



JOINT COUNCILS BRING FORWARD AGENDA (Feb 2022 v1)



	February 15, 2022	March 29, 2022	Learning Event April 19, 2022	April 28, 2022
SECRETARIAT	<ul style="list-style-type: none"> Action Items Bring Forward Agenda Updated JC Strategic Plan 	<ul style="list-style-type: none"> Action Items Bring Forward Agenda Feb Meeting Evaluation Results 		<ul style="list-style-type: none"> Action Items Bring Forward Agenda
DIGITAL IDENTITY 	<u>Digital Identity:</u> <ul style="list-style-type: none"> Dashboard showing status of implementations across jurisdictions. Demonstrate solutions being jointly developed by teams from Quebec, Ontario, British Columbia Discuss interest for creating a shared narrative for executives and senior levels. Recommendations for action by Joint Councils in the 2022/23 fiscal year. <i>Preview content for Feb 23 meeting of FPT DMs' Table (meeting date not yet confirmed)</i> 			Digital Identity: Progress report on Digital ID Service to Business Working Group: Results and lessons learned on the Proof-of-Concept pilot.

<p>CLIENT CENTRIC SERVICES</p> 	<p>Data Driven Intelligence WG: Recommendations on future activities to be undertaken by the group as a follow up to the report on “Insights into Public Acceptance of Government Use of Data”. Proposed workplan and deliverables</p>	<p>Death Notification Community of Practice: Progress report on activities related to death notification and work/pilots in partnership with the provinces/territories on electronic death registration and other initiatives. Update on the plan by Vital Stats to undertake and environmental scan to analyze the electronic data exchanges between provinces and territories, starting with current practices to exchange death data.</p>		<p>Digital Enablement:</p> <ul style="list-style-type: none"> Addressing gaps in digital access and digital literacy. - Canadian Digital Services Opportunity to collaborate to provide integrated service navigation across jurisdictions.
<p>RESEARCH & STRATEGIC INTELLIGENCE</p> 	<ul style="list-style-type: none"> COVID-19 Recovery: presentation by Policy Horizons Canada: <i>Foresight on COVID-19: Possible shifts and implications – Policy Horizons Canada</i> – Foresight on COVID-19 recovery: vaccine processes and tools, strategies to support financial management, governance, digital economy, etc. Using foresight in policy making under high uncertainty, identifying policy implications, testing assumptions, visions thinking. 	<p>Open Source WG: Report back on development of learning material for senior executives. Funding proposal for approval.</p>	<p>MANITOBA: (tbc) Data Science Program – Enabling Evidence Based Decision-Making. A centralized data science unit established to support government’s need for complex data analytics and predictive modelling.</p>	
<p>TOPICS OF INTEREST / SHOWCASE</p>		<p>Digital Courts & Justice System Transformation: Ontario to introduce a digital court system that will allow people to access court information from anywhere, and file documents and pay fees online.</p>	<p>ONTARIO: (tbc) Digital Adoption Journey – Lessons Learned (after February 2022) - COVID-19 was the precipitating factor in launching improvements in ServiceOntario’s online service offering, including new or streamlined online product renewals, and an end-to-end review of usability of online services. Presentation would focus on successes and lessons learned.</p>	<p>Presentation on key findings of research on COVID-19, Digitization and Hybrid Workspaces: Implications and Opportunities for the public sector. (Jeffrey Roy, Dalhousie University) Governments face a critical choice: to facilitate a safe revival of physical office settings as the nucleus of government operations and public servant interactions, or to embrace hybrid strategies as the centrepiece of innovative workspace redesign. An ideal hybrid model enables the seamless alignment of both in-person and virtual processes across innovative and flexible</p>

Topics identified for upcoming meetings:

- **Digital Identity:**
 - What approaches are jurisdictions using to overcome the legislative barriers and privacy implications regarding digital ID? (*from info sharing and discussion at CIO level. Peter Watkins to discuss with JEDIs and report back*)
 - Learn more about policy framework, benefits realization (efficiency, monetization opportunities), governance model, public-private collaboration model, conducting and promoting public consultations.
- **Digital Experience / digital technologies:**
 - Business cases and/or case studies that examine the effectiveness of virtual assistants in service delivery, the cost/benefit analysis and ROI.
 - Opportunity to collaborate to provide integrated service navigation across jurisdictions.
 - Addressing gaps in digital access and digital literacy.
 - **Digital Enablement:** How organizations leverage digital solutions to create better digital tools and services. How FPT can collaborate to provide a more integrated service navigation and support for clients across jurisdictions.
- **Talent Management and Development:** How are jurisdictions attracting and retaining top talent? What are the challenges and best practices to recruit and retain in-demand work stream and functions (i.e. cybersecurity, enterprise architecture, AI and product management)? (*PSCIOC agenda*)
- **Enterprise Strategic Planning** – how jurisdictions use enterprise-wide standards to ensure data interoperability, accessibility, and quality. (*PSCIOC agenda*)
- **Privacy and Data Protection: A Human Centric Approach** - Privacy and Data Protection: A Human Centric Approach (the Office of the Privacy Commissioner of Canada oversaw the adoption of a report, that highlighted the theme of the conference – Privacy and data protection as fundamental rights: It examines the relationship of privacy to other fundamental rights.) [Announcement: Global Privacy Assembly promotes human centric approach to privacy protection - Office of the Privacy Commissioner of Canada](#) Discussion may engage the Joint Councils' Privacy Sub-Committee.
- **Data: Data and information policies and standards necessary for cross jurisdictional digital transformation initiatives.** 5 key dimensions of data: 1. quality, availability, and access to data, 2. Standards (data visualizations and analytics) and assurance, 3. capability, leadership, and culture, 4. accountability and productivity, 5. ethics and public trust. [Roundtable: Strategic thinking \(civilserviceworld.com\)](#)

Items of interest:

- **TBS: Information and Privacy Policy Division:** To facilitate the delivery of services, in collaboration with the federal Privacy community, the division has developed an information sharing arrangement template and updated its guidance. This template is designed for federal-to-federal sharing for administrative uses but could be adapted to other scenarios.
- **Digital experience / technology:** How governments can harness the power of digital technology to solve public problems. [Digital Impact and Governance Initiative: About \(newamerica.org\)](#). The Digital Impact and Governance Initiative (DIGI) is a team of technologists and policy experts building next-generation solutions to power the public sector. The partnerships and technologies are delivering unprecedented improvements in government efficiency and accountability for communities worldwide.