

Draft - v.6

## JOINT COUNCILS MEETING AGENDA

# WEDNESDAY, FEBRUARY 21<sup>st</sup> 2018

### 8:30 a.m. – 4:30 p.m. EST

#### HYATT REGENCY TORONTO HOTEL

MEETING ROOM: Regency Ballroom (ABC)

#### BREAKFAST: 7:30 A.M. - 8:30 A.M. - Regency Ballroom (DE)

#	TIME	JOINT COUNCILS	OBJECTIVE	ACTION	LEADS
	8:30-	PRIORITY Welcome	Roundtable introduction of PSCIOC &		Co-Chairs
	8:30- 8:35	weicome	PSSDC Members and Observers		Co-Chairs
	a.m.		1 00D0 members and observers		
	8:35-	Traditional	Acknowledgement of traditional territory		Intro: Heather
	8:50	Welcome by	Water ceremony		Sheehy
	a.m.	Elder	Words of wisdom		Claudia
			Acknowledgement of the four directions		Ferland,
	(15		Water song		CIRNA
	min)				Elder
					Whabagoon
1	8:50-	Administrative	A) Approval of Record of Decision from	For approval	Sandra
	9:00	Matters	October 4 <sup>th</sup> , 2017 in-person meeting,		Cascadden
	a.m.		Charlottetown (TAB 1A)		
	(10		B) Acceptance of February 21, 2018	For approval	
	min)		meeting agenda (TAB 1B)		
			C) Joint Councils Action Items from	For review	
			previous meetings (TAB 1C)	r or remem	
2	9:00 -	Ontario Guest	Objective:		Intro: Natasha
	9:45	Presenter:		For	Clarke
	a.m.		Overview of the role of Ontario's first Chief	information /	
	( 4 5	Hillary Hartley,	Digital Officer, Ontario's Digital Strategy	discussion	
	(45	Chief Digital	and Q&A		Melanie
	min)	Officer, Government of	The Mission: Making Online Services Simpler,		Fraser, ON
		Ontario	Faster and Better for People and Business.		Hillary Hartley,
					Chief Digital
			As Ontario's Chief Digital Officer, Hillary		Officer, ON
			Hartley partners with government ministries in		
			delivering major digital projects. Ms. Hartley		



			also helps accelerate transformation across government by setting new service standards for digital products, attracting and empowering digital talent, and aligning partners around delivering the best possible customer experience. Making it easier for people and business to interact and engage with their government through the power of digital technologies is part of the plan to create jobs, grow Ontario's economy and help people in their everyday lives.		
3		Advancing the Joint Councils' Vision and Call to Action	Framework Working Group Vision: Enabling World Class Public Service Through Co-creation and Collaboration.		Intro: Heather Sheehy
	9:45 -		Call to Action: Focus and Acceleration to Enable Digital Government for Canadians.		
	10:15 a.m.		A. <u>Context Setting / Gap Analysis</u> (TAB 2A & 2B)		<b>FWG</b> <b>Co-Chairs:</b> Natasha Clarke Sophia Howse
			<ul> <li>Objective:</li> <li>Context setting related to work by the FWG</li> </ul>	For discussion	
	10:15 –	BREAK	<ul> <li>Results of Gap Analysis and decision on recommendations related to working groups and committees of the Councils (follow up from Jan 31<sup>st</sup> discussion)</li> </ul>	For decision	
	10:30 a.m.				
		<u>DIGITAL</u> <u>STRATEGY</u>	<i>B.</i> <u>JC Priority: Digital Strategy</u> Objectives:	For	Digital Strategy
	10:30 – 11:00 a.m.		<ul> <li>To harvest the information provided by jurisdictions on digital strategy and discussion on recommendations and next steps. (TAB 2C)</li> </ul>	discussion / feedback	Leads: Guy Gordon Sean McLeish Mark Burns
	11:00 – 11:15 a.m.		• Overview of TBS's draft of Canada's Digital Principles – seeking feedback from members on Digital Principles. Members' input will help shape the final version that is presented within Canada (for pan-Canadian adoption) and with international partners. (TAB 2D)		Francis Bilodeau, TBS



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		C. JC Priority: Digital Identity		
		Objectives:		
11:15 – 11:30 a.m.	<u>IDENTITY</u>	• Overview of the work by Vital Statistics Councils for Canada as it relates to the Councils' work on identity management, CDI pilots and Death Notification and Registration. (TAB 2E)	For information	VSCC: Alexandra Schmidt, ON François Nault, Canada Krista Dewey, NS
11:30 a.m 1:30 p.m.		<ul> <li>Progress report on the 5 components of the roadmap required to accelerate identity management in Canada – (TAB 2F)</li> </ul>	For discussion / feedback	Digital Identity Leads: Sophia Howse Jackie Stankey (via telecon)
(Item follows after lunch)		<ol> <li>Communication/collaboration</li> <li>Pan-Canadian Trust Framework – IMSC to report back on the work related to the Trust Framework and its collaboration with DIACC</li> <li>Pilots – CDI to report back on "Proof- of-Concept" FPT pilot projects and Descrite Descination Cturbus</li> </ol>		IMSC Co- Chairs: Robert Devries Marc Brouillard (via telecon)
		<ul><li>Benefits Realization Study</li><li>4. Approach to technology</li><li>5. Public policy and governance</li></ul>		CDI Co-Chairs: Robert Frelich Arlene Williams (via telecon)
12:00 – 1	:00 p.m.	LUNCH – Regency Ballroom (DE)		
1:00 – 1:30	DIGITAL IDENTITY	Continues	_	Digital Identity Leads
p.m.		Progress report on the 5 components of the roadmap required to accelerate identity management in Canada.	For discussion / feedback	IMSC Co- Chairs
		Discussion and next steps		CDI Co-Chairs
1:30 – 2:00 p.m.	<u>CLIENT</u> <u>CENTRIC</u> <u>SERVICES</u>	<ul> <li>D) <u>JC Priority: Client Centric Services</u></li> <li><u>Objective:</u></li> <li>Progress report on refinements to Maturity Model based on members' feedback. (TAB 2G)</li> </ul>	For discussion / decision	<b>CCS Priority Leads:</b> Bev Dicks Annette Vermaeten
2:00 – 2:30 p.m.		<ul> <li>ICCS to provide update on Citizens First 8 Research. (TAB 2H)</li> </ul>	For information	Dan Batista, Marina Gilson, Ipsos



	2:30 – 2:45 p.m. 2:45 – 3:	00 p.m.	<ul> <li>E) <u>Wrap-up</u></li> <li><u>Objective:</u> <ul> <li>Next steps and recommendations of the FWG related to the Joint Councils' priorities.</li> </ul> </li> <li>BREAK</li> </ul>	For discussion / decision	Michal Dziong ICCS FWG Co- Chairs
				<b>F</b>	
4	3:00 – 3:20 p.m.	FTP DMs' Table & Clerks and Cabinet Secretaries	FPT Deputy Ministers' Table on Service Delivery Collaboration (TAB 3) Objective:	For information / discussion	Intro : Sandra Cascadden
	(20 min)		<ul> <li>FPT DMs Table: update on the work of the DMs' Table as it relates to the priorities of the Joint Councils and opportunities for continued collaboration.</li> <li>Clerks and Cabinet Secretaries:</li> </ul>		FPT DMs' Table Secretariat: Natasha Clarke
			Discussion on how the Joint Councils can support the Clerks in achieving the actions outlined in their Declaration to support innovation in the public sector.		Annette Vermaeten
5	3:20 – 3:40 p.m. (20 min)	Priority: CLIENT CENTRIC SERVICES	Death Notification Working Group Objective: Progress report on the development of Phase II of the Death Registration and Notification Blueprint (client journey mapping) (verbal update)		Intro: Natasha Clarke DNWG Co-Chairs: Anik Dupont Ron Hinshaw Anne Matthews
6	3:40 – 4:20 p.m. (40 min)	Privacy Sub- Committee	Joint Councils Privacy Sub-Committee (TAB 4) Objective: Progress report on the work of the Privacy Sub-Committee and discussion on how this committee can help support and advance the priorities of the Councils.	For discussion	Intro: Heather Sheehy Privacy Sub- Cmte Chair: Chad Hoskins, BC (via teleconference)
7	4:20 – 4:30 p.m. (10 min)	<u>Other</u> <u>Business:</u>	<ul> <li>Other Business:</li> <li>A) Announcement of ICCS 2017 Heintzman Leadership Award Winner (verbal update)</li> <li>B) Update report from JC Canada Open Government Working Group (TAB 5 – for information only)</li> </ul>	For information	Intro: Francis Bilodeau Karla Hale, ICCS Board President



		C) Next in-person meeting of the Joint Councils: September 26 <sup>th</sup> , 2018, Whitehorse, YT		Yukon Hosts: Sean McLeish, PSCIOC Mark Burns, PSSDC			
4:30 p.r	m.	Adjournment of Joint Councils Meeting					
5:50 p.m.		Delegates to meet in the lobby of the Hyatt Regency Toronto Hotel to board the bus.					
	OFFICIAL J	<b>OINT COUNCILS DINNER &amp; PRESE</b>	NTATION OF	:			
	THE ICCS HEINTZMAN LEADERSHIP AWARD						
	Royal Canadian Military Institute (RCMI)						
		6:15 – 6:50 p.m.					
Pre-Dinner Reception: Library & Reading Room							
7:15 – 9:00 p.m.							
Official Dinner: The Otter Dining Room							
7:00 – 7:15 p.m. Presentation of the ICCS Heintzman Leadership Award							
Business Attire							
The <b>Royal Canadian Military Institute</b> ( <b>RCMI</b> ) was founded as the Canadian Military Institute on January 14, 1890. General Sir William Dillon Otter set the founding principles: "to provide in an Institute for the defence forces of Canada a Library, museum and club for the purposes of the promotion of military art, science and literature, to gather and preserve the records of the defence forces, and develop its specialized field in Canadian history." In 2007, the facade of 426 University Avenue was reconstructed by E R A Kubaneck Architects according to archeological records. Governor General David Johnston laid the cornerstone on June 9, 2012, for a 42-story, 315 suite condominium residence, lofts, and mixed-use project. The Colonel in Chief of the RCMI is Princess Alexandra, The Honourable Lady Ogilvy. The RCMI heritage stands for something far greater							

Chief of the RCMI is Princess Alexandra, The Honourable Lady Ogilvy. The RCMI heritage stands for something far greater than its members, officers and other component parts. It is a Canadian icon, a vital national institution, with an illustrious history, mandate and mission, unique in our country.