



Draft – v4

JOINT COUNCILS MEETING AGENDA



WEDNESDAY, SEPTEMBER 25, 2019

8:30 a.m. – 5:00 p.m. CDT


DELTA HOTELS WINNIPEG

MEETING ROOM: DELTA AB


BREAKFAST: 7:30 A.M. – 8:25 A.M. CDT – BLAZE A ROOM

| # | TIME | JOINT COUNCILS PRIORITY | OBJECTIVE | ACTION | LEADS |
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| | 8:30-8:35 a.m. | Welcome | Roundtable introduction of PSCIOC & PSSDC Members and Observers | | PSSDC/PSCIOC Co-Chairs |
| 1 | 8:35-8:45 a.m. (10 min) | <u>Secretariat</u>  | A) Approval of Record of Decision from February 27, 2019 in-person meeting, Ottawa (TAB 1A) B) Acceptance of September 25, 2019 meeting agenda (TAB 1B) C) Joint Councils Action Items (TAB 1C) D) Joint Councils Bring Forward Agenda (TAB 1D) | For approval For approval For review | Heather Sheehy |
| 2 | 8:45 – 9:45 a.m. 8:45 – 9:15 a.m. (30 min) | <u>Digital Strategy</u>  | <u>Digital Strategy Working Group (TAB 2)</u> A) <u>Presentation on Governance in the Digital Age</u> <u>Objective:</u> <i>(pending further information from Digital Strategy WG Co-Chairs)</i> The digital transformation that governments are seeking, and citizens are expecting is more than just a challenge,' says PPF's Prime Ministers of Canada Fellow Kent Aitken. Ken dedicated a year to understanding Governance in the Digital Age. His report is the result of research, surveys and more than 300 interviews with government | | <i>Intro: Tracy Wood</i> <u>Digital Strategy Co-Chairs:</u> Guy Gordon, MB Mark Burns, YT Sean McLeish, YT <u>Guest Speaker:</u> Kent Aitken, Policy and Partnerships, Gov of Canada Digital Academy |




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| | 9:15 – 9:45 a.m. (30 min) | | <p>practitioners and stakeholders in Canada and around the world. He concludes that governments are currently not set up for the complexities of the digital age and suggests four areas that they need to fundamentally change.</p> <p>B) Digital Strategy Working Group</p> <p>Objective:</p> <ul style="list-style-type: none"> Results of the Digital Strategy Working Group Pain Point Scan Discussion and approval of next steps for Digital Strategy Working Group <p><i>For reference:</i> Kent Aitken's Summary Report: https://ppforum.ca/publications/governance-in-the-digital-age/</p> <p>Kent Aitken's Full Report: https://ppforum.ca/wp-content/uploads/2018/10/GovernanceInTheDigitalAge-PPF-SEPT2018-EN.pdf</p> | | and PPF's Prime Ministers of Canada Fellow |
| 3 | 9:45 – 11:30 a.m. (1.5 hrs.) (15 min break) | <p>Digital Identity</p>  | <p>Digital Identity Priority (TAB 3)</p> <p>Digital Identity remains a high priority for the Joint Councils.</p> <p>In February 2019, the Joint Councils recognized that significant progress has been made on the digital identity priority and acknowledged that ultimate success will require a strong governance framework for digital identity.</p> <p>The Digital ID Co-Leads hosted a workshop with representatives of all key stakeholders to develop recommendations for a governance framework for digital identities in Canada.</p> <p>Objective:</p> <p>Review, discussion and approval of Digital Identity Framework Recommendations:</p> <ul style="list-style-type: none"> the three key questions of what, how and who; (<i>what are the areas to be governed?</i>) | For discussion / approval | <p><i>Intro: Natasha Clarke</i></p> <p>Digital ID Co-Leads: Sophia Howse, BC Alex Bourque, TBS</p> <p>IMSC Co-Chairs: Marc Brouillard, TBS Rob Devries, ON</p> |



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| | | | <p><i>How should they be governed? Who should be accountable and responsible?)</i></p> <ul style="list-style-type: none"> ➤ changes to existing governance structures; ➤ draft principles, which will be used to guide the development of a governance framework for digital identities in Canada; and ➤ several complementary recommendations to address other critical components required to grow Canada's digital identity ecosystem. | | |
| 4 | 11:30 a.m. – 12:00 p.m. (30 min) | Digital Identity  | Digital Identity (TAB 4) Objectives: Progress in advancing Digital Identity for Business (verified organization) | | <i>Intro: Alex Benay</i> ISED: Vidya ShankarNarayan |
| | 12:00 – 1:00 p.m. | | LUNCH – Blaze A room | | |
| 5 | 1:00 – 1:30 p.m. (30 min) | Canadian Council of Motor Transport Administrators (CCMTA) | Canadian Council of Motor Transport Administrators (CCMTA) – (TAB 5) Objective: <ul style="list-style-type: none"> • Presentation on CCMTA's current work to modernize the Interprovincial Record Exchange System (IRE) (which facilitates the sharing of driver and vehicle data nationally) with a view to support digital ID at a national level. • Discussion on opportunity for the Joint Councils to influence the requirements of the IRE modernization project to facilitate the sharing of data both nationally, especially around a digital ID. | For information / discussion | <i>Intro: Heather Sheehy</i> Alan Doody, NL CCMTA: Allison Fradette, Executive Director Doug MacEwen, Chair |
| 6 | 1:30 – 2:00 p.m. (30 min) | Jurisdictional Pilot Projects | Jurisdictional Pilot Projects (TAB 6) Objective: <ul style="list-style-type: none"> • Proposal and funding request to develop 2 jurisdictional pilot projects (further details to follow) | For discussion / approval | Alex Benay, TBS Olivia Neal, TBS |



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| | | | Presentation on digital building blocks (CDXP, Sign in Canada) - (further details to follow) | | |
| 7 | 2:00 – 2:45 p.m. (45 min) | <u>Legislative and Data Sharing Barriers</u> | <u>Discussion on Legislative and Data Sharing Barriers (TAB 7)</u> <u>Objective:</u> (session under development led by ESDC) <ul style="list-style-type: none"> Seek agreement from jurisdictions on an approach and next steps to address legislative and data sharing barriers impeding the advancement of Councils' priorities. | <i>For discussion</i> | Intro: Heather Sheehy PSSDC Co-Chairs to facilitate discussion |
| | 2:45 – 3:00 p.m. | | <u>BREAK</u> | | |
| 8 | 3:00 – 4:00 p.m. (60 min) | <u>Joint Councils Strategic Direction</u> | <u>Joint Councils Strategic Direction (TAB 8)</u> <u>Objective:</u> <ul style="list-style-type: none"> Recommendations to the Joint Councils (PSSDC & PSCIOC) Presentation: Review Current State Issues and Challenges based on interviews with JC Co-Chairs and Co-Chair Working Groups Recommendations and Structural Options to address Current State Issues and Challenges Recommendations for future work Updated Logic Model and approval of definitions of short-term goals for the Logic Model | For discussion / approval | Natasha Clarke Cathy Kealey, JC Strategic Policy Analyst |
| 9 | 4:00 – 4:20 p.m. (20 min) | <u>Partnerships</u>  | <u>FPT DMs' Table on Service Delivery (TAB 9)</u> <u>Objective:</u> <ul style="list-style-type: none"> Discussion on how the Joint Councils could support the FPT DMs' Table in advancing its priorities. Discussion on how the FPT DMs' Table could help to advance the priorities of the Joint Councils. | For discussion | FPT DMs' Table Secretariat: Heather Sheehy, ESDC Mark Burns, YT |
| 10 | 4:20 – 4:50 p.m. (30 min) | <u>ICCS Research Business First</u> | <u>Results of Business First 2019</u> <u>Objective:</u> | | Intro: Heather Sheehy <u>Presenters:</u> |



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| | | | Business First 2019 results will provide insights on a range of topics related to government-to-business service delivery, with emphasis on: <ul style="list-style-type: none">• Service reputation, experience and expectations;• Key drivers of satisfaction and service improvement priorities;• Channel usage and migration to digital modes of service delivery. | For information / discussion | Dan Batista, ICCS Executive Director Michal Dziong, ICCS Research Manager Marina Gilson, Ipsos Reid |
| 1 1 | 4:50 – 5:00 p.m. (10 min) | <u>Other Business:</u> | A) Updates from Joint Councils Working Groups – <i>for information only</i> <ul style="list-style-type: none">• Canada Open Government WG (TAB 10A)• Privacy Sub-Committee & GDPR (TAB 10B)• Research Committee (TAB 10C)• Death Notification WG (TAB 10D)• Client Centric Services WG (TAB 10E) B) Next in-person meeting of the Joint Councils: Feb. 26, 2020, Toronto, ON C) Upcoming JC Teleconferences: <i>dates tbc</i> | For information | Tracy Wood |
| 5:00 p.m. | | Adjournment of Joint Councils Meeting | | | |
| 5:45 p.m. | | <i>Delegates to meet in the lobby of the Delta Hotels Winnipeg to board bus for Dinner. (Bus departs at 5:50 pm)</i> | | | |
| <div><div>OFFICIAL JOINT COUNCILS DINNER</div><div>Fort Gibraltar</div><div>(866 St. Joseph Str., Winnipeg)</div><div>Pre-Dinner Reception: 6:00 – 6:45 p.m.</div><div>Official Dinner: 7:00– 9:00 p.m.</div><div>Casual Attire</div><div><p>Fort Gibraltar was founded in 1809 by Alexander Macdonell of Greenfield of the North West Company in present-day Manitoba, Canada. It was located at the confluence of the Red and Assiniboine rivers in or near the area now known as The Forks in the city of Winnipeg. Fort Gibraltar was renamed Fort Garry after the merger of North West Company and the Hudson's Bay Company in 1821. Today, the major purpose of Fort Gibraltar is to reflect key elements of life in the Red River valley from 1815 to 1821. The themes provide witness not only to the importance of the fur trade as an economic development factor in Manitoba's history, but also to the lifestyle of the settlement and the roles played by the Metis, the settlers, the explorers, the Aboriginal peoples, the companies and of course, the Voyageurs.</p></div></div> | | | | | |