

Draft – v4

JOINT COUNCILS MEETING AGENDA MS TEAMS MEETING

TUESDAY, SEPTEMBER 22, 2020
12:00 p.m. – 3:00 p.m. EDT

#	TIME	JOINT COUNCILS PRIORITY	OBJECTIVE	ACTION	LEADS
	11:40 a.m. – 12:00 p.m.	<ul style="list-style-type: none"> <i>Set-up: Members/Observers to connect to MS Teams Meeting</i> <i>Participants: opt for wired internet connection, if possible and proper headset/microphone. (Refer to recommendations for the use of MS Teams, attached)</i> <i>For simultaneous interpretation: (details to follow)</i> 			
	12:00 p.m.	Welcome	Rollcall of PSCIOC & PSSDC Members and Observers in attendance		PSSDC/PSCIOC Co-Chairs
1	12:05 – 12:10 p.m. (5 min)	Administrative Matters	<p>A) Approval of Record of Decision from February 26 & 27, 2020 in-person meeting, Toronto (TAB 1A)</p> <p>B) Acceptance of September 22, 2020 meeting agenda (TAB 1B)</p> <p>C) Joint Councils Action Items (TAB 1C)</p> <p>D) Joint Councils Bring Forward Agenda (TAB 1D)</p>	<p>For approval</p> <p>For approval</p> <p>For information</p>	Co-Chair: Mark Burns
2	12:10 – 12:50 p.m. (40 min incl. Q&A)	<p>TRANSFORMING GOVERNMENT POST-COVID-19</p> <p>https://www2.deloitte.com/content/dam/insights/us/articles/6797_challenging-orthodoxies-covid/6797%20Challenging%20orthodoxies-COVID.pdf</p>	<p><u>Objective:</u></p> <p>Transforming government post-COVID-19. How flipping orthodoxies can reinvent government operating models.</p> <p>Governments aren't going to be returning to business as usual. The window of opportunity is open right now, and leaders can make sure the recovery leads to a brighter future. At this moment, it's unclear how far societal changes will go and how long they'll take. In part, this will be determined by the virus, its depth, and duration. But it will also be shaped by government leaders and their willingness to embrace new orthodoxies and facilitate the changes needed to go "beyond normal"—maximizing performance in a continually evolving environment, anticipating change, and acting quickly.</p>	For information / discussion	<p>Intro: Tracy Wood</p> <p>Guest Speaker: William Eggers, Executive Director of Deloitte's Center for Government Insights, USA</p>

			<p>Bill is the executive director of Deloitte's Center for Government Insights where he is responsible for the firm's public sector thought leadership. His new book is Delivering on Digital: The Innovators and Technologies that are Transforming Government (Deloitte Insights, 2016). His eight other books include The Solution Revolution: How Government, Business, and Social Enterprises are Teaming up to Solve Society's Biggest Problems (Harvard Business Review Press 2013). The book, which The Wall Street Journal calls "pulsating with new ideas about civic and business and philanthropic engagement," was named to ten best books of the year lists. His other books include The Washington Post best seller If We Can Put a Man on the Moon: Getting Big Things Done in Government (Harvard Business Press, 2009), Governing by Network (Brookings, 2004), and The Public Innovator's Playbook (Deloitte Research 2009). He coined the term Government 2.0 in a book by the same name. His commentary has appeared in dozens of major media outlets including the New York Times, Wall Street Journal, and the Chicago Tribune.</p>		
	12:50 – 12:55 p.m. (5 min)		Stretch Break		
3	12:55 – 1:40 p.m. (45 min)	Joint Councils Strategic Direction	<p>Joint Councils Strategic Direction</p> <p><u>Objective:</u></p> <ul style="list-style-type: none"> Discussion on Joint Councils priorities considering the service gaps and lessons learned from COVID-19. Discussion on refocusing and re-prioritizing the work and possibly the introduction of new priorities. Review of JC's current priorities and discussion on emerging trends that can become priorities for the Joint Councils (based on information sharing analysis) Proposal related to the clarity of two priorities: Digital ID and Client Centric Services (<i>action item from Feb meeting</i>) Next steps on the development of a Joint Councils' strategic plan based on outcomes of this meeting (<i>action item from Feb meeting</i>) 	For discussion / decision	Discussion led by Catherine Bennett
	1:40 – 1:45 p.m. (5 min)		Stretch Break		
4	1:45 – 2:30 p.m. (45 min)	Digital Identity	<p><u>Digital Identity Priority</u></p> <p>Objective:</p> <ul style="list-style-type: none"> Status report by the Digital ID Program Executive including review of Digital ID Roadmap for the next 6-12 months 	For discussion / decision	<p>Co-Chair: Denis Skinner</p> <p>Digital ID Program Executive:</p>

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