



DRAFT – V.2

PSSDC MEETING AGENDA

THURSDAY, OCTOBER 5TH, 2017

9:00 A.M. – 4:00 P.M. ADT

DELTA PRINCE EDWARD HOTEL

18 Queen Street, Charlottetown, PEI

MEETING ROOM: GRAY BALLROOM

BREAKFAST: 8:00 A.M. – 8:55 A.M. – STEEVES MCGEE

#	TIME	PSSDC PRIORITY / TOPIC	OBJECTIVE	ACTION	LEADS
1	9:00 – 9:15 a.m. (15 min)	Administrative Matters	Welcome <u>Administrative Matters:</u> A) Approval of Record of Decision from February 23rd, 2017 in-person meeting, Ottawa, ON (TAB 1A) B) Acceptance of October 5th, 2017 Meeting Agenda (TAB 1B) C) PSSDC Financial Status Report (TAB 1C)	<ul style="list-style-type: none"> • <i>For approval</i> • <i>For approval</i> • <i>For information</i> 	<u>PSSDC Co-Chairs:</u> Natasha Clarke, NS Catherine Adam, ESDC/Service Canada Linda Maljan, PSSDC Treasurer
2	9:15 – 9:45 a.m. (30 min)	<u>Client Centric Services</u>	Service Network Collaboration Working Group (TAB 2) <u>Objectives:</u>	<ul style="list-style-type: none"> • For discussion / 	<u>SNC Working Group Co-Chairs</u> Rob Horwood, NB



			<p>A) Discuss results of the pre-test of the Partnership Questionnaire with New Brunswick and Ontario and progress on the national launch and draft Partnerships Guide.</p> <p>B) Discuss and seek endorsement of next steps in the development and implementation of the Points of Service Geomapping Tool.</p>	feedback	Annette Vermaeten, ESDC/SC Steve Burnett, ON
3	<p>9:45 – 12:00 p.m.</p> <p>(120 min)</p> <p>(Break 15 min)</p>	<u>Client Centric Services</u>	<p>WORKSHOP: Service Network Collaboration (TAB 3)</p> <p>“The Art of Possible” and Future Partnership Opportunities</p> <p>Objective: To better understand “the art of possible” and begin developing a framework that could be used to guide and inform future partnerships. It is critical to think expansively about current and future possibilities along a continuum of collaboration ranging from shared offices, one-counter services, bundled services and integrated digital services to help us better serve citizens in the future.</p>	<ul style="list-style-type: none"> For information / discussion 	<p>Intro: Rob Horwood, NB Annette Vermaeten, ESDC/SC</p> <p>Presenters: ESDC Innovation Lab</p>
	12:00 – 1:00 p.m.		LUNCH – Steeves McGee		
4	<p>1:00 – 2:15 p.m.</p> <p>(75 min)</p>	Data Analytics	<p>PANEL PRESENTATION: Data Driven Intelligence (TAB 4)</p> <p>Objectives:</p> <p>A) Demonstrate the value of FPTM collaboration on data analytics to improve service delivery, enhance capacity, and create value for citizens.</p> <p>B) Identify jurisdictions that want to collaborate on data analytics projects.</p> <p>This session showcases three interjurisdictional data projects to</p>	<ul style="list-style-type: none"> For information / discussion 	<p>Presenters:</p> <p>TBC – Government expert(s)</p>



			highlight the value of interjurisdictional collaboration on data analytics utilizing open data, cloud based synthetic data, and a case study to prevent long-term unemployment. This builds on work being done by FPT partners and the DDI Task Team. PSSDC members will be invited to support interjurisdictional collaboration on data analytics and to identify problems on which to base future projects.		
	2:15 – 2:30 p.m.		BREAK		
5.	2:30 – 3:00 p.m.	<u>Client Centric Services</u>	Service to Business Community of Practice (TAB 5) Objective: Discuss jurisdictions willing to endorse the Call to Action and move into the project development phase.	<ul style="list-style-type: none"> <i>For discussion / next steps</i> 	<u>S2B CoP Co-Chairs:</u> Steve Burnett, ON Chris Laverdure, ISED
6	3:00 – 3:45 p.m. (45 min)	<u>Jurisdictional Information Sharing</u>	<u>TO BE CONFIRMED (TAB 6)</u> Objective: Opportunity for members to address a particular topic of interest i.e. Café style (TBC)		
7	3:45 – 4:00 p.m. (15 min)	<u>Administrative Matters</u>	<u>Other Business:</u> A) Jurisdictional Information Sharing (TABS 7A to 7T) B) PSSDC Action Items from previous meetings (TAB 8) C) PSSDC EVALUATION FORM – (TAB 9) D) Next in-person meeting of the PSSDC: February 22 nd , 2018, Toronto, ON	<ul style="list-style-type: none"> <i>For information</i> <i>Please complete evaluation form</i> 	Co-Chairs
	4:00 p.m.		Adjournment of PSSDC Meeting		



5:50 p.m.

**Delegates to meet in the lobby of the Delta Prince Edward Hotel
 (short walk to venue)**

October 5th, 2017

OPTIONAL DINNER

6:30 – 9:00 p.m. ADT

Lobster on the Wharf Restaurant

Casual Attire

A dinner reservation has been made at the **Lobster on the Wharf Restaurant** (2 Prince Street) for 6:30 p.m. ADT. Should you wish to participate, please contact Stefania Silisteanu at stefania.silisteanu@iccs-isac.org so that you can be added to the reservation list. (Dinner costs are to be paid by each attendee.)