



Draft - v.5

**TUESDAY, FEBRUARY 26, 2019**

**Crowne Plaza Gatineau-Ottawa Hotel**

**ICCS BOARD MEETING**

**8:30 a.m. – 12:00 p.m. EST**

*Salon Les Chaudières II*

**WELCOME LUNCH**

**Terrasse des Nations**

**12:00 p.m. – 12:50 p.m. EST**

***(12:50 P.M. PARTICIPANTS TO GATHER IN HOTEL LOBBY TO BOARD BUS  
FOR LEARNING EVENT PROGRAM)***

*Dress code: comfortable attire and footwear*

**LEARNING EVENT PROGRAM**

**1:00 p.m. – 5:30 p.m. EST**

<b>12:55 p.m.</b>	Delegates to gather in the lobby of the Crowne Plaza Hotel to board bus.
<b>1:00 p.m.</b>	Depart Hotel for Canada Border Services Agency (79 Bentley Ave.):
<b>1:25 p.m.</b>	Arrival at CBSA – proceed to meeting room
<b>1:30 – 3:00 p.m.</b>  <i>(90 min)</i>	<b>Session A: Canada Border Services Agency – Citizen Service Modernization</b> <ul style="list-style-type: none"> <li>• <b>Welcome remarks by Marc Brouillard, Chief Technology Officer, TBS</b></li> </ul> <b>Session:</b> <ul style="list-style-type: none"> <li>• Introduction to CBSA Assessment and Revenue Management multi-year business transformation initiative.</li> </ul>



	<ul style="list-style-type: none"> <li>• Three "kiosks" set up to show various aspects: technology/business transformation, client centricity/engagement and innovation.</li> <li>• Guests will be provided a demo of the chain of trust pilot (traveller mode) in the lab facility.</li> </ul>
<b>3:00 p.m.</b>	Members to board bus for BayView Yards (7 Bayview Rd.)
<b>3:05 p.m.</b>	Depart for BayView Yards ( <i>Refreshments on bus</i> )
<b>3:25 p.m.</b>	Arrival at BayView Yards – proceed to meeting room
<b>3:30 to 5:00 p.m.</b>  <i>(90 min)</i>	<b>Session B: BayView Yards Gov-Tech Citizen Accelerator</b> <ul style="list-style-type: none"> <li>• <b>Welcome remarks by Marc Brouillard, Chief Technology Officer, TBS</b></li> </ul> <b>Session:</b> <ul style="list-style-type: none"> <li>• Gov-tech overview. Descriptive handouts will be provided.</li> <li>• Recent Public/Private initiative: Ottawa <a href="#">Ottawa L5</a> The first integrated connected and autonomous vehicle test environment of its kind in North America.</li> <li>• Tour of Bayview Yards. There will be an actual visit of the accelerator and there will be opportunities to engage with a few <a href="#">IO Accelerator companies</a>.</li> <li>• Visit of the maker's space and digital media lab, training facilities and partner/ corporate support area.</li> </ul>
<b>5:05 p.m.</b>	<i>Participants to board bus.</i>
<b>5:30 p.m.</b> <i>(approx.)</i>	Arrival at Crowne Plaza Hotel.

## WELCOME RECEPTION

**6:30 – 8:30 p.m.**

**THE ROYAL CANADIAN GEOGRAPHICAL SOCIETY  
UPPER GALLERY  
50 SUSSEX DRIVE**

**Business Attire**

The RCGS was built to showcase Canada's accomplishments on the world stage. It's only fitting that a hub for exploration and geographic education in Canada should be situated at the confluence of two historic rivers. The Rideau Falls mark where the eponymous river joins the Ottawa River, which forms the border between Canada's two largest provinces — a symbolic connection between English- and French-speaking Canadians. Prior to confederation, the Ottawa River and its tributaries supported indigenous peoples and served as important trade routes, and were later



explored by famed adventurers including Cartier, Brûlé and Champlain. Champlain described the Rideau Falls in his 1613 expedition, which resulted in some of the very first maps of Canada.

<b>6:00 p.m.</b>	Delegates to gather in the lobby of the Crowne Plaza Hotel to depart for reception at 50 Sussex Drive.
<b>6:10 p.m.</b>	Depart for 50 Sussex Drive.
<b>6:30 p.m.</b>	Arrival at The Royal Canadian Geographical Society. Proceed to Upper Gallery.
<b>6:30 – 8:30 p.m.</b>	<b>Welcome Reception in Upper Gallery</b>
<b>7:00 p.m.</b>	<b>Welcome Remarks</b>  <b>Special Guest(s):</b>  <b>Leslie MacLean</b> , Senior Associate Deputy Minister and Chief Operating Officer, Service Canada
<b>8:30 p.m.</b>	Participants to board bus and depart for Crowne Plaza Hotel.
<b>9:00 p.m.</b> <i>(approx.)</i>	Arrive at Crowne Plaza Hotel.