



DRAFT – V.7

PSSDC MEETING AGENDA

THURSDAY, OCTOBER 5TH, 2017

9:00 A.M. – 4:00 P.M. ADT

DELTA PRINCE EDWARD HOTEL

MEETING ROOM: GRAY BALLROOM

BREAKFAST: 8:00 A.M. – 8:55 A.M. – STEEVES MCGEE

#	TIME	PSSDC PRIORITY / TOPIC	OBJECTIVE	ACTION	LEADS
1	9:00 – 9:15 a.m. (15 min)	Administrative Matters	<p>Welcome by PSSDC Co-Chairs</p> <p><u>Administrative Matters:</u></p> <p>A) Approval of Record of Decision from February 23rd, 2017 in-person meeting, Ottawa, ON (TAB 1A)</p> <p>B) Acceptance of October 5th, 2017 Meeting Agenda (TAB 1B)</p> <p>C) PSSDC Financial Status Report (TAB 1C)</p>	<ul style="list-style-type: none"> <i>For approval</i> <i>For approval</i> <i>For information</i> 	<p><u>PSSDC Co-Chairs:</u> Natasha Clarke, NS ESDC/Service Canada</p> <p>Natasha Clarke, NS</p> <p>Linda Maljan, PSSDC Treasurer</p>
2	9:15 – 9:45 a.m. (30 min)	<u>Client Centric Services</u>	<p>Service Network Collaboration Working Group (TAB 2)</p> <p><u>Objectives:</u></p> <p>A) Discuss innovative partnership models underway and set</p>	<ul style="list-style-type: none"> For discussion / feedback 	<p><i>Intro: Natasha Clarke</i></p> <p><u>SNC Working Group Co-Chairs</u> Rob Horwood, NB</p>



			<p>the stage for the Service Integration workshop.</p> <p>B) Seek endorsement of SNC Working Group next steps to advance the work including:</p> <ul style="list-style-type: none"> • Refresh Geo-Mapping tool and lay groundwork for RFP • Support to launch of the Questionnaire • Agree on Partnership Guide development approach 		Annette Vermaeten, ESDC/SC
3	9:45 – 12:00 p.m. (120 min) (Break 15 min)	<u>Client Centric Services</u>	<p>Service Network Collaboration WORKSHOP (TAB 3)</p> <p>“Service Integration Workshop”</p> <p>Objective: Identify future service partnership models and areas of collaboration to focus PSSDC service integration efforts.</p>	<ul style="list-style-type: none"> • For information / discussion 	<p><i>Intro: ESDC/Service Canada</i></p> <p>Presenters: Rob Horwood, NB Annette Vermaeten, ESDC/SC</p> <p>Facilitators: Urvashi Dhawan-Biswal, ESDC Innovation Lab</p>
	12:00 – 1:00 p.m.		LUNCH – Steeves McGee		
4	1:00 – 1:30 p.m. (30 min)	<u>Service to Business Community of Practice</u>	<p>Service to Business Community of Practice (TAB 5)</p> <p>Objectives:</p> <p>Discuss jurisdictions willing to endorse the Call to Action and move into the project development phase as per the FPT DMs’ Table ask in May.</p>	<ul style="list-style-type: none"> • For discussion 	<p><i>Intro: Natasha Clarke</i></p> <p>S2B CoP Co-Chairs: Chris Laverdure, ISED Anne Matthews, ON</p>
5	1:30 – 3:15 p.m. (90 min)	<u>Data Driven Intelligence (DDI)</u>	<p>Data Driven Intelligence Panel Presentation and Discussion - (TAB 4)</p> <p>Objectives:</p>	<ul style="list-style-type: none"> • For information / discussion 	<p><i>Intro: ESDC/Service Canada</i></p> <p>Presenters:</p>



	+ Break 15 min)		<p>A) Demonstrate the value of FPTM collaboration on data analytics to improve service delivery, enhance capacity, and create value for citizens.</p> <p>B) Identify jurisdictions that want to collaborate on data analytics projects.</p> <p>This session showcases four interjurisdictional data projects to highlight the value of interjurisdictional collaboration on data analytics utilizing open data, cloud based synthetic data, and a case study to prevent long-term unemployment. This builds on work being done by FPT partners and the DDI task team. PSSDC members' will be invited to support interjurisdictional collaboration on data analytics and to identify problems on which to base future projects.</p>		<p>(to be confirmed) BC CRA ISED Open Data WG</p>
6.	3:15 – 3:55 p.m. (40 min)	<u>Client Centric Services</u>	<p>Implementing the Channel Shifting Behavioural Insights Playbook (TAB 6)</p> <p><u>Objectives:</u></p> <p>Discuss how ESDC's Innovation Lab can assist interested jurisdictions in implementing the Channel Shifting Playbook.</p>		<p><i>Intro: Natasha Clarke</i></p> <p><u>Presenter:</u> Urvashi Dhawan-Biswal, ESDC Innovation Lab</p>
7.	3:55– 4:00 p.m. (5 min)	<u>Administrative Matters</u>	<p><u>Other Business:</u></p> <p>A) PSSDC Action Items from previous meetings (TAB 7)</p> <p>B) Jurisdictional Information Sharing (TABS 8A to 8S)</p> <p>C) PSSDC EVALUATION FORM – (TAB 9)</p> <p>D) Next in-person meeting of the PSSDC:</p>	<ul style="list-style-type: none"> <i>For information</i> <i>Please complete evaluation form</i> 	<p><i>Intro: Natasha Clarke</i></p> <p>Maria Luisa Willan, Manager, National Councils, ICCS</p>



			February 22 nd , 2018, Toronto, ON		
	4:00 p.m.		Adjournment of PSSDC Meeting		
	6:15 p.m.		Delegates to meet in the lobby of the Delta Prince Edward Hotel (short walk to venue)		

October 5th, 2017

OPTIONAL DINNER

6:30 – 9:00 p.m. ADT

Lobster on the Wharf Restaurant

Casual Attire

A dinner reservation has been made at the **Lobster on the Wharf Restaurant** (2 Prince Street) for 6:30 p.m. ADT. Should you wish to participate, please contact Stefania Silisteanu at stefania.silisteanu@iccs-isac.org so that you can be added to the reservation list. (Dinner costs are to be paid by each attendee.)