

MODERNIZATION OF JUSTICE DELIVERY

CIO FORUM - JOINT COUNCILS LEARNING EVENT

SEPTEMBER 27, 2022



Agenda

- An overview of Justice Technology Services (JTS) - Who we are and what we do
 - GovTechON and JTS
 - Our Ministry Partners
 - Applications + Sector Services
- COVID-19 Response – Rising to the Challenge
- Initiative Spotlight
 - Virtual and Hybrid Hearings
 - Connected Criminal Justice
- Looking Ahead - Justice Sector Transformation

Who we are and what we do

GovTechON is the OPS Integrated IT organization, championing and enabling digital government

- Led by the Corporate CIO (CCIO), working with Cluster and Enterprise CIO's CTO, CPO and CISO and providing leadership to approximately 4000 I&IT staff across the OPS
- Federated by structure, operated as enterprise
- Linked to Treasury Board oversight



JTS is one of eight I&IT Clusters in the Federated Model of GovTechON

- Deep program knowledge through imbedded IT leadership and cluster teams
- CIO as the Ministry's strategic partner

JTS partners with the Justice Sector Ministries, Ministry of the Attorney General (MAG) and Ministry of the Solicitor General (SolGen)

- Co-designs, delivers and sustains digital solutions and sector IT services; and provides technology support for the justice sector including court, victim, prosecution and legal services; the judiciary; agencies and tribunals; corrections and community safety.

Our Partners



Ministry of the Solicitor General



Ministry of the Attorney General



Ministry of Children, Community + Social Services (Youth Justice)



GovTechON

Applications + Sector Services

We manage **115** applications and two sector services that are integral to supporting frontline staff, courts, corrections, police and public safety, province-wide.

KEY APPLICATIONS

SOLICITOR GENERAL - POLICING + PUBLIC SAFETY



Niche Records Management System (RMS) managing occurrences and investigations for police.



Major Case Management (MCM) for multi-jurisdictional major case coordination and investigation.



Coroner's Information System (QuinC) manages death investigations and related post-mortem information.



Ontario Sex Offender Registry (OSOR) provides police with information to investigate sex-related crimes and to monitor/locate sex offenders.



Computer Aided Dispatch (CAD) for emergency response and dispatch of police, coroners and several fire services.

SOLICITOR GENERAL - CORRECTIONS (Youth/Adult)



Offender/Youth Offender Tracking Information System (OTIS/YOTIS) manages adults and youth in custody and in the community.



Victims Notification System (VNS) communicates changes in status for adult offenders.



eRoster supports the complex shift scheduling needs of correctional facilities.



Level of Service Inventory-Ontario Revision (LSI-OR) determines risk to re-offend and release planning.

ATTORNEY GENERAL



Integrated Court Offences Network (ICON) for criminal and provincial offences, supporting the Ontario Court of Justice.



FRANK for Superior Court of Justice (adult and youth), Civil and Family matters and Ontario Court of Justice Family matters.



SCOPE enables electronic disclosure between police and Crowns and supports management of the criminal case for prosecution.



VISION 2.0 case tracking for Ontario Victims Services (OVS) to support victims and witnesses of violent crime.



CHILD supports Office of the Children's Lawyer (OCL) with managing personal and property rights of children.

SECTOR SERVICES



4,500+

JUSTICE ANALYTICS USERS

Business Intelligence + Analytics

Providing BI/Analytics tools and services to ministry partners—transforming raw data into meaningful and actionable information to support their decision-making.



900+

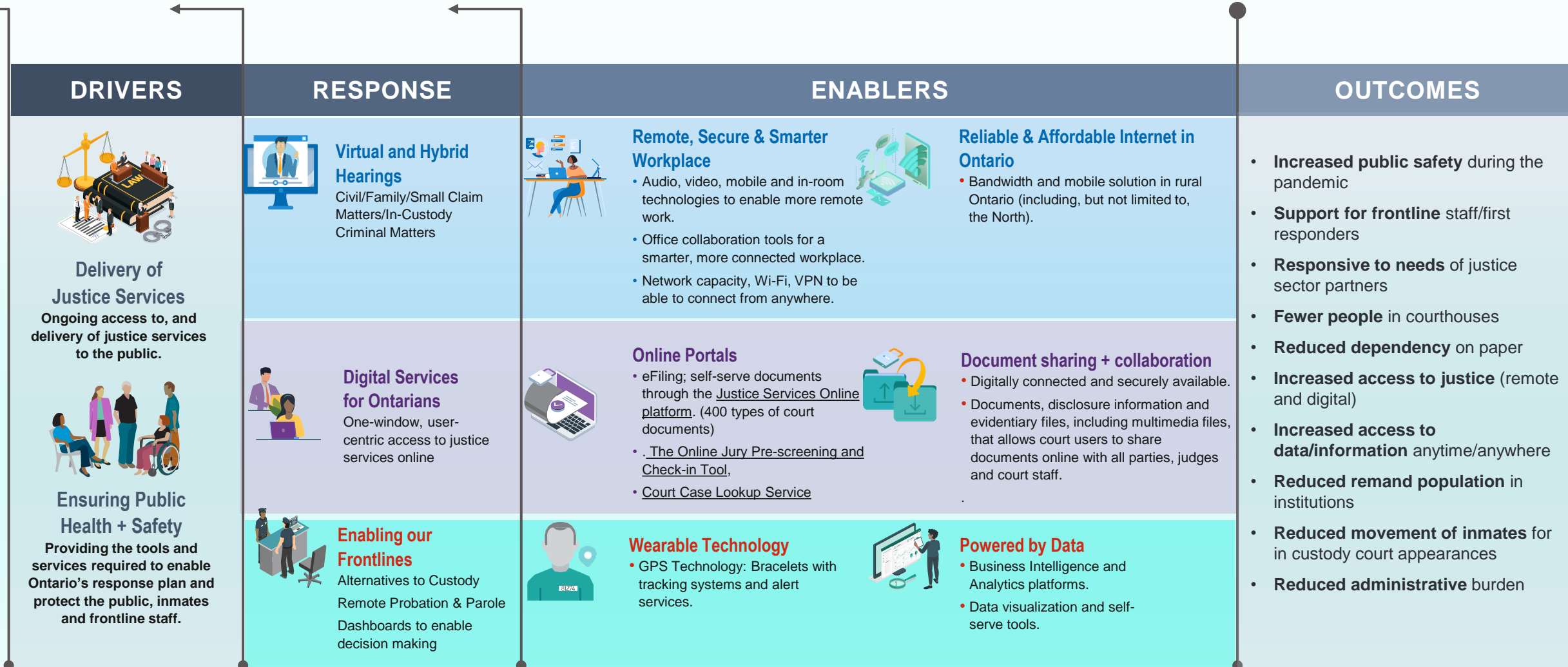
LOCATIONS PROVINCE-WIDE

Justice Video Network (JVN)

Supporting and expanding a robust, highly secure and private videoconferencing network used by police, corrections and court operations.

COVID-19 Response: Rising to the Challenge

We've pivoted to meet new challenges and needs across the justice sector. The pace of digital transformation is accelerating globally, triggered by the onset of the Covid-19 Pandemic.



Initiative Spotlight 1: Virtual and Hybrid Hearings

Working closely with our partners to innovate and modernize at an unprecedented pace to ensure continued access to justice for Ontarians while ensuring their safety.

Point-to-point video calling

Pre-trial in-custody court appearances

(first appearance, remand, bail)

Remote participant

(witness, judge, counsel, interpreter)



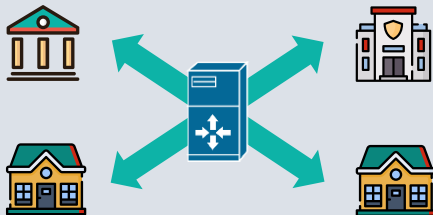
Multi-party video meetings

Remote Defence Access (RDA)

Connected 2 Communities

(family visitation)

(many or all participants are remote)



Attend hearing

Virtual lobby

Participant identification

Speaking in turn

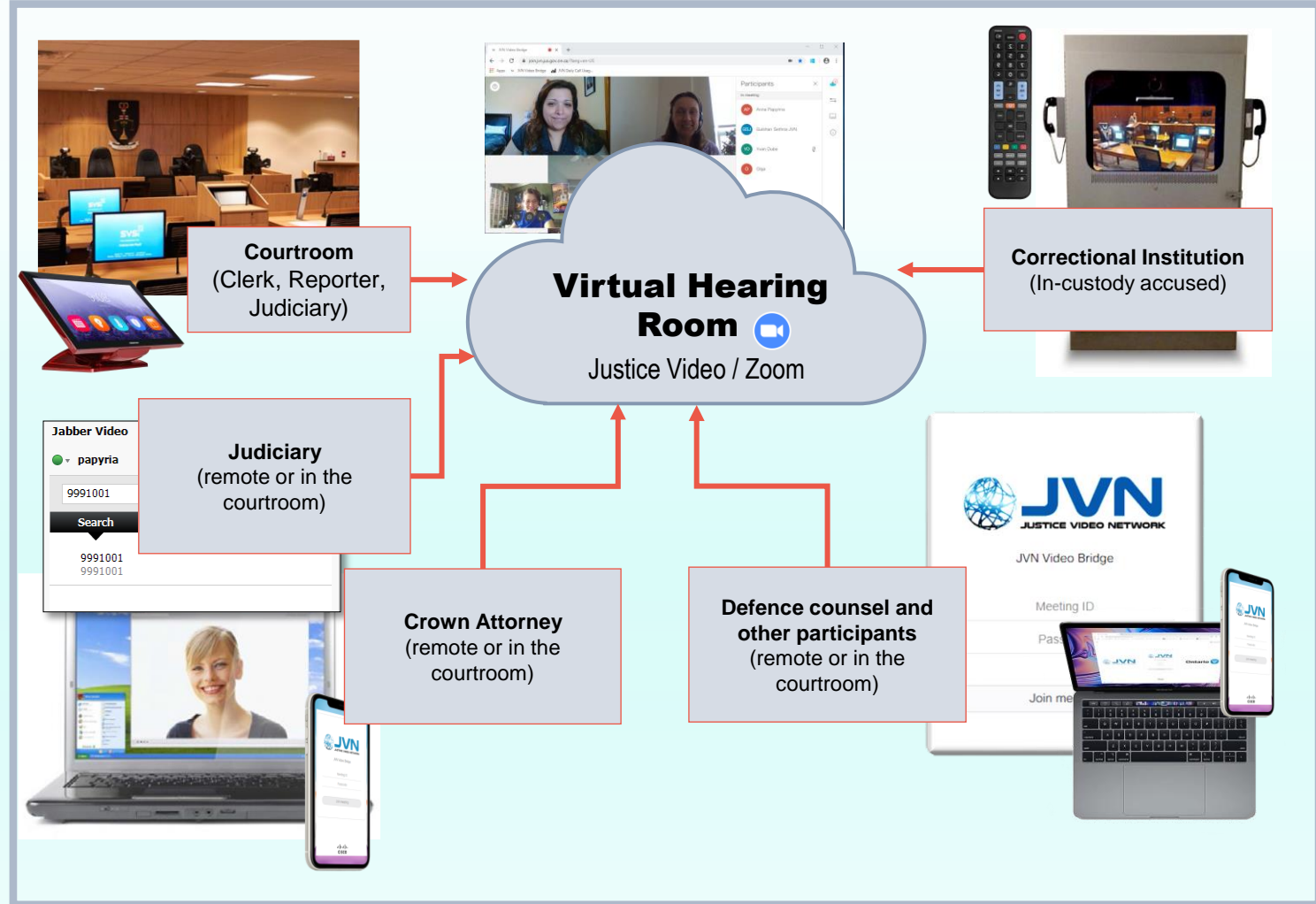
Evidence presentation

Host control participants

Control your experience

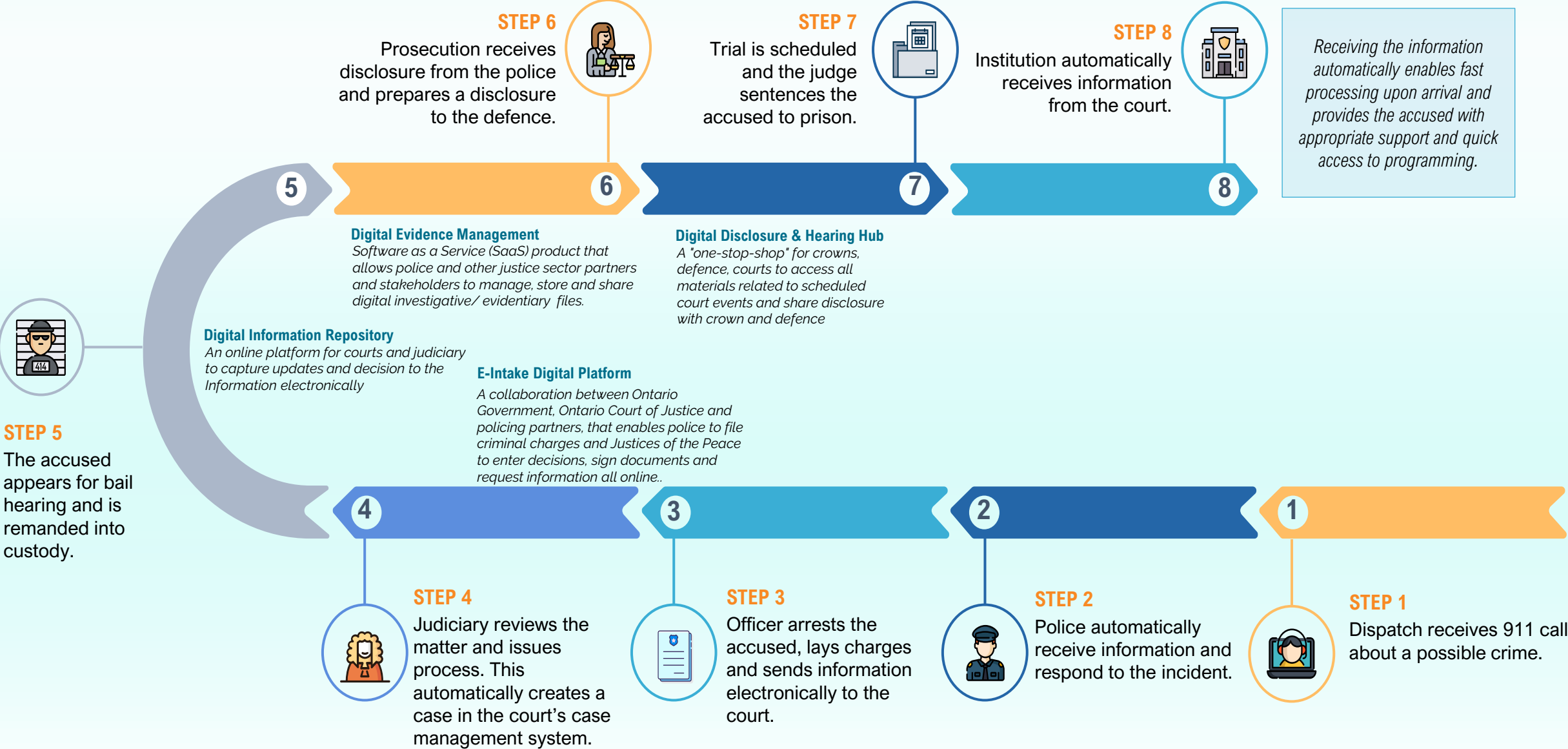
Sidebar conversations

Record hearing



Initiative Spotlight 2: Connected Criminal Justice

The justice ministries envision a sustainable criminal justice system where information is digitally connected and securely available to those who need it in real time, throughout the lifecycle of the criminal case. CJDD will deliver foundational products to establish critical cross sector connections.



Looking Ahead: Justice Sector Transformation

The justice sector ministries are making strategic multi-year investments that will significantly shift aging technologies and associated risks by moving towards more remote, digital, cloud, common platforms and vendor solutions

Partner and Stakeholder Engagement

- Complex stakeholder landscape including Ministries, Judiciary, Police Services – OPP + Municipal Police Services, Vendors, Defence Counsel, Legal Aid, Public, etc.
- “Independent but inter-dependent” stakeholders and change management is key
- Establishing a robust cross-sector governance and change management
- Understanding policy and process implications

Data and Technology

- JTS as an integrator
- Breaking silos and barriers for information sharing
- Establishing connections across multiple solutions to share information efficiently and securely across justice sector partners.
- Upgrading legacy solutions

Robust Digital Infrastructure

- Enhancing access to digital solutions for users located across the province (including around 170 court locations , 25 adult + 5 Youth correctional facilities and 110 Probation & Parole Offices)
- Ensuring network capacity (bandwidth + wi-Fi) availability in the various court room, correctional facilities across the province
- Enhancing access to justice in rural jurisdictions with internet availability in remote communities

Digital Capacity and Working Differently

- Promoting, incremental, lean, user and product-centric mindsets
- Building digital talent
- Working in Integrated multi-disciplinary product teams

Appendix

Our Vision + Mission

Modern Digital Justice. Safer Communities.

Our mission is to deliver the best technology, user experience and products—empowering our partners to better serve Ontarians.



Our Focus



People

Putting people at the centre of everything we do by engaging them early in design, understanding their needs and learning from feedback.



Data

Focusing on data and enabling simple, safe, secure exchanges and sharing of information to authorized users vs. building siloed IT systems.



Possibilities

Supporting innovation and digital transformation to explore possibilities. Promoting, incremental, lean, product-centric mindsets and leveraging Cloud-based solutions.

Our Values



Be inclusive



Co-create

OPS Low Sensitivity



Innovate + simplify