul>  |
| <b>DIGITAL IDENTITY</b><br>          | <ul style="list-style-type: none"> <li><b>Digital Identity Program: Accelerating Canada's Digital Journey</b></li> </ul>                     | <b>Digital Identity Program:</b> <ul style="list-style-type: none"> <li>Follow up from Sept. meeting related to action items</li> <li>Prep for DM's meeting and update on Ministers' Jan meeting</li> </ul>   | <b>Digital Identity Program:</b> <ul style="list-style-type: none"> <li>Status report</li> <li>Building blocs that are working towards and collaborating around Digital ID could be the same for other initiatives. (Action item)</li> </ul> | <b>Digital Identity Program:</b> <ul style="list-style-type: none"> <li>Progress report</li> <li>What approaches are jurisdictions using to overcome the legislative barriers and privacy implications regarding digital ID? (Action item)</li> </ul> |
| <b>CLIENT CENTRIC SERVICES</b><br> | <ul style="list-style-type: none"> <li><b>Service to Business WoG: Results and lessons learned on the Proof-of-Concept pilots</b></li> </ul> | <b>Death Notification CoP:</b> <ul style="list-style-type: none"> <li>Death notification &amp; pilots in partnership with PTs on electronic death registration.</li> <li>Update on Vital Stats' environmental scan to analyze electronic data exchanges between PTs, starting with current practices to exchange death data.</li> </ul> | <ul style="list-style-type: none"> <li><b>DDI Analytics Playbook:</b> Presentation of the 2022 refresh of the Analytics Playbook</li> </ul>  | <b>Data Driven Intelligence WG:</b> <ul style="list-style-type: none"> <li>Report back on research work (RFP)</li> </ul>  |

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| <b>RESEARCH &amp; STRATEGIC INTELLIGENCE</b><br> | <ul style="list-style-type: none"> <li>• <b>Open Source Working Group – Learning material on the use of Open Source Software in Government – final deliverable</b></li> </ul>  | <ul style="list-style-type: none"> <li>• <b>Canada Open Government WG: JC to approve revised Terms of Reference</b></li> </ul> |  |  |
| <b>TOPICS OF INTEREST / SHOWCASE</b>  | <ul style="list-style-type: none"> <li>• <b>Restoring Trust in Government: Everything Starts with Users</b></li> <li>• <b>Hybrid Working Models in the Canadian Public Sector</b></li> <li>• <b>FPT Deputy Ministers' Table on Service Delivery Collaboration</b></li> </ul> |  |  |  |

## Topics for upcoming meetings:

- **Digital Identity:**
  - What approaches are jurisdictions using to overcome the legislative barriers and privacy implications regarding digital ID? (*from info sharing and discussion at CIO level. Peter Watkins to discuss with JEDIs and report back*)
  - Learn more about policy framework, benefits realization (efficiency, monetization opportunities), governance model, public-private collaboration model, conducting and promoting public consultations.
  - Building blocs that are working towards and collaborating around Digital ID could be the same for other initiatives.
  - Digital ID Trust ecosystem. Digital mining products.
- **ONTARIO: Digital Adoption Journey – Lessons Learned (after February 2022)** - COVID-19 was the precipitating factor in launching improvements in ServiceOntario's online service offering, including new or streamlined online product renewals, and an end-to-end review of usability of online services. Presentation would focus on successes and lessons learned.
- **Digital Experience / digital technologies:**
  - Business cases and/or case studies that examine the effectiveness of virtual assistants in service delivery, the cost/benefit analysis and ROI.
  - How organizations leverage digital solutions to create better digital tools and services. How FPT can collaborate to provide a more integrated service navigation and support for clients across jurisdictions.
  - Digital Literacy. Building digital capabilities across the public service.
- **Digital Enablement: Canadian Digital Services:** Addressing gaps in digital access and digital literacy.