

#	TIME	PSCIOC PRIORITY/ TOPIC	OBJECTIVE	ACTION	LEADS
	11:40 a.m. – 12:00 p.m.	<ul style="list-style-type: none"> • Set-up: Members/Observers to connect to MS Teams Meeting • Participants: opt for wired internet connection, if possible and proper headset/microphone. (Refer to recommendations for the use of MS Teams, attached) • For simultaneous interpretation: details provided 			
	12:00 p.m.	Welcome	Rollcall of PSSDC Members and Observers in attendance	PSSDC Co-Chairs: Catherine Bennett, ESDC Mark Burns, YT	
1	12:05 – 12:15 a.m. (10 min)	Administrative Matters	<p><u>Objective:</u></p> <p>A) Approval of Record of Decision from February 26, 2020 in-person meeting, Toronto (TAB 1A)</p> <p>B) Acceptance of September 24, 2020 Meeting Agenda (TAB 1B)</p> <p>C) PSSDC Action Items (TAB 1C)</p> <p>D) PSSDC Bring Forward Agenda (TAB 1D)</p> <p>E) PSSDC Treasurer’s Report</p> <ul style="list-style-type: none"> • PSSDC Financial Report – (TAB 1E) • PSSDC Members’ contributions for 2021/2022 – (TAB 1F) 	<p><i>For approval</i></p> <p><i>For approval</i></p> <p><i>For review</i></p> <p><i>For review</i></p>	<p>Catherine Bennett</p> <p>Deb Bergey, PSSDC Treasurer</p>
2	12:15 – 1:15 p.m. (60 min)	Emerging Client Needs	<p>PANEL:</p> <p>Indigenous Service Delivery in the Urban Context – (TAB 2)</p> <p>Objective:</p>	For information / discussion	<p><i>Intro: Mark Burns</i></p> <p>Moderators: Danielle White, DG, ISC</p>

			<ul style="list-style-type: none"> Panel discussion related to Indigenous service delivery in the urban context. Discussion to focus on: <ul style="list-style-type: none"> Notable challenge/gap in the collective COVID response Urban/off reserve context is a shared responsibility/space across jurisdictions Sharing of best practices, lessons learned and challenges/barriers for practitioners in this field Discussion on how to most effectively reach this targeted service population which has some distinct and significant needs. 		<p>David Peckham, DG, Urban Programming, ISC</p> <p><u>PANEL:</u> Urban National Indigenous Coalitions Co-Chairs: Marc Maracle Charlene Lafreniere</p> <p>National Association of Friendship Centres: Jocelyn Formsma, Executive Director</p>
	1:15 – 1:20 p.m.		Stretch Break		
3	1:20 – 2:05 p.m. (45 min)	PSSDC Strategic Direction	PSSDC Strategic Direction – (TAB 3A) <ul style="list-style-type: none"> Joint Councils Org Chart – (TAB 3B) <p><u>Objective:</u></p> <ul style="list-style-type: none"> Follow up discussion on a refreshed mandate / value proposition for the PSSDC from both the PSSDC meeting of September 3rd and the Joint Councils meeting of September 22nd Discussion on next steps for PSSDC on forward agenda and workplan 	<i>For discussion / feedback</i>	<p><i>Discussion led by PSSDC Co-Chairs</i></p>
	2:05 – 2:10 p.m.		Stretch Break		
4	2:10 – 2:55 p.m. (45 min with Q&A)	SPECIAL GUEST	Digital Government Transformation – (TAB 4) <p><u>Objective:</u></p> <p>Presentation: Designing better government that delivers on citizens' needs/expectations.</p> <p><i>PSCIOC members may attend this presentation.</i></p>		<p><i>Intro: Catherine Bennett</i></p> <p>Pia Andrews, Special Advisor, Digital & Client Data Workstream Lead, ESDC</p>

5	2:55 – 3:00 p.m. (5 min)	Other Business	<p><u>Objective:</u></p> <p>A) PSSDC Information Sharing (TAB 5A to 5S)</p> <ul style="list-style-type: none"> PSSDC Information Sharing Analysis – (TAB 5T) <p>B) Update Reports from PSSDC Groups:</p> <ul style="list-style-type: none"> Contact Centre CoP – (TAB 6) <p>C) Next PSSDC in-person meeting: February 25, 2021, Ottawa, ON</p> <p>D) PSSDC EVALUATION FORM – (TAB 7)</p> <p>E) PSSDC MS Teams Meetings:</p> <ul style="list-style-type: none"> Wednesday, November 4th, 2020, at 2:00 p.m. EST Friday, December 4th, 2020, at 2:00 p.m. EST Thursday, January 21st, 2021, at 2:00 p.m. EST 	<p><i>For information</i></p> <p><i>To complete online</i></p>	Intro: Mark Burns
	3:00 p.m.		Adjournment of PSSDC Meeting		