



Draft - v.6

JOINT COUNCILS MEETING AGENDA


WEDNESDAY, SEPTEMBER 26th 2018

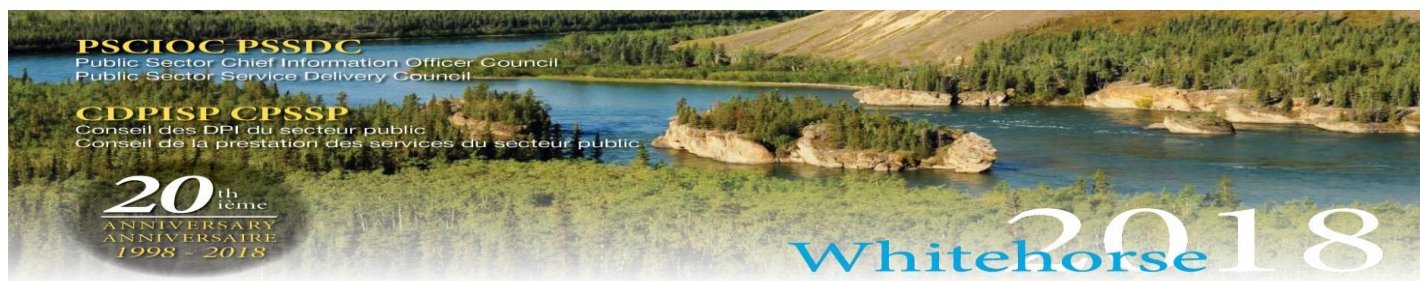
8:30 a.m. – 4:30 p.m. PDT






WESTMARK WHITEHORSE HOTEL

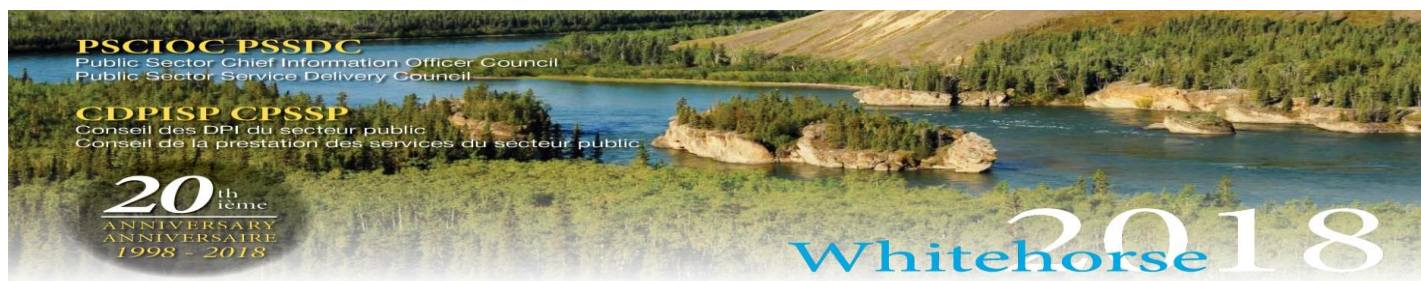
MEETING ROOM: BALROOM




BREAKFAST: 7:30 A.M. – 8:25 A.M. PDT – Bennett and Tagish Room

#	TIME	JOINT COUNCILS PRIORITY	OBJECTIVE	ACTION	LEADS
	8:30-8:40 a.m.	Welcome	<ul style="list-style-type: none"> Roundtable introduction of PSCIOC & PSSDC Members and Observers Opening Prayer and acknowledgement of traditional territory 		PSSDC/PSCIOC Co-Chairs Yukon Hosts
1	8:40-8:50 a.m. (10 min)	<u>Administrative Matters</u>	A) Approval of Record of Decision from February 21st, 2018 in-person meeting, Toronto (TAB 1A) B) Acceptance of September 26th, 2018 meeting agenda (TAB 1B) C) Joint Councils Action Items (TAB 1C) D) Joint Councils Bring Forward Agenda (TAB 1D)	<i>For approval</i> <i>For approval</i> <i>For review</i> <i>For information</i>	Sandra Cascadden
2	8:50 – 9:20 a.m. (30 min)	<u>Yukon Guest Speakers</u>	<u>Presentation on Yukon First Nation Self-Government and Indigenous Services – (TAB 2)</u> Government of Yukon is committed to reconciliation, and building partnerships with First Nations governments. The Aboriginal Relations Division of the Executive Council Office provides support and leadership to Yukon government departments on reconciliation initiatives including: consultation; building intergovernmental relationships; and the negotiation and implementation of agreements with First Nations.	For information / discussion	<i>Intro: Natasha Clarke</i> <u>Presenter:</u> Brian MacDonald ADM, Aboriginal Relations, ECO
3	9:20 – 9:30 a.m. (10 min)	<u>DIGITAL IDENTITY</u> 	<u>Digital Identity Priority Stream (TAB 3A & 3B)</u> Progress report on the 5 components of the roadmap required to accelerate identity management in Canada: <ul style="list-style-type: none"> Overview Context 	<i>For discussion, feedback & approval</i>	<i>Intro: Heather Sheehy</i> Digital Identity Priority Stream Co-Leads Jackie Stankey, AB






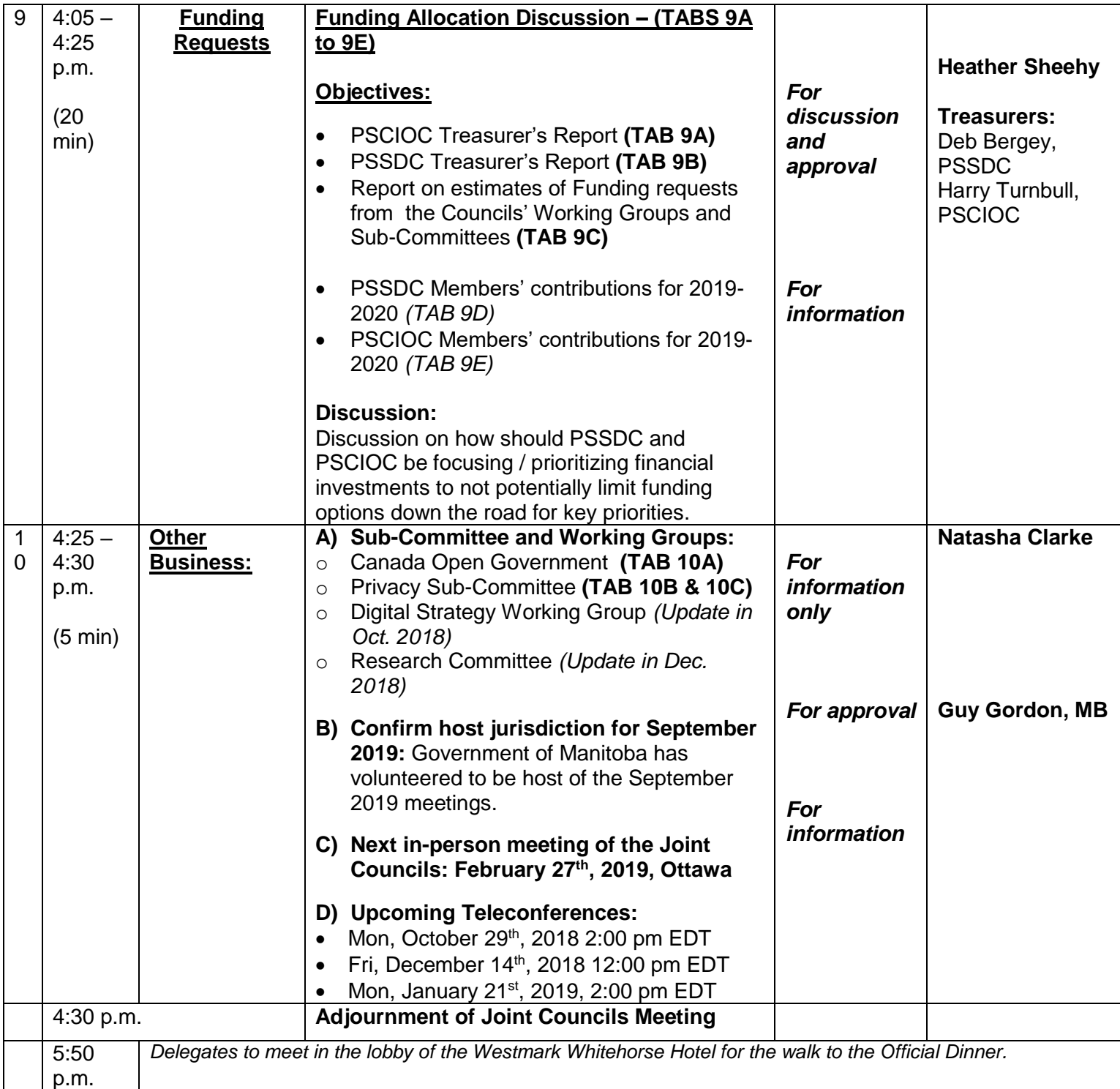
9:30 – 9:40 a.m. (10 min)		 COMMUNICATIONS & COLLABORATION: progress report related to current activities and planned deliverables: <ul style="list-style-type: none"> ○ GCCollab group to enable information sharing 		Sophia Howse, BC Digital Identity Priority Stream Co-Leads & <i>Chantal Ritcey, AB and Roxanna Dehghan, BC</i>
9:40 – 10:10 a.m. (30 min)		 PILOTS & PUBLIC LAUNCHES: <ul style="list-style-type: none"> ○ BC Pilot – BCSC with Advanced Ed ○ Canada's Digital Interchange (CDI) update 		Anik Dupont, ESDC Sophia Howse, BC & Arlene Williams, NS <i>(via teleconference)</i>
10:10 – 10:25 a.m.		BREAK		
10:25 – 11:10 a.m. (45 min)		 PILOTS: Demo of the MyAlberta Digital ID – My Service Canada Account Pilot – This is a collaborative initiative of the Government of Alberta, ESDC, and TBS to accept Alberta as a Trusted Identity Provider for the My Service Canada Account. This example of multi-jurisdictional progress demonstrates acceleration of the Pan-Canadian Trust Framework through innovation and service delivery.		<i>Intro: Sandra Cascadden</i> Chantal Ritcey, AB Imraan Bashir, TBS & Rob Frelich, ESDC <i>(via teleconference)</i>
11:10 – 11:25 a.m. (15 min)		 PAN-CANADIAN TRUST FRAMEWORK (PCTF): progress report on current work/pilots: <ul style="list-style-type: none"> ○ IMSC and DIACC work on PCTF components: Verified Person, Verified Login and Verified Organization ○ Alpha testing guide for Verified Person ○ Jurisdictions to carry out Alpha testing 		IMSC Co-Chairs: Imraan Bashir, TBS Robert Devries, ON <i>(via teleconference)</i>
11:25 a.m. – 12:00 p.m.		 POLICY & GOVERNANCE: progress report related to current activities and planned deliverables:		Digital Identity Priority Stream Co-Leads Chantal Ritcey,

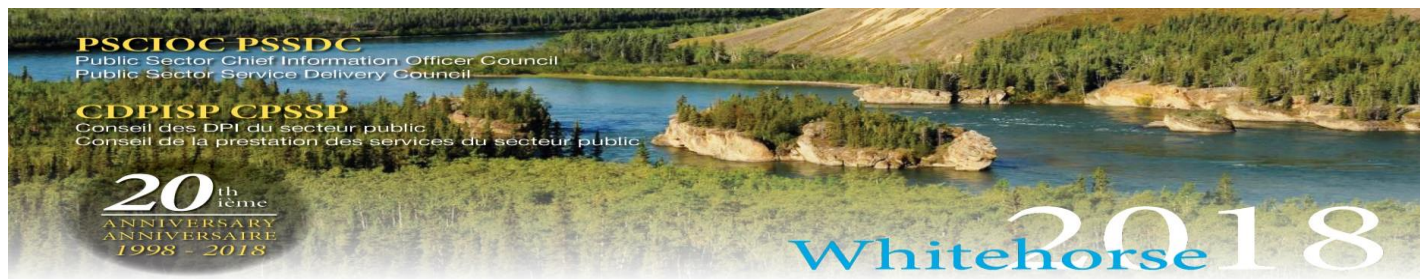


	(35 min)		<ul style="list-style-type: none"> Public policy recommendations paper Governance structures and rationalization Discussion on a “Joint Declaration on Digital Identity” <ul style="list-style-type: none"> ➤ Review and discussion of a draft declaration to support and advance digital identity collaboration 		AB Roxanna Dehghan, BC, <i>(via teleconference)</i>
	12:00 – 1:00 p.m.		LUNCH – Bennett and Tagish Room		
	1:00 – 1:20 p.m. (20 min)	<u>DIGITAL IDENTITY</u> 	Digital Identity (continued) Key Learnings and Approval of Updated Digital Identity Priority Stream Roadmap <ul style="list-style-type: none"> Progress Lessons learned 	For discussion, feedback & approval	<i>Intro: Natasha Clarke</i> Digital Identity Priority Stream Co-Leads: Jackie Stankey, AB Sophia Howse, BC
4	1:20 – 1:40 p.m. (20 min)	<u>DIGITAL</u> 	OneGOV Vision – (TAB 4) <u>Objective:</u> Presentation on OneGOV vision – focusing on the business and citizen service impacts. High level vision that would enable feedback from both PSSDC and PSCIOC.		<i>Intro: Alex Benay</i> Imraan Bashir, TBS Marc Brouillard, TBS <i>(via teleconference)</i>
5	1:40 – 2:15 p.m. (35 min)	<u>CLIENT CENTRIC SERVICES</u> 	Demo of the Verifiable Organizations Network - VON (TAB 5) <u>Objective:</u> This is a collaborative initiative of the Governments of BC and ON and the Office of Small and Medium Enterprises (PSPC). An example of multi-jurisdictional progress on digital service and innovation: <ul style="list-style-type: none"> Ability to create a pan-Canadian capability for municipal, P/T and federal permitting and licensing services to go fully digital Ability to improve and modernize public sector procurement services to enhance service delivery for government organizations while creating seamless experience for business 		<i>Intro: Natasha Clarke</i> C.J. Ritchie, BC Bev Dicks, BC Carol Prest, Registrar and Executive Director, Registries and Online Services, Service BC John Jordan, Executive Director, Emerging Digital Initiatives, OCIO, BC



6	2:15 – 2:45 p.m. (30 min)	<u>CLIENT CENTRIC SERVICES</u> 	Citizens First 8 (CF8): The Results – (TAB 6) <ul style="list-style-type: none"> Presentation of the Citizens First 8 Results <p><i>Citizens First 8 presents a comprehensive look at how clients view government services and places increased emphasis on providing actionable data for service executives and managers across the public sector.</i></p> <p><i>While the study continues to delve into the areas examined in previous surveys, such as service reputation, client experience and expectations, it also employs innovative approaches that offer new insights on key issues facing the public sector today. With this objective in mind, the study introduces methodologies that take advantage of the latest in behavioural science, as well as incorporates data from other research with the aim of providing a fresh perspective on government and new technologies.</i></p>	For discussion	<i>Intro: Heather Sheehy</i> ICCS: Dan Batista Michal Dziong Ipsos Reid: Marina Gilson, Sr. Research Director
	2:45 – 3:00 p.m.		BREAK		
7	3:00 – 3:35 p.m. (35 min)	<u>CLIENT CENTRIC SERVICES</u> 	<u>Death Notification Working Group (TAB 7)</u> <u>Government of Canada (GOC) Update</u> <ul style="list-style-type: none"> A GOC update on the Standardized Process and Trusted Framework <u>Update</u> <ul style="list-style-type: none"> Progress report on implementation of the Death Notification & Registration Blueprint An update on the Bereavement Bundle Communications Tool A roadmap for a Digital ‘tell-us-once’ solution Jurisdictions’ update on work related to Death Registration and Notification Approval of Terms of Reference 	For discussion, feedback & approval	<i>Intro: Natasha Clarke</i> <u>Death Notification Co-Chairs:</u> Anik Dupont, ESDC Ron Hinshaw, BC Anne Matthews, ON
8	3:35 – 4:05 p.m. (30 min)	<u>CLIENT CENTRIC SERVICES</u> 	<u>Client Centric Services Working Group – (TAB 8A to 8D)</u> <ul style="list-style-type: none"> Approval of Terms of Reference and work plan Approval of the Maturity Model 	For discussion, feedback & approval	<i>Intro: Sandra Cascadden</i> <u>Client-Centric Co-Chairs:</u> Bev Dicks, BC Cheryl Meek, ESDC





OFFICIAL JOINT COUNCILS DINNER & PRESENTATION OF THE ICCS HEINTZMAN LEADERSHIP AWARD

MacBride Museum of Yukon History

(1124 Front Street, Whitehorse)

Pre-Dinner Reception & Museum Tour: 6:00 – 6:45 p.m.

Welcome Remarks: Jaime Pitfield, DM, Dept. of Highways and Public Works

ICCS Heintzman Leadership Award presentation: 7:00 – 7:15 p.m.

Official Dinner: Aurora Room: 7:15– 9:00 p.m.

Business Attire

The MacBride Museum focus is on the history of the territory with the collection areas transportation, First Nations natural history and Klondike-Goldrush. Overall, the house has about 25,000 exhibits, mostly photographs. The latter are in the archive, which also contains manuscripts, film recordings and extensive lyrics about the history of the city. The focal points of the collection are the North-West or Royal Canadian Mounted Police, the Klondike Gold Rush and the recent history of the territory. Around 20,000 photos are housed in the museum.

On the ground floor is the Wild World Gallery, which offers a scientific focus. Here you can find minerals, reconstructions of extinct animals, stuffed animals, and fossils. There is also a biographical area, a children's area, a museum shop and a projection room. Here you will find glass and metalwork, furniture, musical instruments, textiles, clocks, clothes, badges and weapons, as well as liturgical objects. The Lower Gallery houses the photo collection and a section on archeology and early history. There are also artifacts of local First Nations. These include masks and archaeological objects.