

Election of ICCS Board of Directors

Background

Consistent with By-law Number 1, Article 5, Directors shall be elected by the Voting Members and shall, as far as is practicable, reflect the nature and diversity of the citizen-centred service delivery community as determined by the Members.

Therefore, a slate of Directors is proposed that balances representation across the two Councils, from all orders of government, and to the extent possible, reflective of Canada's regions.

We have three Board Members whose terms are expiring this year: Natasha Clarke, Paul Pierlot and Christian Laverdure have served on the ICCS Board of Directors for two three-year terms, which is the maximum term for a member under the ICCS By-law #3.

Our current President, Natasha Clarke, has agreed to serve one more year as a Board Officer in the role of ICCS Past-President. In order to provide expert support to the Finance and Legal Committee, our current Treasurer, Paul Pierlot has agreed to serve one more year as a Board Officer. The appointment of Natasha Clarke and Paul Pierlot as non-voting Board Officers is in accordance with Article 7.1, By-law #3.

Earlier this year, we saw the departure of Catherine Bennett, Carroll Francis and Vidya Shankar-Narayan who had recently joined the ICCS Board. In 2021, we also saw the departure of Karla Hale who had served as a Board Officer to complete her term as ICCS Past-President.

In accordance with Section 5.2 of ICCS By-law #3, the number of the Board of Directors can be up to 15 members. With the departure of many Board directors, the ICCS Board consists of 8 members. The Governance and Human Resources Committee (GHRC) of the ICCS Board reached out to several Council members to determine their interest in serving on the ICCS Board of Directors. The following PSSDC/PSCIOC members have expressed their interest in joining the ICCS Board of Directors:

- Tracy Wood (PEI),
- Jackie Stankey (Alberta),
- Kathryn Bulko (MISA),
- Mark Healy, (Newfoundland and Labrador) and
- James Gilbert (Employment and Social Development Canada)

Over the past year, the ICCS Board of Directors has received guidance and advice from a Board Advisor: Sharon Squire. Consistent with By-law #1, Article 5.13, "All Board Advisors shall hold their positions at the pleasure of the Board", the new Board may at its discretion ask any or all of those named here, or other individuals with the required background (typically, retired public servants), to serve as Board Advisors for the coming term.

Recommendations:

1. It is recommended that the following individuals be elected to the ICCS Board of Directors for their first 3-year term ending in September 2025:

Tracy Wood, Chief Digital and Operating Officer, Treasury Board Secretariat, Prince Edward Island

Tracy Wood is the Chief Digital and Operating Officer of IT Shared Services with the Province of Prince Edward Island. Tracy's team is responsible for leading the development of Digital Services with all departments as well as Crowns and Agencies including Healthcare and Education. To provide great service, her team's vision is *Forward Looking, People Service and Technology*. In her twenty years with the

Province, she has held a variety of service delivery roles in areas such as analytical testing, grant programs and information services. Tracy holds an MBA from the University of Prince Edward Island in Innovative Management as well as a degree in Biochemistry and a degree in Education from Mount Allison University. Prior to working within Government Services, Tracy was a high school teacher.

Jackie Stankey, Director of Strategic Engagement and Integrated Initiatives, Service Alberta

Jackie Stankey is the Director of Strategic Engagement and Integrated Initiatives with Service Alberta. With a career spanning nearly 30 years with the Government of Alberta, Jackie has led numerous transformational initiatives using digital technologies to improve service delivery for Albertans. Jackie's notable achievements include pioneering the Alberta Learning Information Service (ALIS) website, Alberta Parks Online Campground Reservation System, Alberta's Open Data portal, and MyAlberta Enterprise platforms (digital identity, payment, and notification services) earning her teams' recognition and distinguished Premier's Awards of Excellence. In her current role, Jackie specializes in strategic engagement, intergovernmental relations and supporting the Ministry's mandate of driving innovation, modernizing government and fostering efficient delivery of government programs, services and information. Jackie has been an active member of the Public Sector Service Delivery Council since 2011; and coordinates the Government of Alberta's involvement on numerous Federal, Provincial and Territorial committees and working groups under the Joint Councils. She has served as past Co-Chair of the Digital Identity priority and looks forward to contributing to the ICCS Board.

Jackie holds a Bachelor of Arts degree (Sociology/Psychology) from the University of Alberta and Executive Certificates in Leadership and Strategic Management from the University of Alberta's School of Business. She is currently pursuing Professional Development from Concordia University of Edmonton in Indigenous Engagement and Collaboration.

Kathryn Bulko, Executive Director , Municipal Information Systems Association of Canada (MISA Canada)

Kathryn Bulko is the Executive Director for the Municipal Information Systems Association of Canada (MISA Canada). She is a retired municipal government employee, after having spent 30+ years with the City of Toronto in several senior leadership positions focussing on IT contract management and business relationship management.

Mark Healy, Executive Director, Operations and Security, Office of the Chief Information Officer, Newfoundland and Labrador

Mark Healy is the current Executive Director for Operations and Security at the Office of the Chief Information Officer (OCIO) with the Government of Newfoundland and Labrador (GNL). Mark was previously the Director responsible for CX/UX and Client Services with the OCIO.

Mark has more than 20 years of experience in the Information Technology (IT) industry with an extensive background in IT Infrastructure and Operations, Enterprise Architecture, Service Delivery and Client Services. This experience includes working in both the private and public sector, for the Government of Newfoundland and Labrador and Bell (XWave). Mark is also the provincial representative for Newfoundland and Labrador in the Jurisdictional Experts in Digital Identity (JEDI) group as part of the Joint Councils Pan-Canadian Digital Identity program.

James Gilbert, Special Advisor, Strategic Policy and Service Branch, Employment and Social Development Canada.

James is an ADM at ESDC and is currently Special Advisor for the Strategic Policy and Service Branch.

James has over 20 years' experience in senior executive positions in policy and communications from a variety of departments, including Employment and Social Development Canada, Veterans Affairs Canada, the Public Health Agency of Canada. James holds a Master of Arts degree from McGill University. Outside of work,

2. It is recommended that Natasha Clarke and Paul Pierlot be elected to the ICCS Board of Directors as non-voting Board Officers for one additional year until September 2023.
3. It is recommended that Sharon Squire continue to serve as a Board Advisor to the ICCS Board of Directors.