




JOINT COUNCILS BRING FORWARD AGENDA (Feb 2023 v1)

	February 23, 2023 (Ottawa, ON)	April 13, 2023	May 11, 2023
SECRETARIAT	<ul style="list-style-type: none"> Action Items Bring Forward Agenda Confirmation of host jurisdiction for the September 2023 meetings Joint Councils Working Groups and Communities of Practice Dashboard highlighting planned contributions/deliverables of each WG and CoP to confirm ongoing alignment with the JC overarching priorities of Digital Identity, Client-Centric Services and Research & Strategic Intelligence as outlined in the JC Strategic Plan Discussion on how each group aligns and supports the priorities of the Councils. 	<ul style="list-style-type: none"> Outcomes of JC Feb meeting to inform JC bring forward agenda Meeting evaluation results Action Items Bring Forward Agenda 	<ul style="list-style-type: none"> Action Items Bring Forward Agenda
DIGITAL TRUST PROGRAM 	<ul style="list-style-type: none"> Outcomes of Ministers' January Symposium Digital Trust and Credentials Program 		
CLIENT CENTRIC SERVICES 		Data Driven Intelligence WG: Report back on RFP work underway: <ul style="list-style-type: none"> Data sharing use cases Catalogue of legislative barriers Opportunities and recommendations to address top barriers Environmental scan and recommendations in relation to Data Authorities, Common Consent and Tell Us Once models 	Service to Business WG – follow up on action item related to alignment of work with Digital Trust priority

		<ul style="list-style-type: none"> Interjurisdictional pilot to test the recommendations 	
RESEARCH & STRATEGIC INTELLIGENCE 			
TOPICS OF INTEREST / SHOWCASE	<ul style="list-style-type: none"> Inventory of Recent Digital Credentials Stakeholder Engagement and Research Building Organizational Agility to Deliver Better Services 		

Topics for upcoming meetings:

- Digital Identity:**
 - What approaches are jurisdictions using to overcome the legislative barriers and privacy implications regarding digital ID? (*from info sharing and discussion at CIO level. Peter Watkins to discuss with JEDIs and report back*)
 - Learn more about policy framework, benefits realization (efficiency, monetization opportunities), governance model, public-private collaboration model, conducting and promoting public consultations.
 - Building blocs that are working towards and collaborating around Digital ID could be the same for other initiatives.
 - Digital ID Trust ecosystem. Digital mining products.
- Digital Experience / digital technologies:**
 - Business cases and/or case studies that examine the effectiveness of virtual assistants in service delivery, the cost/benefit analysis and ROI.
 - How organizations leverage digital solutions to create better digital tools and services. How FPT can collaborate to provide a more integrated service navigation and support for clients across jurisdictions.
 - Digital Literacy. Building digital capabilities across the public service.
- Hybrid / Future of Work: Embracing change and fostering connectivity:**
 - Jurisdictional scan results on hybrid work models
 - ESDC – Future of Work Secretariat
 - McKinsey insights on hybrid model and future of work

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- **Citizen Centric Services:**
 - a) Delivering at the Speed of Trust - human-centred design and driving integration between policy development and service delivery
 - b) Designing for Legitimacy: building trustworthy systems in the special context of government
 - c) Omnichannel service delivery - an integrated experience, however citizens choose to engage