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PSSDC MEETING AGENDA

THURSDAY, SEPTEMBER 26, 2019

8:30 A.M. – 4:00 P.M. CDT

Delta Hotels Winnipeg

MEETING ROOM: Delta AB

BREAKFAST: 7:30 A.M. – 8:25 A.M. CDT – Blaze A

#	TIME	PSSDC PRIORITY/ TOPIC	OBJECTIVE	ACTION	LEADS
	8:30 a.m.	**Welcome**	**Roundtable introduction of PSSDC Members and Observers**		**PSSDC Co-Chairs**
1	8:30-8:45 a.m. (15 min)	<u>**Administrative Matters**</u>	**Objective:** A) **Approval of Record of Decision from Feb. 28, 2019 in-person meeting, Ottawa (TAB 1A)** B) **Acceptance of September 26, 2019 Meeting Agenda (TAB 1B)** C) **PSSDC Treasurer's Report** o PSSDC Financial Report **(TAB 1C)** o PSSDC Members' contributions for 2020-2021 **(TAB 1D)** o Estimate of funding requests from working groups for 2019-2020 **(TAB 1E)** D) **Review of PSSDC Action Items (TAB 1F)** E) **PSSDC Bring Forward Agenda (TAB 1G)**	*For approval* *For approval* *For review* *For review* *For information*	**Heather Sheehy** **Deb Bergey**, PSSDC Treasurer
2	8:45 – 9:25 a.m. (40 min)	<u>**Client Centric Services**</u>	**Service to Business Working Group (TAB 2)** **Objective:** • Update on Canada's Business Registries • Revised Terms of Reference related to changes in governance	**For discussion / approval**	*Intro: Natasha Clarke* **S2B Co-Chairs:** Pirth Singh, ISED Carol Prest, BC

			• Review and approval of recommendations on defined future activities • Presentation on GoC API Store and Canada Business Mobile App		
3	9:25 – 9:55 a.m. (30 min)	**Client Centric Services**	**Data Driven Intelligence Working Group (TAB 3)** **Objective:** • Approval of next steps related to the Analytics Playbook • Discussion on DDI workplan	**For discussion / approval**	*Intro: Heather Sheehy* **DDI Co-Chairs:** Guy Gordon, MB John Houweling, York Region
	9:55 – 10:10 a.m.		**BREAK**		
4	10:10 – 10:50 a.m. (40 min)	**Emerging Client Needs**	**Services to Indigenous Populations – (TAB 4)** **Objective:** • Panel discussion on challenges and best practices in providing services to Indigenous populations.	**For discussion / approval**	*Intro: Heather Sheehy* **Panel:** Danielle White, ISC *tbc*
5	(60 min) 10:50 – 11:10 a.m. 11:10 – 11:30 a.m. 11:30 – 11:50 a.m.	**Best Practices Showcase**	**Best Practices Showcase** **A) CRA Verified.Me app** Information sharing on the findings and outcome of CRA's proof of concept project employing the Verified.Me app. Overview of the three use cases examined in the proof of concept. Update on current work/activities that have emerged as a result of the project and vision for the future. **B) Measuring the Impact of Service Design Changes** IRCC's recent experience using rigorous evaluation methods to test ideas we think will improve service. **C) Ontario Guide to Agile Delivery** Presentation of the Guide to Agile Delivery developed by Ontario Digital Services.	**Showcase presentations and time for Q&A**	*Facilitated by Co-Chairs* **Presenters:** **Silvano Tocchi, Director General, CRA** **Alanna MacDougall, Director General, IRCC** **Darren Chartier, Team Lead, Product, Ontario**

					Digital Services – *via WebEx*
6	**11:50 a.m. – 12:00 p.m.** *(10 min)*	<u>**Administrative Matters**</u>	**Other Business:** A) **Confirmation of Mark Burns, YT, as incoming P/T PSSDC Co-Chair** B) **Jurisdictional Information Sharing – (TAB 6A to 6R)** C) **PSSDC EVALUATION FORM – (TAB 7)** D) **Next PSSDC in-person meeting:** February 27, 2020, Toronto, ON E) **PSSDC Teleconferences:** • *Friday, November 15th, at 1:00 p.m. EST* • *Friday, January 10th, at 1:00 p.m. EST*	*For approval* ***Please complete evaluation form***	**Heather Sheehy**
	12:00 – 1:00 p.m.		**LUNCH – Blaze A**		
	1:00 p.m. to 4:00 p.m. Joint Session of the PSSDC & PSCIOC and the CIO Strategy Council				
7	**1:00 – 1:15 p.m.** (15 min)	<u>**JOINT SESSION**</u>	• **Welcome and introductions** • **Overview of Joint Session's goals and expected outcomes** **Objectives:** • Exchange and transfer of knowledge and expertise between public and private sector CIOs and technology leaders across all sectors of the economy. • Create intellectual capital to shape and influence debate and lead to collective actions that advance responsible IoT, data governance, identity management, and security innovation. • Augment public and private sector trust and identify collaborative IoT and data sharing standards projects, use cases, pilots, and proofs of concepts enabling public and private sector innovation.		**Introduction: Olivia Neal** **PSSDC & PSCIOC Co-Chairs / Members** **Keith Jansa, A/Executive Director, CIO Strategy Council & Members of CIO Strategy Council**

1:15 – 2:15 (60 min)	Responsible IoT	Responsible Internet of Things (IoT)	For discussion	Introduction: Olivia Neal
		As the ubiquitous nature of connected sensors and endpoints increases, questions surrounding security, data collection, privacy, use and trust are becoming central to conversations regarding the future of Canada's IoT ecosystem. The explosive growth of IoT is posing significant risks to network infrastructure and to everything attached to it. IoT represents a massive and growing security risk to critical infrastructure as connected devices are coming online across all sectors of the economy, whether in transportation systems, banking, or in healthcare, as prime examples. Closing off these IoT security and privacy risks is critical to avoid a cascade of consequences such as: • Impacts on healthcare services and life-saving equipment; • Breakdowns in transportation networks or in accessing goods and services that ensure the well-being of Canadians; • Shutting down cities and causing irreversible damage to public safety; and • Damages to democratic institutions and the effective functioning of government. **This session will explore the challenges CIOs and technology leaders face, from the introduction of new technologies (i.e., 5G, distributed ledgers and AI) to gaps in data governance (i.e., data discovery, ownership, residency, ethics and safe use). It will address key considerations in devising new standards, protocols and best practices to protect consumer privacy and to secure data assets without stifling IoT-related innovation.**		**Panel Speakers:** Keith Jansa, Executive Director, CIO Strategy Council (moderator) Mike Monteith, CEO, Thoughtwire Andy Best, Executive Director, Open City Network Shelley Fraser, Director, Marketing, Communications and Community Engagement, Lixar Lawrence Eta, CIO, City of Toronto

	2:15 – 2:30 p.m.		**BREAK**		
	2:30 – 3:45 p.m. **(75 min)**	**Responsible Data Sharing**	There are compelling reasons for organizations to share data, from improving operational efficiencies and reducing business costs to generating new insights and making better business decisions. Failure to adhere to responsible data protection and sharing practices, however, can lead to serious consequences, from threats to an organization's reputation and brand to its viability – a single GDPR fine can wipe out a business.	**For discussion**	**Introduction: Heather Sheehy** **Panel Speakers:** Keith Jansa, Executive Director, CIO Strategy Council (moderator) Nandini Jolly, CEO, CryptoMill Mark Alexiuk, Founder & CTO, Sightline Innovation

Growing privacy breaches from inadvertent data misuse and unauthorized access is becoming an increasingly pervasive issue for governments and businesses alike. Even the most well-established organizations have fallen victim to data insecurity in recent years. While some consumers show their anger and frustration through opt-out measures, this is in no way a long-term solution.

CIOs and technology leaders have a critical role to play in providing much-needed leadership and action in addressing the erosion of public trust.

This session will focus on the growing demands in re-examining data protection and exchange protocols to account for data-in-motion, at-rest and in-use within and between organizations, systems and verticals. It will address several adjacent and sometimes overlapping domains, namely security, as well as identity, privacy, confidentiality, integrity, stewardship, residency, and regulatory compliance where CIOs are more than ever having to move away from simply managing technology to managing business outcomes.

	3:45 – 4:00 p.m. (15 min)	**Wrap up & Next Steps**	**Wrap Up and Next Steps** **Proposed Outcome of Session:** Support in taking reasonable and timely steps to devise a mutually beneficial workplan between the Public Sector Chief Information Officer Council and CIO Strategy Council to further elevate the level of discussion, partnership, thought leadership and collective action in advancing responsible IoT and data sharing, particularly as it concerns: • The development of standards and public policy for data ownership, interoperability, safe use, trustworthiness, cybersecurity, sovereignty and residency, identity management, etc.; and • The identification and realization of use cases, pilots, proof of concepts and full-scale implementations of responsible IoT and data sharing cross-sector (e.g., public-private) and industry verticals (e.g., smart cities, critical infrastructure).	**Roundtable discussion**	**Joint Councils Co-Chairs** **CIO Strategy Council**
	About the CIO Strategy Council: (the CIO Strategy Council presented at the JC meeting in February) The CIO Strategy Council brings the country's foremost and forward-thinking public and private CIOs together to share best practices and champion initiatives that will transform the country's ICT ecosystem and elevate Canada's position as a global leader in the digital economy. We are innovators in our companies and organizations, embracing digital, championing change, and driving the adoption of Canadian technologies.				
4:00 p.m.	**Adjournment of Joint Session**				
5:50 p.m.	**Participants to meet in the lobby of Delta Hotels Winnipeg to depart for the Optional dinner**				

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OPTIONAL DINNER
Saperavi Restaurant
(709 Corydon Avenue, Winnipeg)
6:00 p.m.

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A dinner reservation has been made at the **Saperavi Restaurant** for 6:00 p.m. Should you wish to participate, please contact the ICCS at stefania.silisteanu@iccs-isac.org so that you can be added to the reservation list. (Dinner costs to be paid by each attendee.)