



			<p>Panel discussion to explore key issues related to Indigenous service delivery in the urban context. Discussion to focus on:</p> <ul style="list-style-type: none"> <li>• Sharing of best practices, lessons learned and challenges/barriers for practitioners in this field</li> <li>• Challenges and gaps in relation to the collective FPT/municipal COVID-19 response</li> <li>• How jurisdictions can reach this targeted service population most effectively, given their distinct needs and circumstances.</li> </ul>		<p>David Peckham,          DG, Social Policy and Programs, ISC</p> <p><b>PANEL:</b>  <b>Urban Aboriginal Coalitions:</b>          Marc Maracle and Charlene Lafrenier,          Co-Chairs</p> <p><b>National Association of Friendship Centres:</b>          Jocelyne Forsma,          Executive Director</p>
	1:15 – 1:20 p.m.		Stretch Break		
3	1:20 – 2:05 p.m.  (45 min)	<b>PSSDC Strategic Direction</b>	<p><b>Objective:</b></p> <ul style="list-style-type: none"> <li>• Follow up discussion on a refreshed mandate / value proposition for the PSSDC from both the PSSDC meeting of September 3<sup>rd</sup> and the Joint Councils meeting of September 22<sup>nd</sup></li> <li>• Discussion on next steps for PSSDC on forward agenda and workplan</li> </ul>	<i>For discussion / feedback</i>	<i>Discussion led by PSSDC Co-Chairs</i>
	2:05 – 2:10 p.m.		Stretch Break		
4	2:10 – 2:55 p.m.  (45 min with Q&A)	<b>SPECIAL GUEST</b>	<p><b>Digital Government Transformation</b></p> <p><b>Objective:</b></p> <p><b>Presentation:</b>  <b>Designing better government that delivers on citizens' needs/expectations.</b></p> <p><i>PSCIOC members may attend this presentation.</i></p>		<p><i>Intro: Catherine Bennett</i></p> <p><b>Pia Andrews,</b>  <b>Special Advisor,</b>  <b>Digital &amp; Client Data</b>  <b>Workstream Lead, ESDC</b></p>
5	2:55 – 3:00 p.m.  (5 min)	<b>Other Business</b>	<p><b>Objective:</b></p> <p><b>A) Update Reports from PSSDC Groups:</b></p> <ul style="list-style-type: none"> <li>• Service to Business WG</li> <li>• Contact Centre CoP</li> </ul> <p><b>B) Next PSSDC in-person meeting:</b>  <b>February 25, 2021, Ottawa, ON</b></p>	<i>For information</i>	<i>Intro: Mark Burns</i>

			<b>C) PSSDC EVALUATION FORM</b>  <b>D) PSSDC MS Teams Meetings:</b> <ul style="list-style-type: none"> <li>• <i>Wednesday, November 4<sup>th</sup>, 2020, at 2:00 p.m. EST</i></li> <li>• <i>Friday, December 4<sup>th</sup>, 2020, at 2:00 p.m. EST</i></li> <li>• <i>Thursday, January 21<sup>st</sup>, 2021, at 2:00 p.m. EST</i></li> </ul>	<i>To complete online</i>	
	3:00 p.m.		<b>Adjournment of PSSDC Meeting</b>		