

Draft – v8

# **PSSDC MEETING AGENDA**



**THURSDAY, SEPTEMBER 26, 2019**

**8:30 A.M. – 4:00 P.M. CDT**




**Delta Hotels Winnipeg**

**MEETING ROOM: Delta AB**


**BREAKFAST: 7:30 A.M. – 8:25 A.M. CDT – Blaze A**

| # | TIME   | PSSDC<br>PRIORITY/<br>TOPIC  | OBJECTIVE   | ACTION   | LEADS  |
|---|--|--|---|--|--|
|   | 8:30<br>a.m.                                       | <b>Welcome</b>   | Roundtable introduction of PSSDC<br>Members and Observers   |  | <b>PSSDC<br/>Co-Chairs</b>   |
| 1 | <b>8:30-<br/>8:45<br/>a.m.</b><br><br>(15<br>min)  | <b><u>Administrative<br/>Matters</u></b><br><br>  | <b>Objective:</b><br><br>A) Approval of Record of Decision<br>from Feb. 28, 2019 in-person<br>meeting, Ottawa (TAB 1A)<br><br>B) Acceptance of September 26, 2019<br>Meeting Agenda (TAB 1B)<br><br>C) PSSDC Treasurer's Report<br><br>○ PSSDC Financial Report (TAB 1C)<br>○ PSSDC Members' contributions for<br>2020-2021 (TAB 1D)<br>○ Estimate of funding requests from<br>working groups for 2019-2020<br>(TAB 1E)<br><br>D) Review of PSSDC Action Items<br>(TAB 1F)<br><br>E) PSSDC Bring Forward Agenda<br>(TAB 1G) | <i>For approval</i><br><br><i>For approval</i><br><br><i>For review</i><br><br><i>For review</i><br><br><i>For<br/>information</i> | <b>Heather Sheehy</b><br><br><br><br><br><br><br><br><br><br><b>Deb Bergey,</b><br>PSSDC<br>Treasurer        |
| 2 | <b>8:45 –<br/>9:15<br/>a.m.</b><br><br>(30<br>min) | <b><u>Client Centric<br/>Services</u></b><br><br> | <b>Service to Business Working Group<br/>(TAB 2)</b><br><br><b>Objective:</b><br>• Revised Terms of Reference related<br>to changes in governance   | <b>For<br/>discussion /<br/>approval</b>   | <i>Intro: Natasha<br/>Clarke</i><br><br><b><u>S2B Co-Chairs:</u></b><br>Pirth Singh, ISED<br>Carol Prest, BC |



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|   |  |  | <ul style="list-style-type: none"> <li>Review and approval of recommendations on defined future activities</li> </ul>   |  |  |
| 3 | <b>9:15 – 9:45 a.m.</b><br><br>(30 min)  | <b><u>Client Centric Services</u></b><br><br> | <b>ISED (TAB 3)</b><br><br><b>Objective:</b> <ul style="list-style-type: none"> <li>Update on Canada's Business Registries</li> </ul>   | <b>For information / discussion</b>                | <i>Intro: Heather Sheehy</i><br><br><b>ISED (tbc)</b><br><b><u>Corporations Canada:</u></b><br>Ray Edwards<br>Cheryl Ringor  |
| 4 | <b>9:45 – 10:15 a.m.</b><br><br>(30 min)   | <b><u>Client Centric Services</u></b><br><br> | <b>Data Driven Intelligence Working Group (TAB 4)</b><br><br><b>Objective:</b> <ul style="list-style-type: none"> <li>Approval of next steps related to the Analytics Playbook</li> <li>Discussion on DDI workplan</li> </ul>   | <b>For discussion / approval</b>                   | <i>Intro: Natasha Clarke</i><br><br><b><u>DDI Co-Chairs:</u></b><br>Guy Gordon, MB<br>John Houweling, York Region  |
|   | <b>10:15 – 10:30 a.m.</b>  |  | <b>BREAK</b>  |  |  |
| 5 | <b>10:30 – 11:10 a.m.</b><br><br>(40 min)  | <b><u>Emerging Client Needs</u></b><br><br> | <b><u>Services to Indigenous Populations – (TAB 5)</u></b><br><br><b>Objective:</b> <ul style="list-style-type: none"> <li>Panel discussion on challenges and best practices in providing services to Indigenous populations.</li> </ul>  | <b>For discussion / approval</b>                   | <i>Intro: Heather Sheehy</i><br><br><b>Panel:</b><br>Danielle White, ISC<br><br><i>tbc</i>   |
| 6 | <b>11:10 – 11:30 a.m.</b><br><br>(20 min)<br><br><br><b>11:30 – 11:50 a.m.</b><br><br>(20 min) | <b><u>Best Practices Showcase</u></b>  | <b><u>Best Practices Showcase (TAB 6)</u></b><br><br><b>A) CRA Verified.Me app</b><br><br>Information sharing on the findings and outcome of CRA's proof of concept project employing the Verified.Me app. Overview of the three use cases examined in the proof of concept. Update on current work/activities that have emerged as a result of the project and vision for the future.<br><br><b>B) Measuring the Impact of Service Design Changes</b><br><br>IRCC's recent experience using rigorous evaluation methods to test ideas we think will improve service. | <b>Showcase presentations and time for Q&amp;A</b> | <i>Facilitated by Co-Chairs</i><br><br><b><u>Presenters:</u></b><br><br><b>Silvano Tocchi,</b><br><b>Director General, CRA</b><br><br><br><b>Alanna MacDougall,</b><br><b>Director General, IRCC</b> |



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| 7 | 11:50 a.m. – 12:00 p.m.<br><br>(10 min)   | <b><u>Administrative Matters</u></b><br> | <b><u>Other Business:</u></b><br><b>A) Confirmation of Mark Burns, YT, as incoming P/T PSSDC Co-Chair</b><br><b>B) Jurisdictional Information Sharing – (TAB 7A to 7R)</b><br><b>C) PSSDC EVALUATION FORM – (TAB 9)</b><br><b>D) Next PSSDC in-person meeting: February 27, 2020, Toronto, ON</b><br><b>E) PSSDC Teleconferences:</b> <ul style="list-style-type: none"> <li>Friday, November 15<sup>th</sup>, at 1:00 p.m. EST</li> <li>Friday, January 10<sup>th</sup>, at 1:00 p.m. EST</li> </ul>   | <b>For approval</b><br><br><b>Please complete evaluation form</b> | Heather Sheehy  |
|   | 12:00 – 1:00 p.m.   |   | LUNCH – Blaze A   |   |   |
|   | 1:00 p.m. to 4:00 p.m. Joint Session of the PSSDC & PSCIOC and the CIO Strategy Council |   |   |   |   |
| 8 | 1:00 – 1:15 p.m.<br><br>(15 min)  | <b><u>JOINT SESSION</u></b>   | <ul style="list-style-type: none"> <li>Welcome and introductions</li> <li>Overview of Joint Session's goals and expected outcomes (TAB 8)</li> </ul> <b><u>Objectives:</u></b> <ul style="list-style-type: none"> <li>Exchange and transfer of knowledge and expertise between public and private sector CIOs and technology leaders across all sectors of the economy.</li> <li>Create intellectual capital to shape and influence debate and lead to collective actions that advance responsible IoT, data governance, identity management, and security innovation.</li> <li>Augment public and private sector trust and identify collaborative IoT and data sharing standards projects, use cases, pilots, and proofs of concepts enabling public and private sector innovation.</li> </ul> |   | Introduction:<br>Olivia Neal<br><br><b>PSSDC &amp; PSCIOC Co-Chairs / Members</b><br><br><b>Keith Jansa, A/Executive Director, CIO Strategy Council &amp; Members of CIO Strategy Council</b> |
|   | 1:15 – 2:15   | <b><u>Responsible IoT</u></b>   | <b><u>Responsible Internet of Things (IoT)</u></b>  |   | Introduction:<br>Olivia Neal  |



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|  | (60 min)         |  | <p>As the ubiquitous nature of connected sensors and endpoints increases, questions surrounding security, data collection, privacy, use and trust are becoming central to conversations regarding the future of Canada's IoT ecosystem. The explosive growth of IoT is posing significant risks to network infrastructure and to everything attached to it.</p> <p>IoT represents a massive and growing security risk to critical infrastructure as connected devices are coming online across all sectors of the economy, whether in transportation systems, banking, or in healthcare, as prime examples. Closing off these IoT security and privacy risks is critical to avoid a cascade of consequences such as:</p> <ul style="list-style-type: none"> <li>• Impacts on healthcare services and life-saving equipment;</li> <li>• Breakdowns in transportation networks or in accessing goods and services that ensure the well-being of Canadians;</li> <li>• Shutting down cities and causing irreversible damage to public safety; and</li> <li>• Damages to democratic institutions and the effective functioning of government.</li> </ul> <p><b>This session will explore the challenges CIOs and technology leaders face, from the introduction of new technologies (i.e., 5G, distributed ledgers and AI) to gaps in data governance (i.e., data discovery, ownership, residency, ethics and safe use). It will address key considerations in devising new standards, protocols and best practices to protect consumer privacy and to secure data assets without stifling IoT-related innovation.</b></p> | <b>For discussion</b> | <b><u>Panel Speakers:</u></b><br><br>Keith Jansa,<br>Executive Director, CIO Strategy Council (moderator)<br><br>Mike Monteith,<br>CEO, Thoughtwire<br><br>Andy Best,<br>Executive Director, Open City Network<br><br>Shelley Fraser,<br>Director, Marketing, Communications and Community Engagement, Lixar<br><br>Lawrence Eta,<br>CIO, City of Toronto |
|  | 2:15 – 2:30 p.m. |  | <b>BREAK</b>   |                       |   |





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|  | <b>2:30 – 3:45 p.m.</b><br><br>(75 min) | <b><u>Responsible Data Sharing</u></b> | <p>There are compelling reasons for organizations to share data, from improving operational efficiencies and reducing business costs to generating new insights and making better business decisions. Failure to adhere to responsible data protection and sharing practices, however, can lead to serious consequences, from threats to an organization's reputation and brand to its viability – a single GDPR fine can wipe out a business.</p> <p>Growing privacy breaches from inadvertent data misuse and unauthorized access is becoming an increasingly pervasive issue for governments and businesses alike. Even the most well-established organizations have fallen victim to data insecurity in recent years. While some consumers show their anger and frustration through opt-out measures, this is in no way a long-term solution.</p> <p>CIOs and technology leaders have a critical role to play in providing much-needed leadership and action in addressing the erosion of public trust.</p> <p><b>This session will focus on the growing demands in re-examining data protection and exchange protocols to account for data-in-motion, at-rest and in-use within and between organizations, systems and verticals. It will address several adjacent and sometimes overlapping domains, namely security, as well as identity, privacy, confidentiality, integrity, stewardship, residency, and regulatory compliance where CIOs are more than ever having to move away from simply managing technology to managing business outcomes.</b></p> | <b>For discussion</b> | <b>Introduction: Heather Sheehy</b><br><br><b><u>Panel Speakers:</u></b><br><br>Keith Jansa,<br>Executive Director, CIO Strategy Council (moderator)<br><br>Nandini Jolly,<br>CEO, CryptoMill<br><br>Mark Alexiuk,<br>Founder & CTO, Sightline Innovation |
|  | <b>3:45 – 4:00 p.m.</b>                 | <b><u>Wrap up &amp; Next Steps</u></b> | <b>Wrap Up and Next Steps</b><br><br><b><u>Proposed Outcome of Session:</u></b>  |                       | <b>Joint Councils Co-Chairs</b>   |



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|   | (15 min) |   | <p>Support in taking reasonable and timely steps to devise a mutually beneficial workplan between the Public Sector Chief Information Officer Council and CIO Strategy Council to further elevate the level of discussion, partnership, thought leadership and collective action in advancing responsible IoT and data sharing, particularly as it concerns:</p> <ul style="list-style-type: none"><li>• The development of standards and public policy for data ownership, interoperability, safe use, trustworthiness, cybersecurity, sovereignty and residency, identity management, etc.; and</li><li>• The identification and realization of use cases, pilots, proof of concepts and full-scale implementations of responsible IoT and data sharing cross-sector (e.g., public-private) and industry verticals (e.g., smart cities, critical infrastructure).</li></ul> | <b>Roundtable discussion</b> | <b>CIO Strategy Council</b> |
| <p><b><u>About the CIO Strategy Council:</u></b> (the CIO Strategy Council presented at the JC meeting in February)</p> <p>The CIO Strategy Council brings the country's foremost and forward-thinking public and private CIOs together to share best practices and champion initiatives that will transform the country's ICT ecosystem and elevate Canada's position as a global leader in the digital economy. We are innovators in our companies and organizations, embracing digital, championing change, and driving the adoption of Canadian technologies.</p> |          |   |   |                              |                             |
| <b>4:00 p.m.</b>  |          | <b>Adjournment of Joint Session</b>   |   |                              |                             |
| <b>5:50 p.m.</b>  |          | <b>Participants to meet in the lobby of Delta Hotels Winnipeg to depart for the Optional dinner</b> |   |                              |                             |
| <p style="text-align: center;"><b>OPTIONAL DINNER</b><br/><b><u>Saperavi Restaurant</u></b><br/>(709 Corydon Avenue, Winnipeg)<br/><b>6:00 p.m.</b></p> <p>A dinner reservation has been made at the <a href="#">Saperavi Restaurant</a> for 6:00 p.m. Should you wish to participate, please contact the ICCS at <a href="mailto:stefania.silisteanu@iccs-isac.org">stefania.silisteanu@iccs-isac.org</a> so that you can be added to the reservation list. (Dinner costs to be paid by each attendee.)</p>  |          |   |   |                              |                             |