

Draft v.4

JOINT COUNCILS MEETING AGENDA

THURSDAY, FEBRUARY 23, 2023

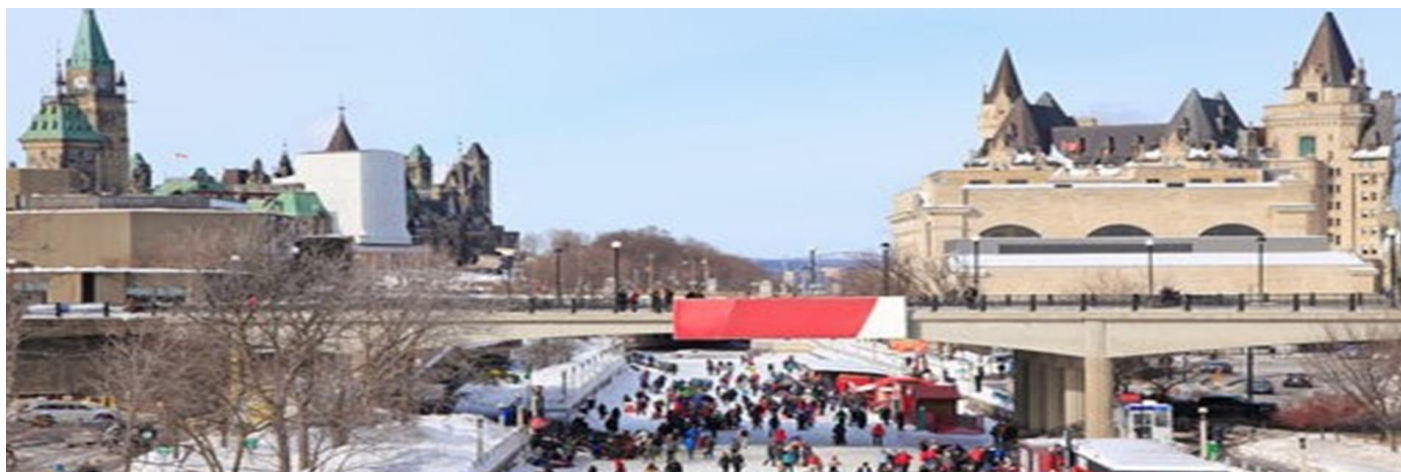
9:00 a.m. – 3:00 p.m. EST

Delta Hotel Ottawa City Centre

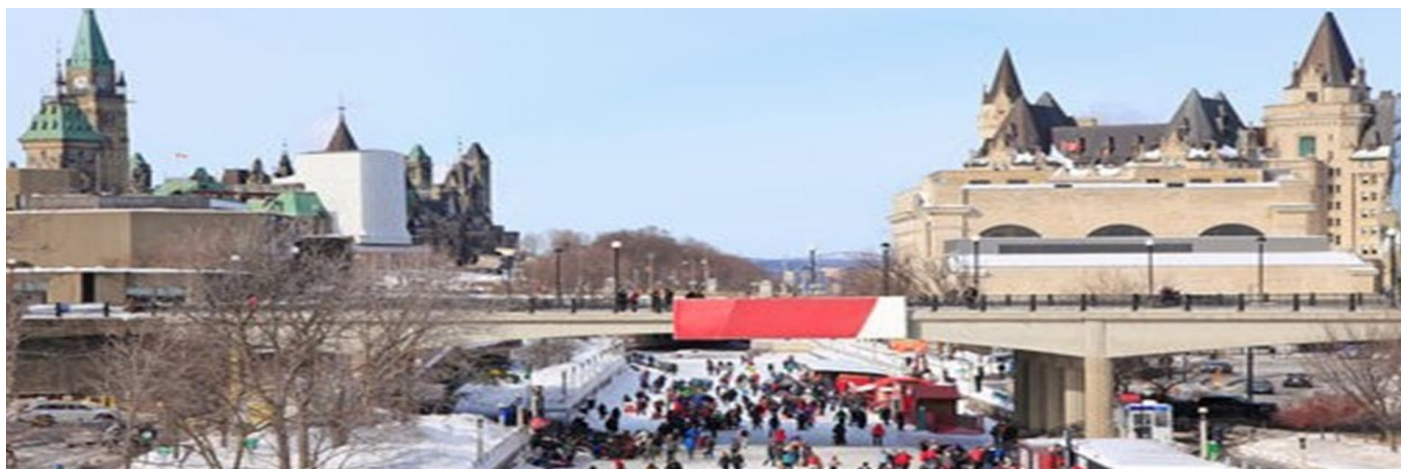
MEETING ROOM: Joliet-Frontenac

BREAKFAST: 8:00 A.M. – 8:55 A.M. EST – Room Chaudière

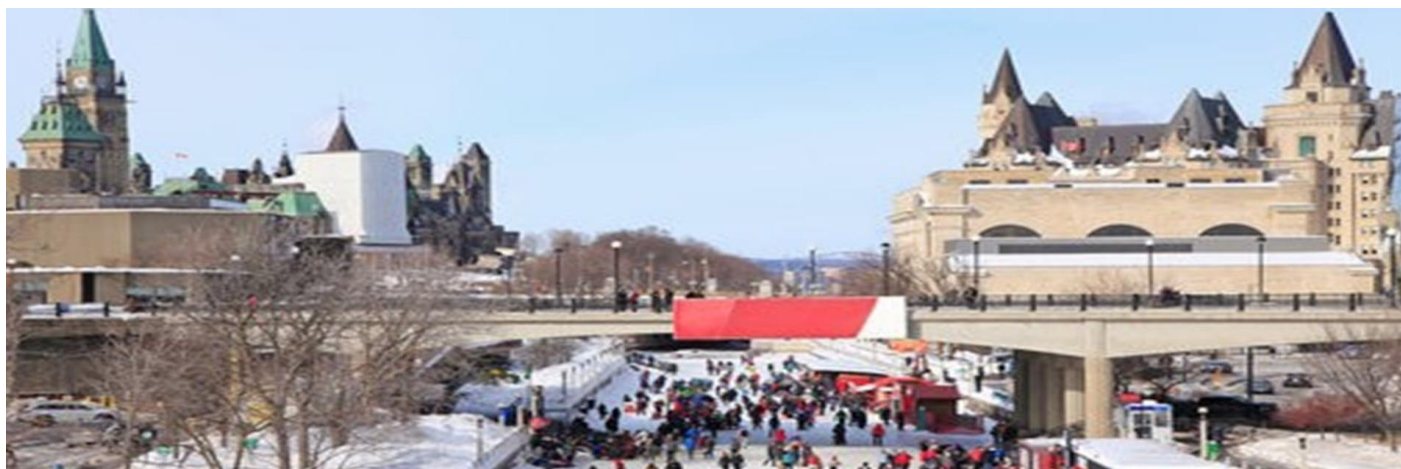
#	TIME	JOINT COUNCILS PRIORITY	OBJECTIVE	EXPECTED OUTCOMES	LEADS
	9:00-9:15 a.m.	Welcome	<p>Land Acknowledgement</p> <p>Welcome by GoC Hosts</p> <p>Roundtable introduction of PSCIOC & PSSDC Members and Observers</p>		<p>ICCS Secretariat</p> <p>Federal PSCIOC & PSSDC Co-Chairs</p>
1	9:15-9:20 a.m. (5 min)	Secretariat	<p>A) Approval of Record of Decision from September 28, 2022, in-person meeting, Toronto, ON (TAB 1A)</p> <p>B) Acceptance of February 23, 2023, meeting agenda (TAB 1B)</p>	<p>For approval</p> <p>For approval</p>	<p>Lead: Paul Wagner, PSCIOC Co-Chair</p>
2	9:20 – 10:00 a.m. (40 min)	Canada's Digital Ambition	<p>Government of Canada's Digital Ambition</p> <p><u>Objective:</u></p> <p>Since the onset of the COVID-19 pandemic, Canadians have increasingly worked, shopped, learned, and engaged with government online. Their expectation and need for easy to use, accessible digital options continue to grow, and many public- and private-sector organizations are transforming to use digital technologies to deliver better programs and services.</p> <p>The GoC's Digital Ambition (GC's Digital was developed with this service imperative in mind. Under the leadership of the Chief Information Officer of Canada, guided by the government</p>		<p>Lead: Paul Wagner, PSCIOC Co-Chair</p> <p>Catherine Luelo, Deputy Minister & Chief Information Officer of Canada</p>



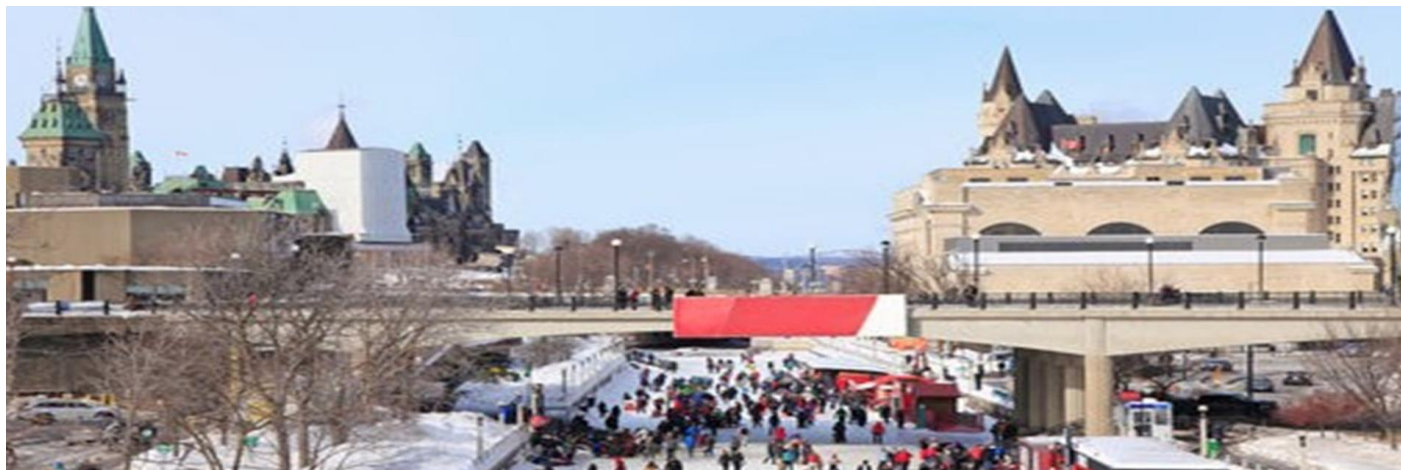
			<p>priorities, the GC's Digital Ambition provides a clear, long-term strategic vision for the Government of Canada to advance digital service delivery, cyber security, talent recruitment, and privacy.</p> <p>The GC's Digital Ambition will provide a solid foundation for the ever-evolving digital transformation of government. It will serve as an important tool to support the focus shared across ministers and departments to identify and implement better ways to ensure Canadians receive high quality, accessible, and efficient government services.</p>		
3	<p>10:00 a.m. – 12:00 p.m.</p> <p><i>Break</i> 10:30 – 10:50 a.m.</p>	Digital Trust & Credentials Program	<p>Digital Trust & Credentials Program</p> <p><u>Objective:</u></p> <p><u>Ministers' January Symposium (20 min)</u></p> <ul style="list-style-type: none"> • Debrief on outcomes of the January FPT Ministers' Symposium on Digital Credentials and Cybersecurity <p><u>Digital Trust & Credentials Program (90 min)</u></p> <ul style="list-style-type: none"> • Digital Trust & Credentials Program Roadmap: Building the Team (capacity) to advance work / deliverables for 2023-2024 • Role of the ICCS in managing the new FPT DMs' and Ministers' Tables • Discussion on the Governance and Alignment of the FPT DMs' and Ministers' Tables vis-à-vis the Joint Councils (PSCIOC & PSSDC). • Discussion on horizontal alignment of the Councils' key priority on Digital Trust and Credentials with the FPT DMs' and Ministers' Tables, the FPT DMs' Table on Service 	<p>Outcomes from Jan Ministers' Symposium to direct/inform forward planning</p> <p>Strategic discussion on alignment of the DTC Program ecosystem (Joint Councils, FPT Digital Trust Tables and FPT Service Delivery Table and other stakeholders related to workplan, funding, and resources)</p>	<p>Lead: CJ Ritchie, BC</p> <p>Mark Burns, ICCS Board President</p> <p>Dan Batista, ICCS</p> <p>SWAT Team Members</p>



			<p>Delivery Collaboration, Digital Trust stakeholders of the Councils (JEDIs and SWAT Team) and external stakeholders in the digital trust and credentials ecosystem.</p> <ul style="list-style-type: none"> Review of PSCIOC* and PSSDC* Terms of Reference for any changes required related to DTC program alignment with other tables. There is currently no Terms of Reference for the Joint Councils. <p><i>*PSCIOC and PSSDC would have met the day before and would bring specific feedback from each Council related to the governance structure and alignment with other FPT tables.</i></p>		
	12:00 – 1:00 p.m.		LUNCH - Room Chaudière		
4	1:00 – 1:45 p.m. (45 min)	Joint Councils Forward Planning	<p>Joint Councils Forward Planning</p> <p><u>Objectives</u></p> <p>A) Joint Councils Working Group (WG) and Communities of Practice (CoP) Dashboard highlighting planned contributions/deliverables of each WG and CoP to confirm ongoing alignment with the JC overarching priorities of Digital Identity, Client-Centric Services and Research & Strategic Intelligence as outlined in the JC Strategic Plan</p> <p><u>Joint Councils:</u></p> <ol style="list-style-type: none"> 1. Canada Open Government CoP 2. Client Centric Services Design & Experience CoP 3. Privacy Sub-Committee 4. Research Committee 5. Data Driven Intelligence WG <ul style="list-style-type: none"> o Analytics Playbook Sub-Group 6. Death Notification CoP 7. Open Source WG 8. Service to Business WG 9. Digital Trust & Credentials Program 	<p>Confirm alignment of JC priorities with the mandate / deliverables of the Councils' working groups & CoPs</p>	<p>Lead: James Gilbert, PSSDC Co-Chair</p> <p>ICCS Secretariat</p>



			<ul style="list-style-type: none"> ○ Jurisdictional Experts on Digital Identity (JEDIs) ○ Executive SWAT Team <p><u>PSCIOC:</u></p> <ol style="list-style-type: none"> 1. National CISO Committee on Information Protection 2. ICT Policy CoP 3. IT Procurement CoP 4. Cloud CoP 5. MS O365 Sub-Committee <p><u>PSSDC:</u></p> <ol style="list-style-type: none"> 1. Contact Centre CoP <p>B) Joint Councils Bring Forward Agenda C) Joint Councils Action Items</p>		
5	1:45 – 2:30 p.m. (45 min)	<p>Delivering Citizen Centric Services</p> <p>Summary - Equity-centred design for government services (cvent.com)</p>	<p>Delivering Citizen Centric Services</p> <p><u>Objective:</u></p> <p>Equity-centred design for government services (30 min)</p> <p>Imperative to leverage equity-centred design in every modernization project to ensure that new systems are accurately reflecting the needs of all Canadians. Governments to embed the key principles of equity and diversity into all government systems.</p> <p>OR</p> <p>Showcase: TBS' Service Management Improvement Initiative (SMII) (30 min)</p> <p>Introduced in June 2021 to an ADM-led Council of Service Officials from across Canada. SMII aims to improve services with a focus on client feedback, service standards, and service reviews. – <i>Moved here from PSSDC</i></p>		<p>Lead: PSSDC Co-Chair Sheila Robinson</p> <p>Presenter: tbc</p> <p>Kelly Acton, Assistant Deputy Minister, Digital Policy and Performance, TBS</p>



6	2:30 – 2:45 p.m. (15 min)	Secretariat	Wrap-Up Next in-person meeting of the Joint Councils: Sept. 20, 2023, Quebec City, QC Upcoming JC Teleconferences: <ul style="list-style-type: none"> • Thursday, April 13, 2023, at 1:00 pm EDT • Thursday, May 11, 2023, at 1:00 pm EDT • Wednesday, June 7, 2023, at 1:00 pm EDT • Thursday, August 17, 2023, at 1:00 pm EDT Adjournment of Joint Councils Meeting		Lead: CJ Ritchie, PSCIOC Co-Chair
			Joint Councils' Meeting Evaluation	<i>Please complete form</i>	
	2:45 – 3:00 p.m.		Coffee Break		